SharePoint 2010 and Disaster Recovery New Capabilities, New Possibilities!



Sean P. McDonough (@spmcdonough) Chief SharePoint Evangelist Idera Why am I talking about disaster recovery?



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Some information about me ...

Before starting in SharePoint, I was part of a team responsible for implementing an insurance and financial services company's first DR site.

I've been working with SharePoint since SharePoint Portal Server 2003 and WSSv2 (started writing web parts)

I've co-authored two books on SharePoint disaster recovery.

Agenda

1. Discuss new capabilities and features that alter the disaster recovery (DR) landscape in SharePoint 2010

2. Talk about improvements to existing SharePoint 2007 functionality that is related to DR

3. Cover a few "special attention" DR topics

Have you seen "Men In Black 2?"





"Old and busted" (SharePoint 2007)



(excerpt from "Men In Black 2")





(SharePoint 2010) "The New Hotness"

"The New Hotness"

- PowerShell support
- Configuration-only backup/restore
- SQL Server snapshot integration
- Unattached database recovery
- SQL Server database mirroring

Disaster Recovery Implications

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* the future .

Powershell

Wait!

This is still a DR presentation ... right?

Absolutely

```
Administrator: SharePoint 2010 Management Shell
                                             963
CanBackupRestoreAsConfiguration
                                           : True
DiskSizeRequired
                                           : 0
CanSelectForBackup
                                           : True
CanRenameOnRestore
                                             False
CanSelectForRestore
                                             True
CanUpgrade
                                             True
IsBackwardsCompatible
                                             True
NeedsUpgradeIncludeChildren
NeedsUpgrade
                                             False
                                             False
UpgradeContext
                                            Microsoft.SharePoint.Upgrade.SPUpgrad
                                             eContext
                                           : SharePoint_Config
                                           : SharePoint_Config
DisplayName
                                             7850df11-60ef-460c-ab4a-9b7b9f2f735f
Status
Parent
                                             SPFarm Name=SharePoint_Config
Version
                                             686847
                                           : ()
Properties
                                            SPFarm Name = SharePoint_Config
UpgradedPersistedProperties
PS C:\Users\Administrator>
```

... but PowerShell pervades the SharePoint platform. As an admin, you need it to completely leverage SharePoint's capabilities.



So ... what is Power-Shell?

super tiny subtitle:

"for those who have been living under a rock"



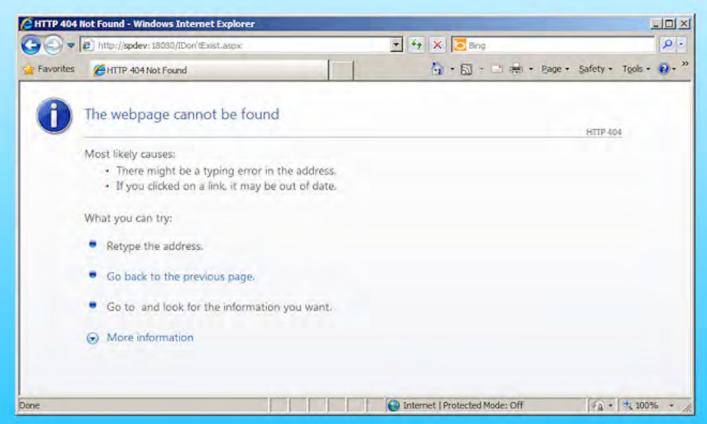
So ... what is Power-Shell?

- Command line of the future
- >500 cmdlets supply SharePoint specific operations
- Object oriented, more efficient, and more capable

Why you should care

- All signs say that STSADM.exe is on its way out
- PowerShell empowers you to carry out admin tasks more quickly and effectively

An example



Assigning a custom 404 page for all Web applications that don't currently have one

Before PowerShell (aka, "the dark days")

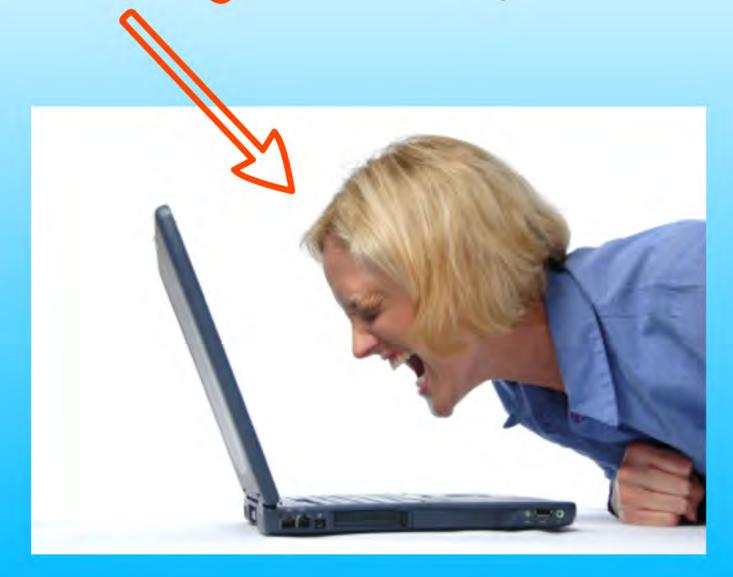
- 1. Place HTML page in the file system of each WFE
- 2. Fire-up Visual Studio on a workstation with SharePoint
- 3. Create a custom console application
- 3a. Set appropriate SharePoint assembly references
- 3b. Enter three lines of C# code

Yes -- just 3 lousy lines of code!

- 4. Compile the console application
- 5. Run the application on a SharePoint farm member

Detail: http://support.microsoft.com/kb/941329

Average SharePoint administrator after performing these steps



Same task using PowerShell

- 1. Place HTML page in the file system of each WFE
- 2. Execute the following line of PowerShell

```
Get-SPWebApplication | Where-Object
{$_.FileNotFoundPage -eq $NULL} | ForEach-Object
{$_.FileNotFoundPage = "Custom404.htm"; $_.Update()}
```

That's it.

No, really -- that's literally all it takes!

This wasn't a DR example, but ...

... this should give you an idea of the DR landscape with PowerShell in SharePoint 2010

Some SP2010 Backup/Restore-related condlets

Operation	STSADM.exe (2007)	PowerShell (2010)
Farm backup and restore	STSADM -o backup STSADM -o restore	Backup-SPFarm Restore-SPFarm
Site collection backup and restore	STSADM -o backup STSADM -o restore	Backup-SPSite Restore-SPSite
Granular export and import	STSADM -o export STSADM -o import	Export-SPWeb Import-SPWeb
Configuration backup and restore	N/A	Backup-SPFarm Restore-SPFarm Backup-SPConfigurationDatabase

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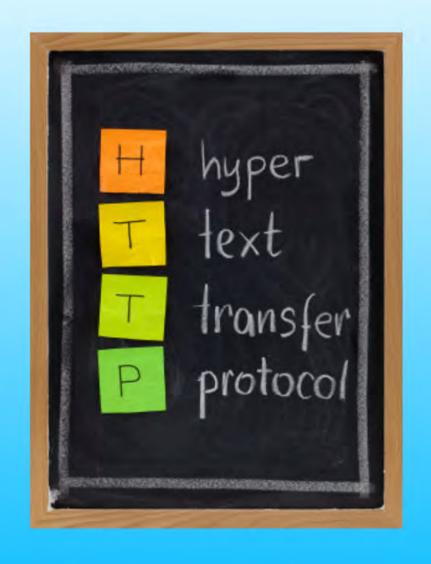
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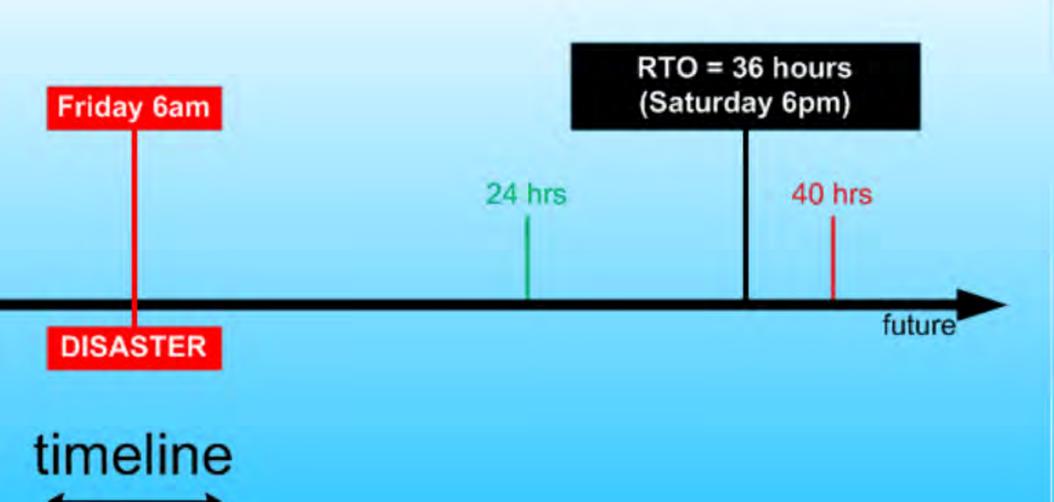
* Power-Shell remoting!

 Efficiency and concurrency improvements may shorten RTO windows Um ... what's "RTO?"

And now for a couple of minutes of ...

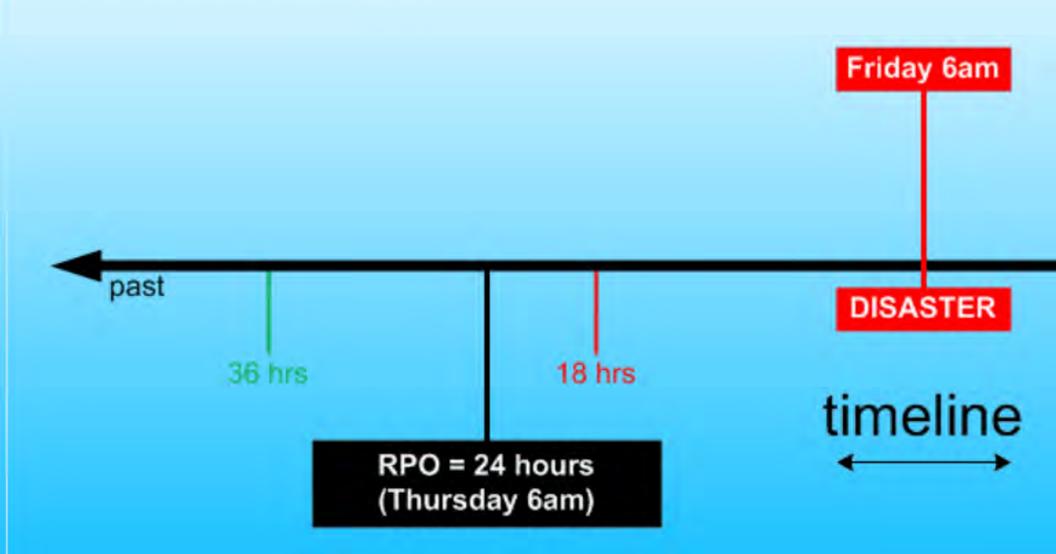
Define that acronym!

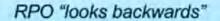


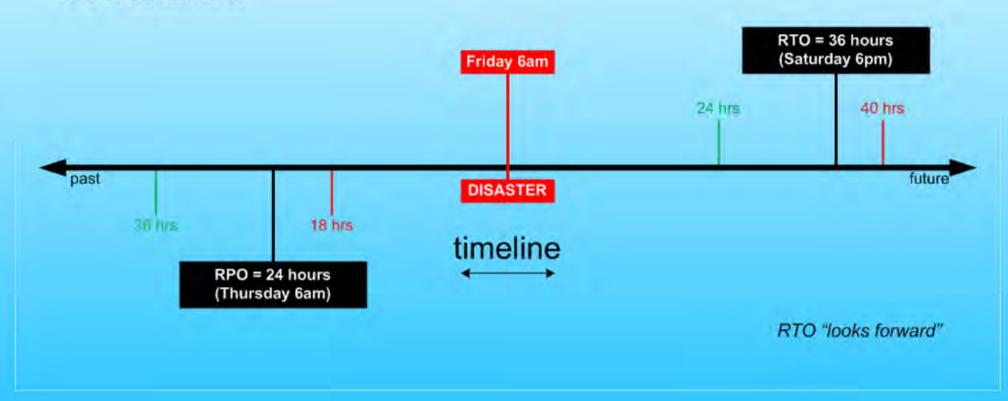


RTO "looks forward"

RPO "looks backwards"







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rowershell

Configuration Backup/Restore

SQL Server

The pain we all felt in SharePoint 2007

- You need to set up additional farms
- How do you copy configuration data between farms?

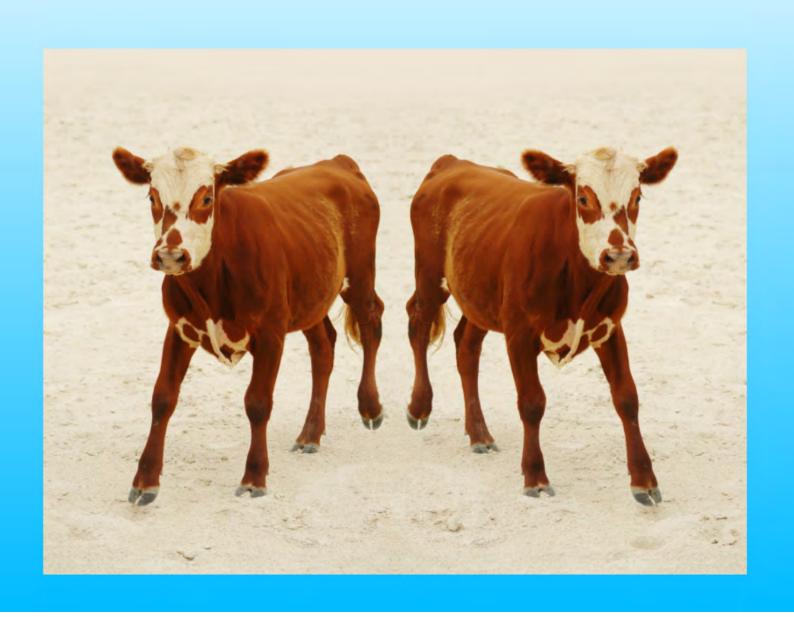


Introducing ...

Configuration-only backup and restore

- Extension of the backup/restore API
- Components report their portable configuration data
- Captured in a standard native backup set
- Backup set can then be restored either inplace (restore a farm's previous settings) or out-of-place (to copy one farm's settings to another)

Alright, send in the clones!



not so fast ...

Selecting full-farm for configuration-only backup inside of SharePoint Central Admin

П	3Farm	Farm	Content and configuration data for the entire server farm.
	SharePoint Config	Configuration Database	Configuration data for the entire server farm.
D	☐ InfoPath Forms Services	Server Settings and Content	Administrator-approved content and settings for the server farm.
	Settings	Settings	Settings
	Data Connections	Data Connections	Administrator-approved data connection files.
D	Form Templates	Form Templates	Administrator-approved form templates.
	⊞ Exempt User Agents	Exempt User Agents	The collection of user agents that receive InfoPath forms instead of Web pages.
	☐ SharePoint Server State Service	State Service	Service for storage of temporary state information used by various SharePoint Server features.
2	⊞ State Service	State Service Application	
	☐ Microsoft SharePoint Foundation Web Application	Microsoft SharePoint Foundation Web Application	Collection of Web Applications
	■ BackupTestDestInationWeb - 18680	Web Application	Content and configuration data for this Web application.
	⊞ BadcupTestSourceWeb + 18580	Web Application	Content and configuration data for this Web application.
	☐ CollabTestingWeb - 18380 ☐ CollabTestingWeb - 18380	Web Application	Content and configuration data for this Web application.
	B PublishingTestWeb - 18480	Web Application	Content and configuration data for this Web application.
	⊞ SharePoint - 80	Web Application	Content and configuration data for this Web application.
	■ WSS_Administration ■ SharePoint Central Administration v4	Central Administration Web Application	Collection of Web Applications Content and configuration data for this Web application.
П.	☐ SharePoint Server State Service Proxy	State Service Proxy	
	State Service	State Service Application Proxy	
0	■ SPUserCodeV4	Microsoft SharePoint Foundation Sandboxed Code Service	Settings for the Sandboxed Code Service.
	[Solution Validators Group.] Sandboxed Code Load Balancer Provider using Popularity	Badiup Group Sandboxed Code Load Balancer Provider using Popularity	Collection of components grouped together for backup and restore.
	[Resource Measures Group.] [Execution Tiers Group.]	Badsup Group Badsup Group	Collection of components grouped together for backup and restore. Collection of components grouped together for backup and restore.
п	Microsoft SharePoint Server Diagnostics Service Global Search Settings	Microsoft SharePoint Server Diagnostics Service Search object in configuration database	Settings for the diagnostics service. Crawler impact rules for the farm
Ď.	☐ Application Registry Service	Application Registry Service	Badovards compatible Business Data Connectivity API.
=			
L	■ Application Registry Service Microsoft Office Web Apps Diagnostics Service Microsoft SQL Server Reporting Services Diagnostics Service Microsoft SharePoint Foundation Diagnostics Service	Application Registry Service Microsoft Office Web Apps Diagnostics Service Microsoft SQL Server Reporting Services Diagnostics Service Microsoft SharePoint Foundation Diagnostics Service	Backwards compatible Business Data Connectivity API. Settings for the diagnostics service. Settings for the diagnostics service. Settings for the diagnostics service.
	☐ Shared Services	Shared Services	Shared Services of the server farm.
	■ Shared Services Applications	Shared Services Applications	Shared Services Applications of the server farm.
	■ Shared Services Proxies	Shared Services Proxies	Shared Services Applications of the server farm.

Restoring the configuration-only backup

Select	Component	Туре
	∃Farm	Farm
	☐ InfoPath Forms Services	Server Settings and Content
	Settings	Settings
	Data Connections	Data Connections
	Form Templates	Form Templates
	⊞ Exempt User Agents	Exempt User Agents
	Microsoft SharePoint Foundation Web Application WSS_Administration SPUserCodeV4 [Solution Validators Group.] Sandboxed Code Load Balancer Provider using Popularity [Resource Measures Group.] [Execution Tiers Group.] Microsoft SharePoint Server Diagnostics Service Microsoft Office Web Apps Diagnostics Service Microsoft SQL Server Reporting Services Diagnostics Service Microsoft SharePoint Foundation Diagnostics Service	Microsoft SharePoint Foundation Web Application Central Administration Microsoft SharePoint Foundation Sandboxed Code Service Backup Group Sandboxed Code Load Balancer Provider using Popularity Backup Group Backup Group Microsoft SharePoint Server Diagnostics Service Microsoft Office Web Apps Diagnostics Service Microsoft SQL Server Reporting Services Diagnostics Service Microsoft SharePoint Foundation Diagnostics Service

Hmmm ... does that look a little "light?"

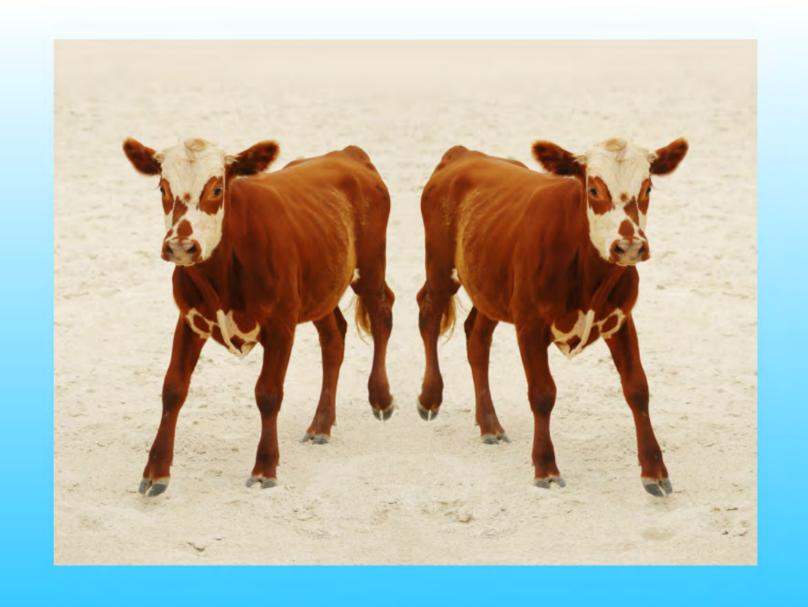
The reality

Configuration-only backup/restore captures a limited subset of configuration data

- Antivirus settings
- Information rights management (IRM) settings
- Outbound e-mail settings
- Customizations and solution packages
- Diagnostic logging settings

Web application settings aren't captured. Ouch.

Service Application configuration data isn't captured, either. Double ouch.



Your farm clones are going to look less like this ...



... and more like this

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- Can be helpful for point-in-time configuration captures
- Useful when establishing/maintaining standby farms
- Judicious use may remove the need to document some farm config settings

- Generally minimal
- If recovery plan employs a full farm rebuild, configuration-only restores can help reduce RTO windows
 - * Easy solution store recovery

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KUPI KESTORE

SQL Server Snapshots



What is a snapshot?

 For all practical purposes, it's a copy of a database with data that remains consistent to the point in time at which the snapshot was created

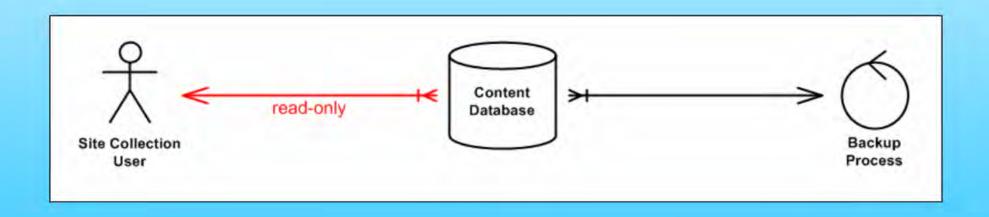
 Requires SQL Server Enterprise or Developer edition

How do snapshots integrate with SharePoint?

- Object model support (via SPDatabase)
- Snapshot clean-up through Microsoft SharePoint Foundation Snapshot Management timer job
- Admin tools extended to use snapshots where possible
 - * Backup-SPSite and Export-SPWeb condlets

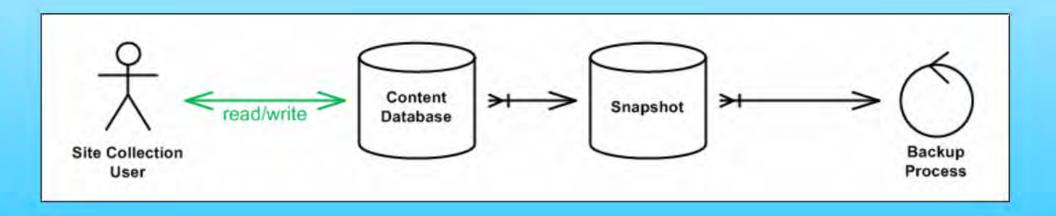


Site collection backups without the use of snapshots



Site collection is locked to prevent updates

Site collection backups using database snapshots



Site collection remains unlocked; no writes blocked

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 Snapshots place additional load on SQL Server, so size and plan SQL Server environments accordingly

 Budget for a version of SQL Server that supports snapshots

- Snapshots can increase SharePoint availability by avoiding locking
- Can break out of traditional backup window constraints (i.e., avoid backup "overruns")

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mapshots

Unattached DB Recovery

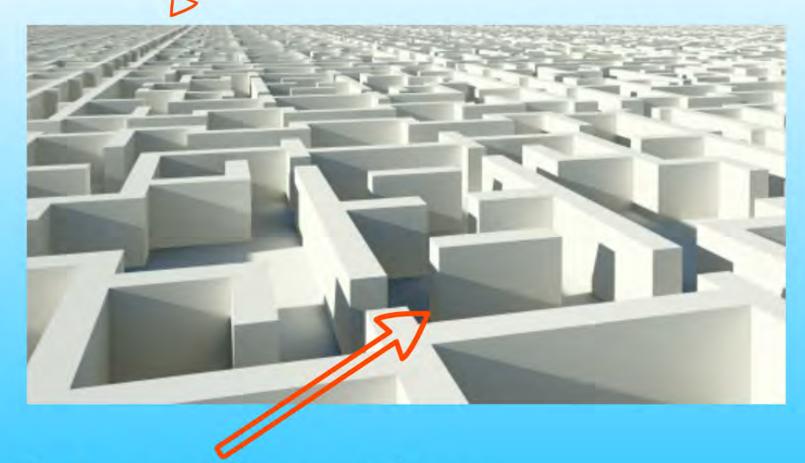
SOIDE

Granular recovery using SharePoint 2007

- 1. Locate appropriate content database backup
- 2. Restore content DB to SQL Server in recovery farm
- 3. Attach content DB to Web application in recovery farm
- 4. Export target content using STSADM -o export
- 5. Copy resultant .cmp export file set to production farm
- 6. Execute STSADM -o import to bring in content

Feels a little like ...

Start somewhere around here



Get your files back here

So ... why is the process so convoluted?

The simple answer





Restored
DB GUIDs

Identifiers are the same in each database, and this leads to GUID and path collision(s) if you attempt to attach a restored DB to the production farm

Result: restored databases must be attached to a separate farm for recovery operations.

So, you've got a production farm ...

... and you need
a recovery farm







Of course, many companies have test environments, and data should be recovered to a different farm.

Maybe a separate staging environment?







Some also use distinct authoring environments





Obviously, the problems compound as environments grow, new ones are created, and recovery needs change

Obviously, the problems compound as environments grow, new ones are created, and recovery needs change

So, the big brains on the SharePoint product team toiled long and hard to give us a better mechanism with SharePoint 2010.



Unattached content database recovery

What is unattached content database recovery?

- Allows SharePoint to operate against a content database without actually joining it to the farm
- Sidesteps problems and restrictions associated with duplicate GUIDs and paths
- Net effect: no more recovery farms!

Granular recovery in SharePoint 2010

- 1. Locate appropriate content database backup
- Restore content DB to live SQL Server environment
- 3. Use Central Administration to browse unattached content database, select data, and export data
- 4. Import .cmp export package using Import-SPWeb



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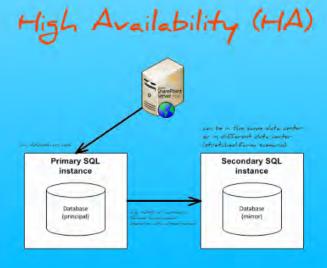
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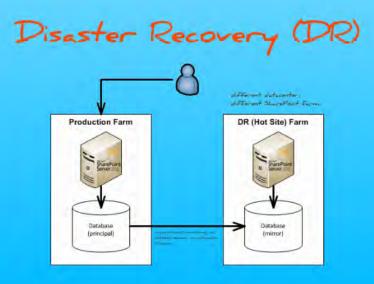
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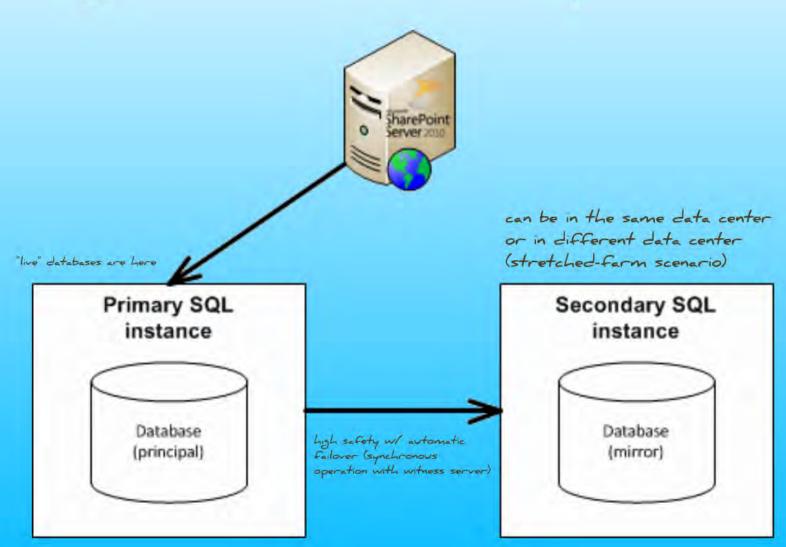
Committing database transactions in two instances of a database (in two different SQL Server instances) at once

Implementation details depend on how you're trying to use mirroring ...

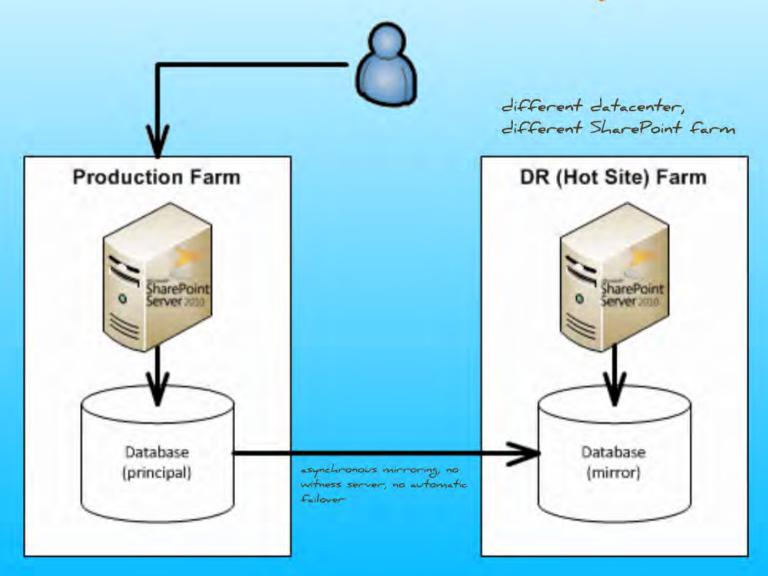




High Availability (HA)



Disaster Recovery (DR)

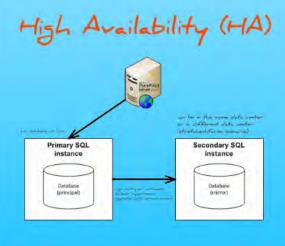


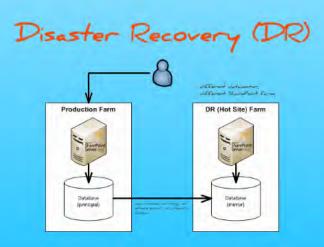
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Committing database transactions in two instances of a database (in two different SQL Server instances) at once

Implementation details depend on how you're trying to use mirroring ...



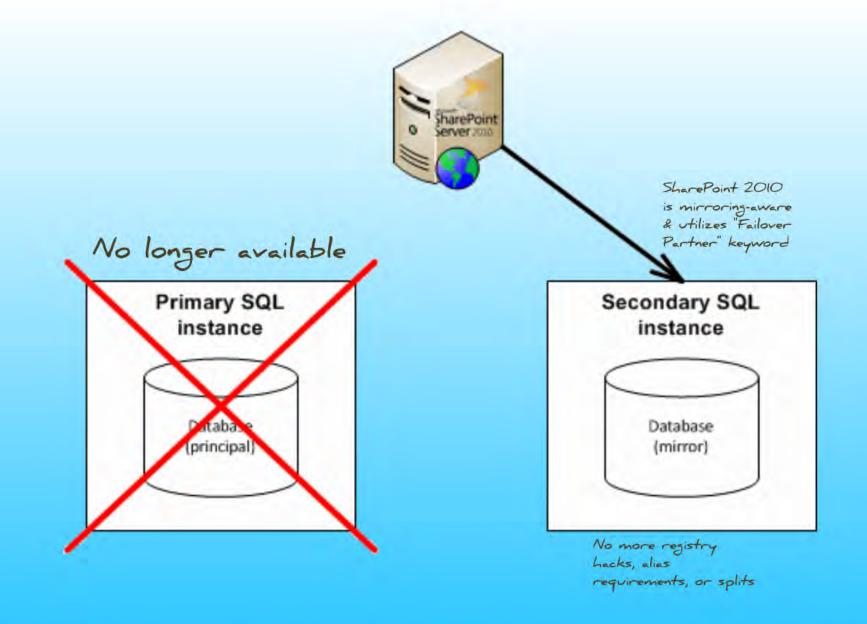


The Loopla in 2010 is centered on mirroring for HA

Let's say that an "incident" occurs in your production SQL environment ...

hard to see, but that's your primary SQL Server

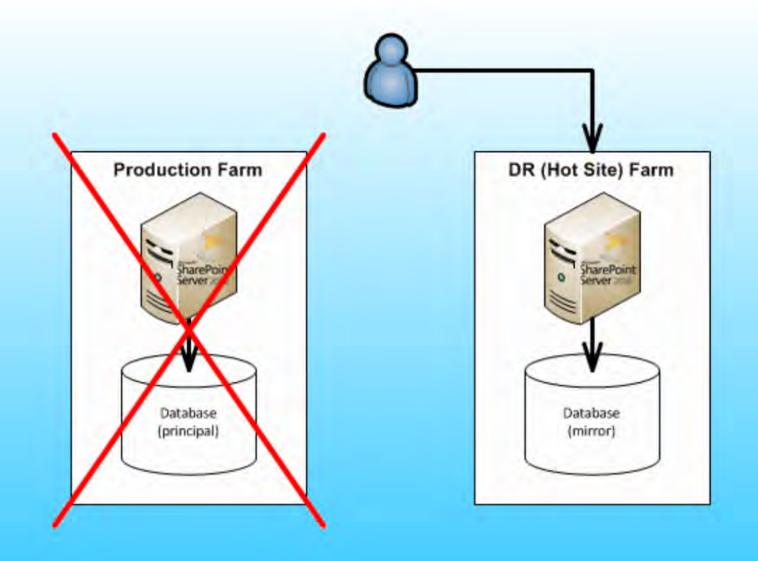




This works for most databases*, including the configuration database

If you're going to try mirroring for high availability, there are some requirements you need to be aware of ...

- SQL Servers must use same version and edition
- 1Gbps bandwidth between SQL Server instances
- <1ms latency between SQL Server instances</p>
- High-safety mode (synchronous mirroring)
- Witness server required for automatic failover
- Mirrored databases must use full-recovery model



Things are a little different if you're doing mirroring for DR purposes

Things are a little different if you're doing mirroring for DR purposes

- Usually asynchronous without witness
- Less stringent latency guidelines
- No automatic failover
- Potential data loss when mirror server is forced into principal role

In DR scenarios, consider transaction log shipping over mirroring

Disaster Recovery Implications

	Planning	Operational
Powershell	 Will alter documented procedures that involve scripting Provides new avenues for the collection of configuration data (for example, using the Export-Clixml cmdlet). 	Nay lead to changes in script execution and scheduling * Power-Shell remoting! Efficiency and concurrency improvements may shorten RTD windows.
Configuration Backup/Restore	Can be helpful for point-in-time configuration captures Useful when establishing/maintaining standby farms Judicious use may remove the need to document some farm config settings	Generally minimal If recovery plan employs a full farm rebuild, configuration-only restores can help reduce RTO windows Easy solution store recovery
SQL Server Snapshots	Shapshots place additional lood on SQL Server, so size and plan SQL Server environments accordingly Budget for a version of SQL Server that supports snapshots	Snapshots can increase SharePoint availability by avoiding locking Can break out of traditional backup window constraints (i.e., avoid backup "overruns").
Unattached DB Recovery	Reduces or removes the need for (dedicated) recovery farms May affect SQL Server capacity planning and sizing	Reduces operating overhead since recovery farms are not needed. Can reduce RTO window for granular recovery activities. Avoid recovery farm patching.
SQL DB Mirroring	*Mirroring for DR tarries significant data center design and location considerations • Profound impact to DR strategies and plans • SQL Server sizing and capacity planning implications • extra florecist	*Effectively reduces RFO windows to lero and prevents data loss (in HA mode) *Can drastically reduce RTO windows versus conventional backups

* the future .

- Mirroring for DR carries significant data center design and location considerations
- Profound impact to DR strategies and plans
- SQL Server sizing and capacity planning implications
- * extra threads!
- * the future ...



The good news

Introduces SQL Server AlwaysOn

- AlwaysOn Availability Groups
- AlwaysOn Failover Cluster Instances

The not-so-good news

Mirroring, as we know it, is deprecated

 AlwaysOn is based on the Windows Server Failover Clustering infrastructure

- Effectively reduces RPO windows to zero and prevents data loss (in HA mode)
- Can drastically reduce RTO windows versus conventional backups

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Quick tour of what's been updated with 2010

 Read-only databases



- Search indexing and related operations
- Native backup and restore
- Granular backup and restore

Read-only databases

Read-only databases

- Possible with SharePoint 2007 SP2
- User experience less-than-optimal
- Some farm operations were adversely impacted

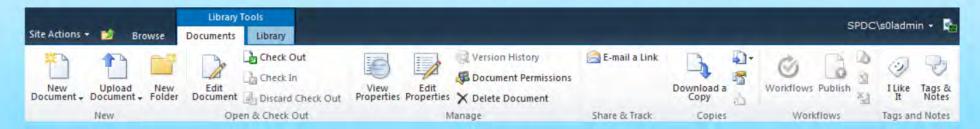
Writer's block of a sort ...



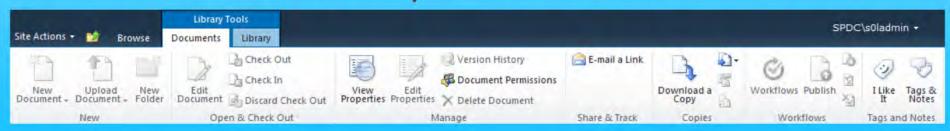
Behavior changes with 2010

- SharePoint fully aware of read-only DBs
 - · Supported for both content DBs and service app DBs
- UI elements react properly when read-only DBs in-use
- Search crawling now possible against readonly DBs
 - · Subtle but important change, particularly for log-shipped standby farms and other read-only environments ...

Ribbon for a normal (read/write) content database



Ribbon when a read-only content database is detected



Quick tour of what's been updated with 2010

Read-only databases

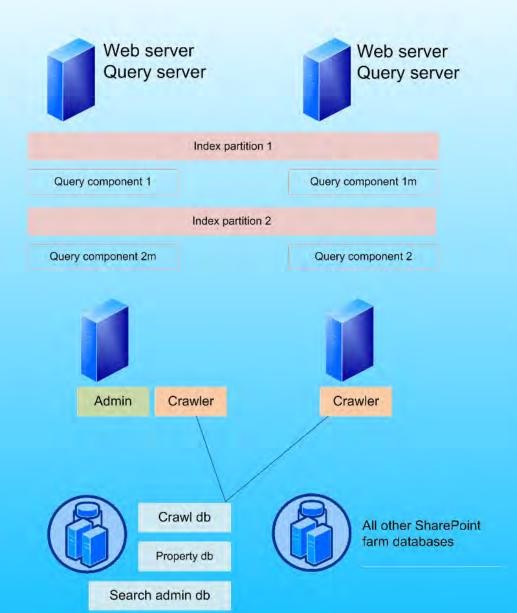


- Search indexing and related operations
- Native backup and restore
- Granular backup and restore

ualabases

Search indexing and related operations

Nativa badun



SharePoint 2010 Search Architecture

Important changes

- 1. Search is broken into two different roles
 - · Query: serves results, holds index segments
 - · Crawl: indexes content, stateless in its operation
- 2. Indexing is no longer a single point of failure
 - · Both roles can be scaled-up and scaled-out
 - · Fault-tolerance and load balancing achievable
- 3. Search backup is now a two-stage process
 - · Crawling continues during 1st stage, paused for 2nd
 - . 90% faster than search backup in 2007

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operations

Native backup and restore

Granular hackı

Native backup and restore

- Core functionality largely unchanged
- Backup/restore is now multi-threaded
 - · Defaults to 3 threads; adjustable from 1 to 10 · Additional threads is not necessarily better
- Configuration-only backup now possible versus data + configuration
- Native capabilities integrate service application backup/restore

Quick tour of what's been updated with 2010

Read-only databases



- Search indexing and related operations
- Native backup and restore
- Granular backup and restore

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Granular backup and restore

Granular backup and restore

- Central Administration support
 - · Now permits site collection backups and exports

- Command line largely unchanged
 - · Introduction of PowerShell andlets

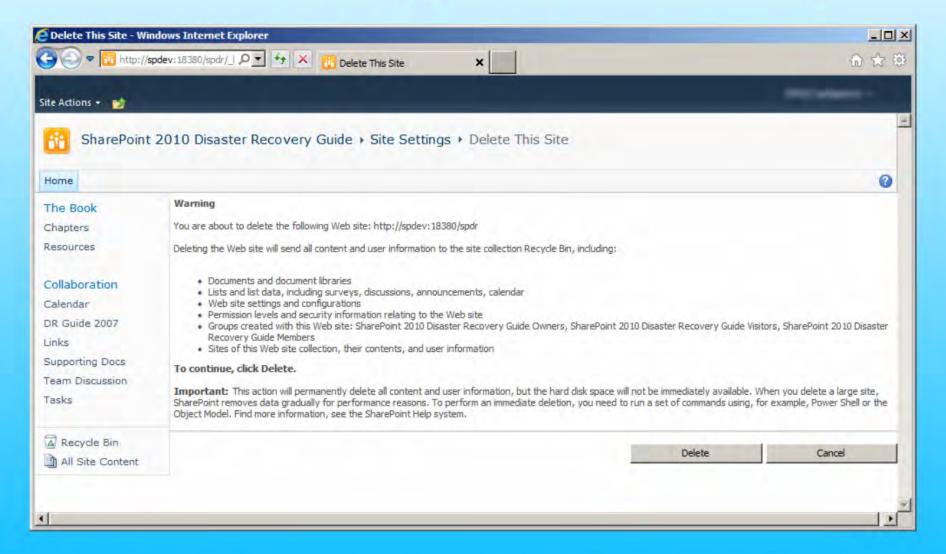
A couple of new tricks

- SQL Server snapshot capability
 - · already discussed



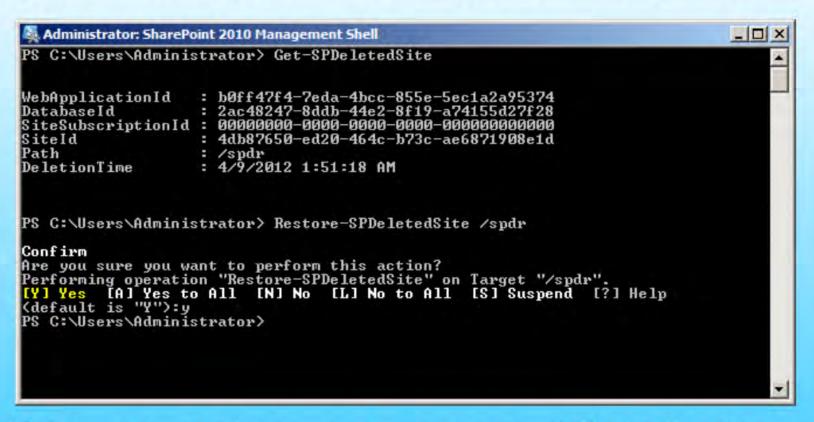
- Gradual deletion of site collection when restoring
 - · Especially helpful when restore involves an overwrite
 - · Defers deletion of overwritten site collection
 - · Gradual Site Delete timer job cleans up later

and a late-game entry ...



Recycle bin captures site (collection) deletions

Recycle bin captures site (collection) deletions



Ability to capture and restore deleted site collections and sites introduced with SP1

Three new PowerShell condlets to support operations:

- Get-SPDeletedSite
- Remove-SPDeletedSite
- Restore-SPDeletedSite

Quick tour of what's been updated with 2010

Read-only databases



- Search indexing and related operations
- Native backup and restore
- Granular backup and restore

New functionality that mandates some caution from a DR perspective



Achtung, baby!

- Service application framework
- Remote BLOB storage (RBS)
- Business
 Connectivity
 Services (BCS)

Special attention and consideration

	The good	The not-so-good
Service application framework	 Use only the service applications you need; turn off the ones you don't Ability to scale-up and scale-out in most cases Multi-tenancy and cross-farm consumption (security and scalability options) 	 Doesn't participate in configuration- only backup/restore Tough to backup/restore even with native tools
Remote BLOB storage (RBS)	 Offloading storage of binary large objects (BLOBs) from SQL Server to another storage system Reduces content database size (often dramatically) RBS provider may support use of cheaper storage, deduplication, archiving, etc. 	 When using native backup and restore, BLOBs are typically pulled through without issue With SQL Server backups or a 3rd party backup product, understand the implications during backup/restore! anly pointers to BLOBs reside in the content databases - not the BLOBs themselves!
Business connectivity services (BCS)	 Evolution of the MOSS Business Data Catalog (BDC) that now supports both reading from and writing to external data sources Surfaces data from line-of-business (LOB) systems as external lists that appear to belong to SharePoint 	 Though data is surfaced through SharePoint, it doesn't actually exist in SharePoint BCS-connected LOB systems must be identified and protected separately of SharePoint

Service application framework

ne 2000

- Use only the service applications you need; turn off the ones you don't
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- Multi-tenancy and cross-farm consumption (security and scalability options)

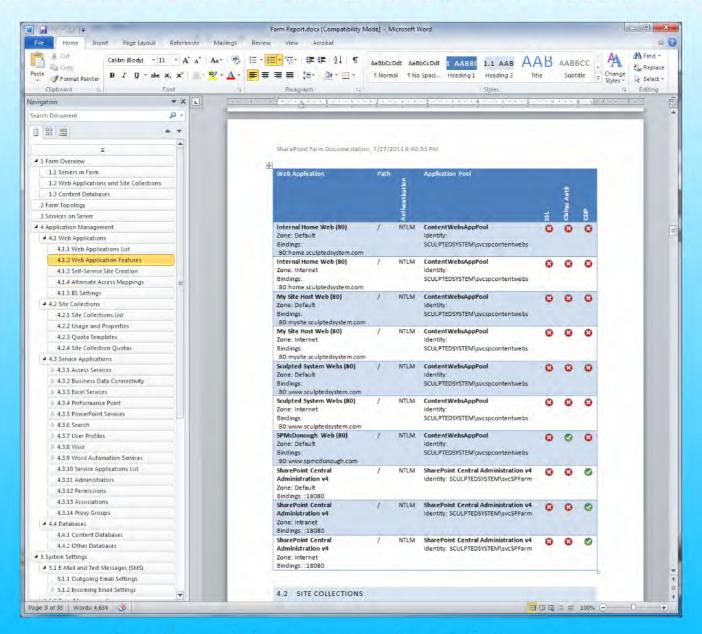
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- Tough to backup/restore -- even with native tools

Document your farm configuration!



• http://tinyurl.com/SPDRFarmDoc2010

Documentation alternative:



http://www.spdockit.com

Remote BLOB storage (RBS)

OP 0 = 0 110 /

- Offloading storage of binary large objects (BLOBs) from SQL Server to another storage system
- Reduces content database size (often dramatically)
- RBS provider may support use of cheaper storage, deduplication, archiving, etc.

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Special attention and consideration

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Closing thought



"Planning is bringing the future into the present so that you can do something about it now."

- Alan Lakein

Questions?

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SharePoint 2007 Disaster Recovery Guide

http://tinyurl.com/SPDRGuide2007



SharePoint 2010 Disaster Recovery Guide http://tinyurl.com/SPDRGuide2010