## Selecting and Protecting the Right SharePoint Backup Targets





Sean McDonough Product Manager, SharePoint Products Idera



## Housekeeping

- Please remember to complete and turn in your evaluation form. The forms help us improve future events and make you eligible for prize drawings.
- Prize drawings will take place in the large conference room after the last session of the day.
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## What we'll cover

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- Define a backup target
- Identify the SharePoint targets
- Examine related backup targets
- Discuss a few esoteric targets and edge case scenarios
- Wrap it all up



# but first...

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Why am I talking about disaster recovery (DR)?



## but first ...

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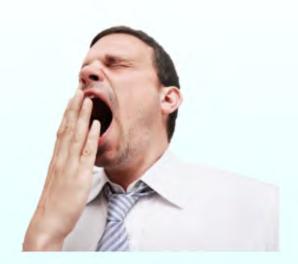
- I was a DR architect for a Cincinnati-based financial services and insurance company
- I've co-authored two books on SharePoint disaster recovery
- I'm fascinated by the sight of people yawning.







# I'll do my best to keep it interesting ...





I'll do my best to keep it interesting ...

... without getting too crazy.



## Let's talk about

How vs What





### How v

How to set up a DR farm or warm site





### How \

How to set up a DR farm or warm site

How to perform a backup and restore



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How to perform a backup and restore

How to establish high availability



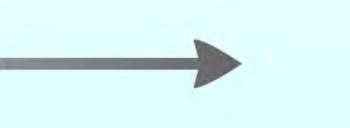
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How to set up a DR farm or warm site

How to perform a backup and restore

How to establish high availability

"How" is about tools and procedures





What you should be protecting





What you should be protecting

What the viable strategies are for a target

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What the viable strategies are for a target

What makes a target unique



What you should be protecting

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What makes a target unique

"What" is all about backup targets

## t backup targets



- They can be protected
- Tangible typically file(s)
- Can be described and referenced in a plan
- Prioritized for protection and recovery

# Different target types

- Some are common in all SharePoint environments
- Others vary by farm purpose or by platform technologies in-use



### Two different pictures of backup targets





### **BCP** Picture

- This is how business stakeholders see targets
- Focuses primarily on use cases tied to business activities and data
- Somewhat abstract and less concretely defined



Example: "Systems for inventory tracking and control must be restored"

H

C

C

# BCP = business continuity plan

BCP

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### DR Plan Picture

- Fits within the BCP
- Typically focuses on the platforms & technologies needed by business
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Example: "The 'Inventory' site collection, Excel services, and BCS connections to SAP must be restored"

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## Our focus today

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The technical (DR plan) targets

- What are they?
- Where do they reside?
- When are they important?
- Protection approaches\*
- Special considerations and watch-outs



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# Important reminder:

Even though this presentation focuses on technical targets, the actual selection and prioritization of targets should be driven by the business.

#### 11) rathers



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DR strategy



Business needs



## DR Horizon

what we'll cover in this session ...



- Content databases
- Central Admin content DB
- Farm Configuration database
- Service Applications / SSPs
- Search



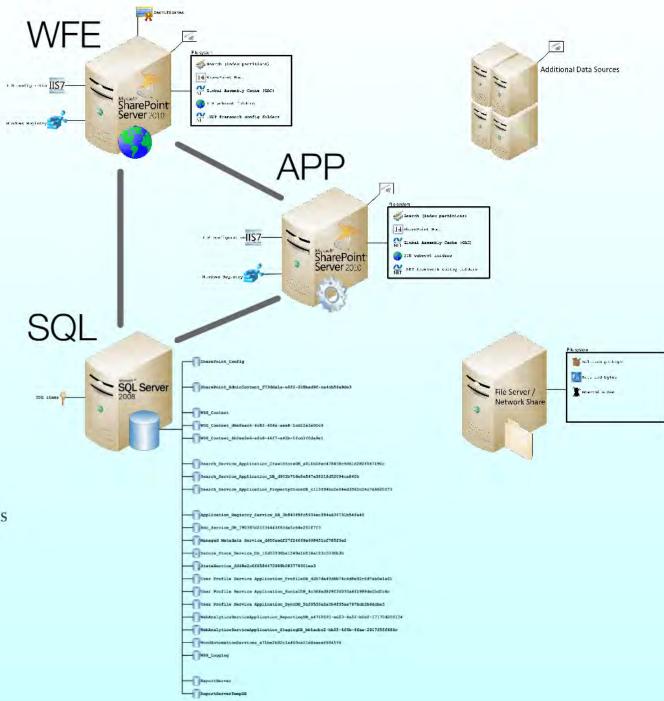
#### Related targets "important to remember"

- Solution packages
- SharePoint Root
- IIS Configuration
- Certificates
- IIS web root
- GAC
- Registry
- Bits and bytes



#### Edge cases and esoteric targets sometimes confused with the dark arts ...

- .NET framework config folders
- Remote BLOB storage (RBS)
- SQL Server TDE
- External data sources
- · Single server farm ...







## Core SharePoint targets

aka, "the meat and potatoes"

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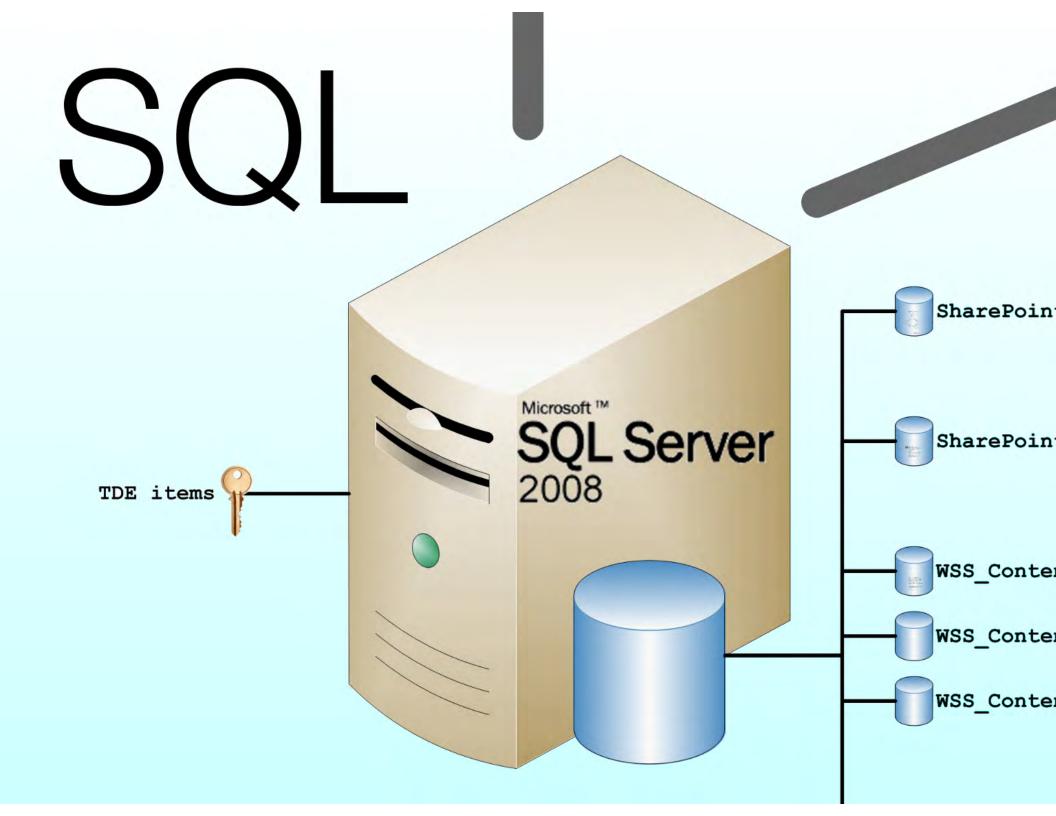
- Hands-down #1 protection target set
- Houses majority of your users' content
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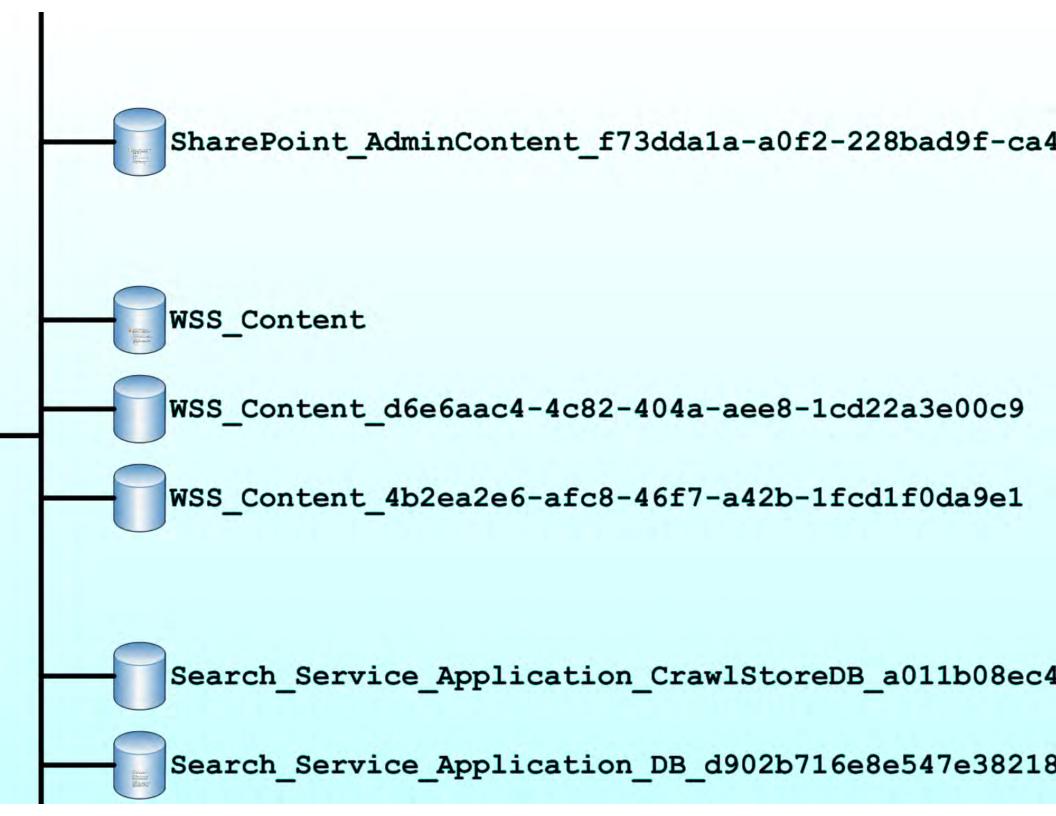


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Watch out for RBS ...



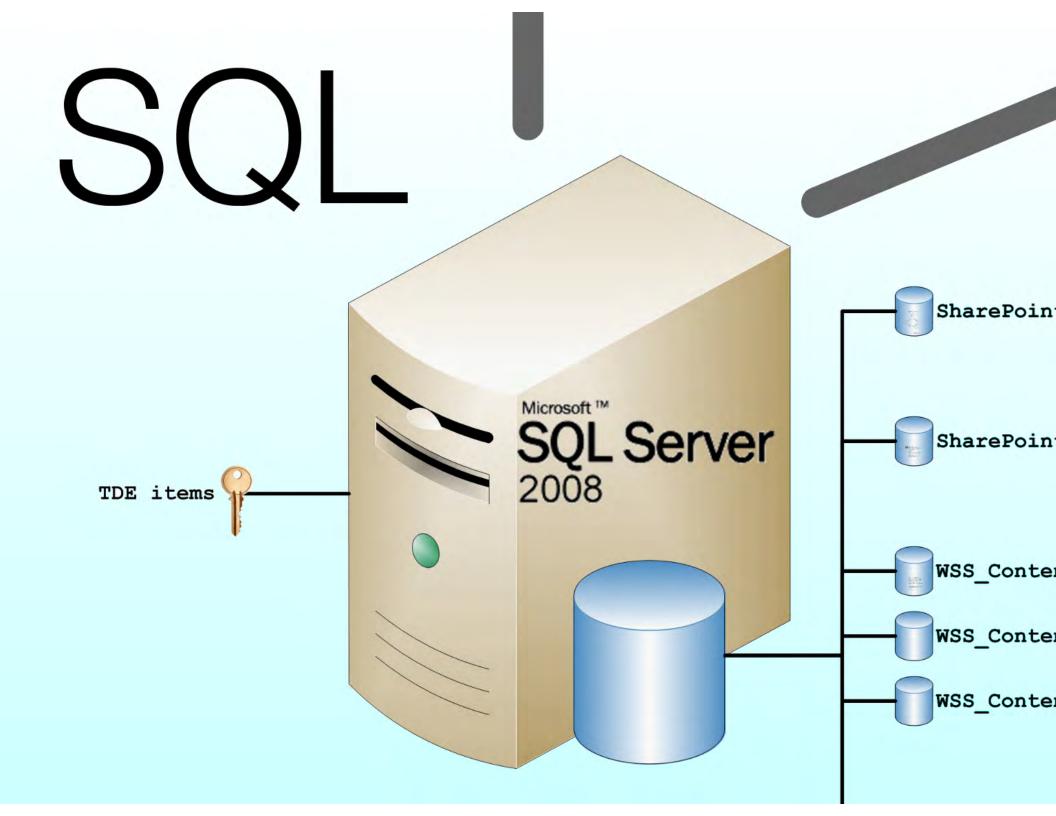
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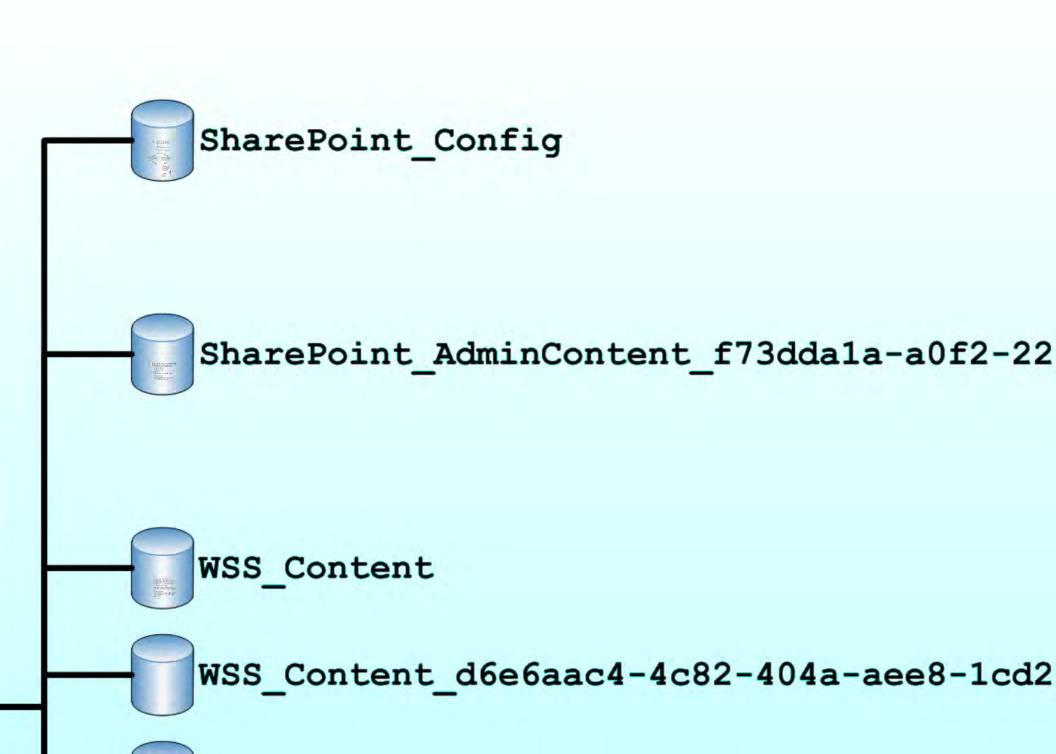


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#### Protection

- Farm provisioning creates a new one
- Not usually worth protecting\*



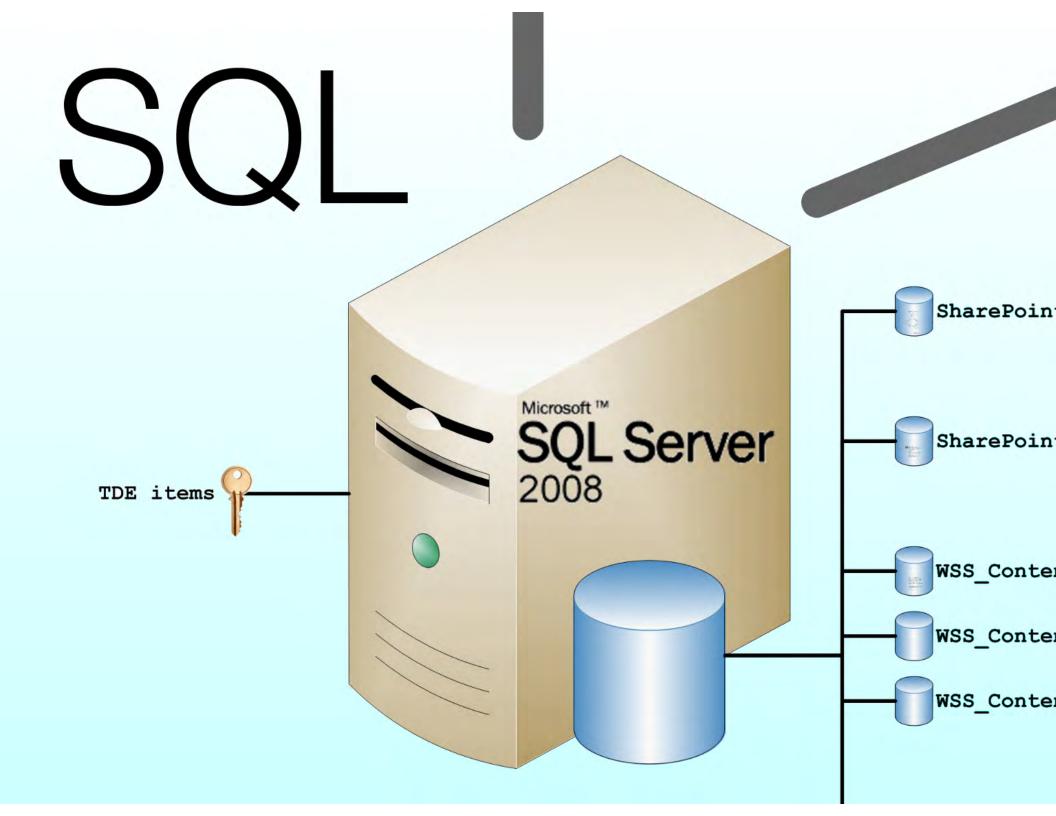
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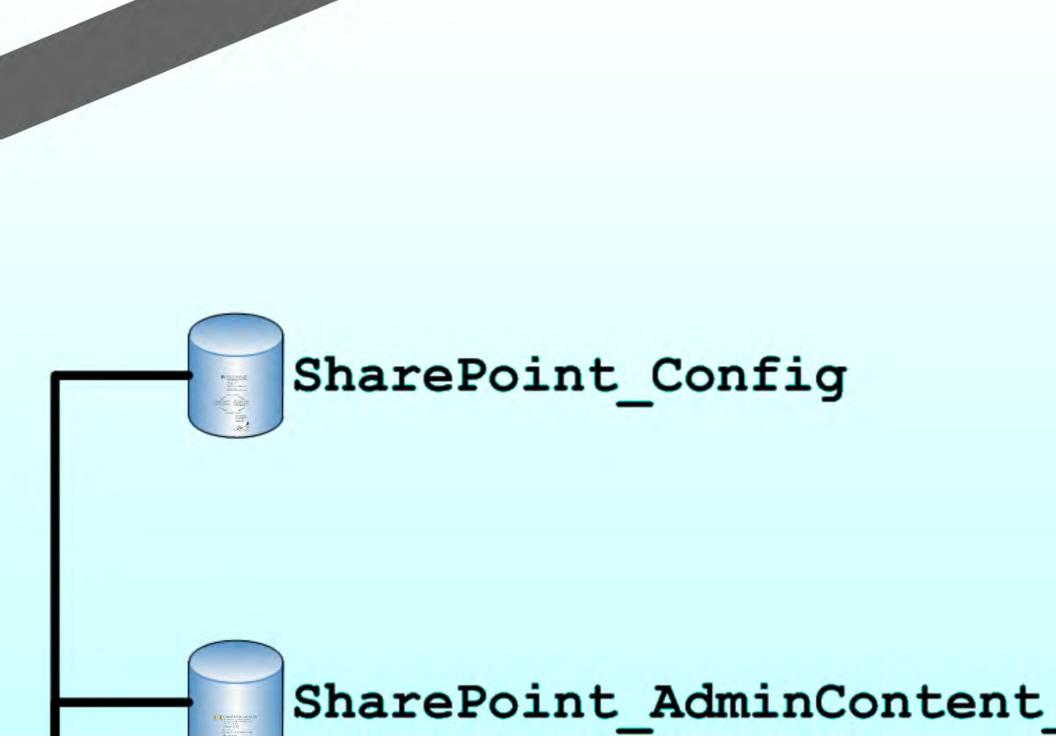


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2007 vs 2010

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Now that I've said that ...

# 2010

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# options

- SharePoint backups
- SQL Server backups
- HA mechanisms
- Documentation
- 3rd party tools

## 3rd party tools





## Service Applications (2010) Shared Service Providers (2007)

 A collection of services that are consumed by Web applications and their site collections

Excel services, Managed Metadata Service, BDC/BCS, User Profile Service, etc.



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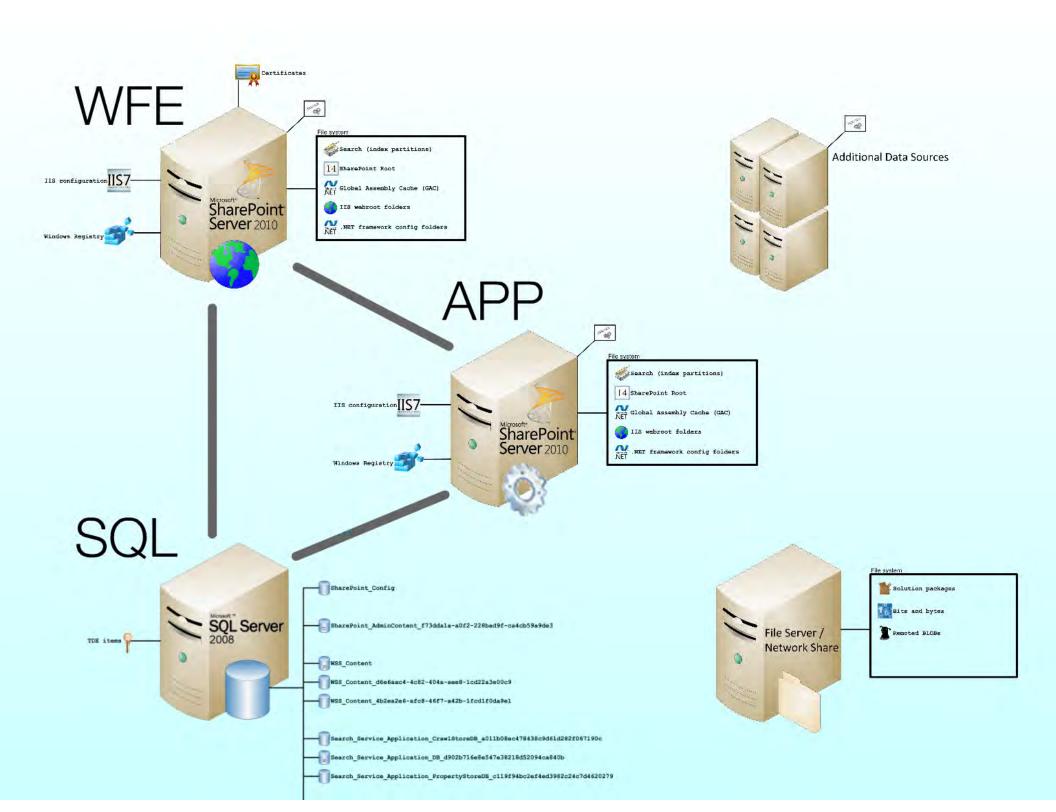
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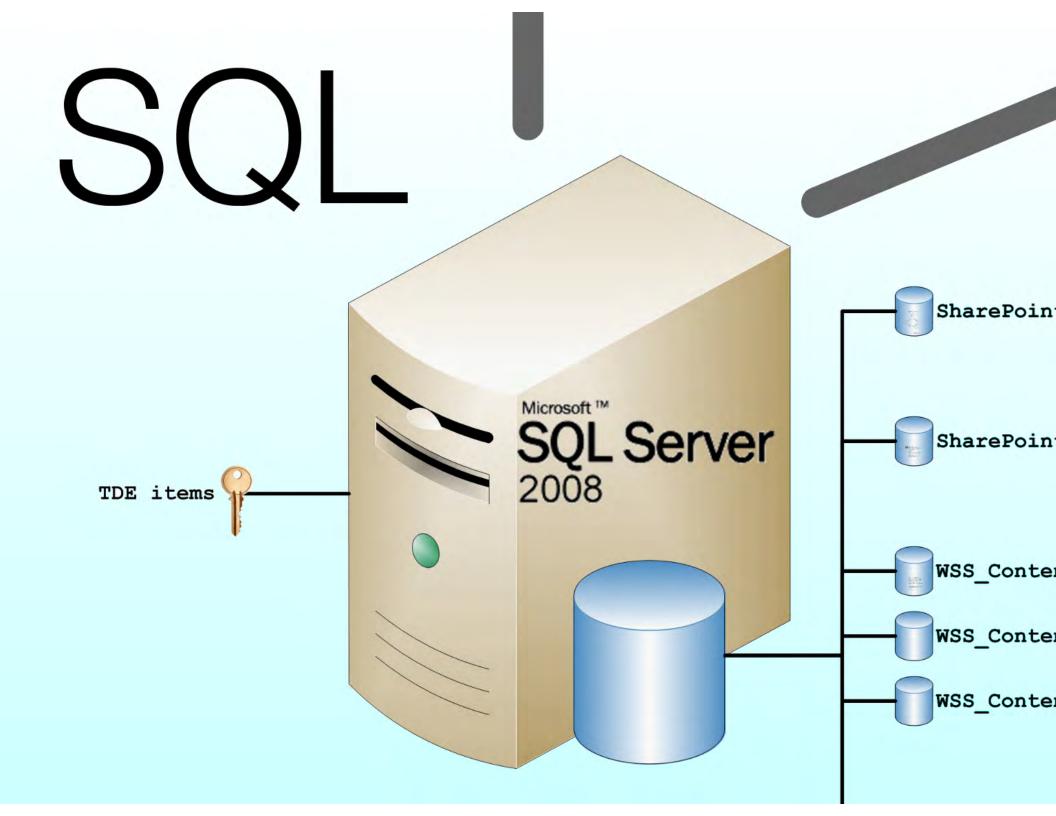
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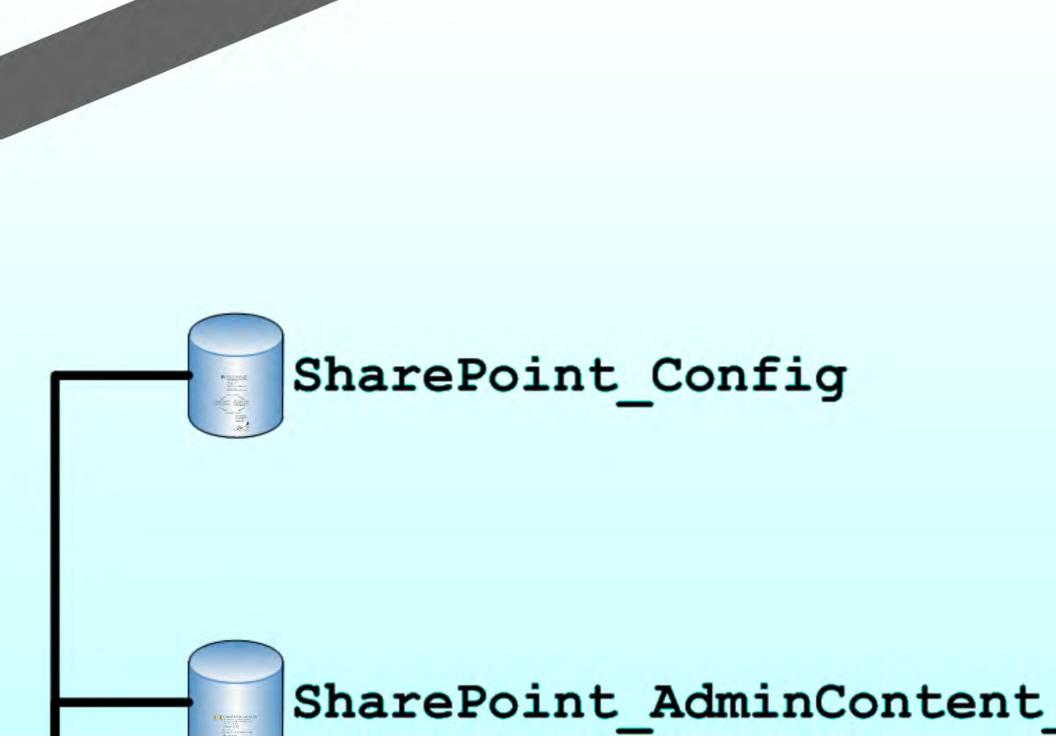
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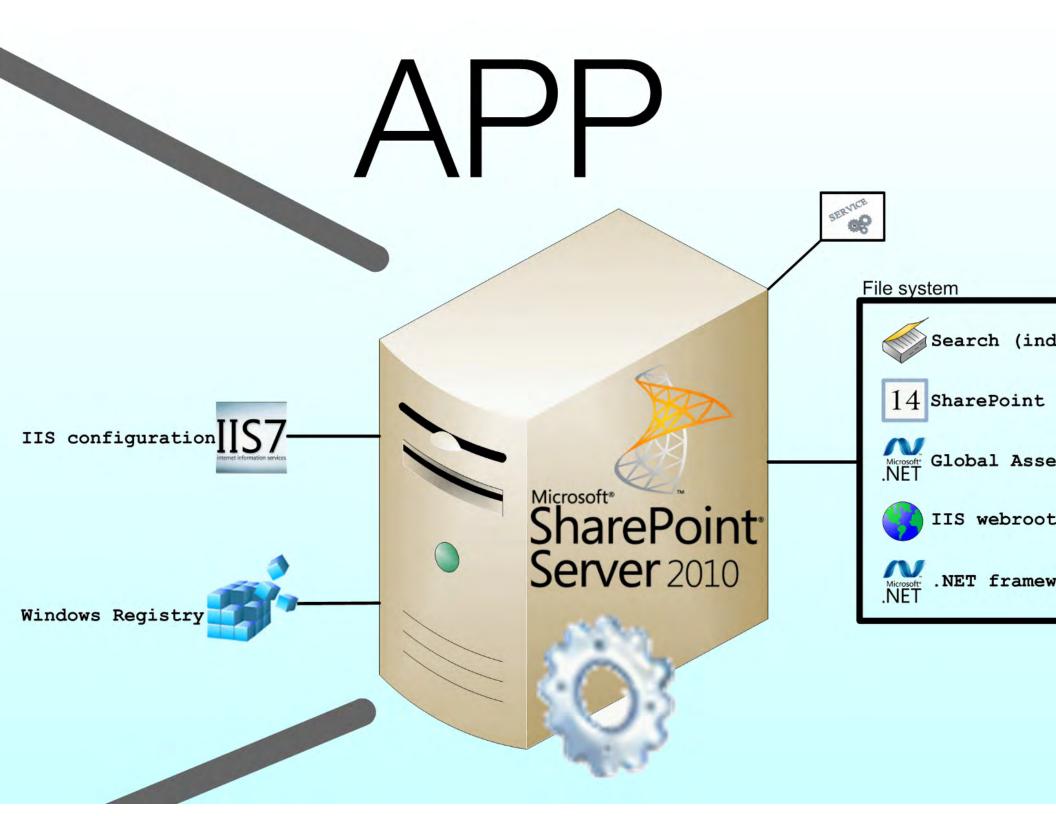
• Simple answer: all over the place ...

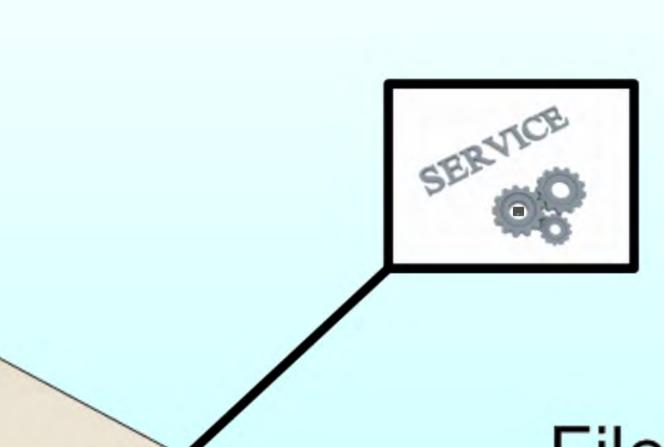




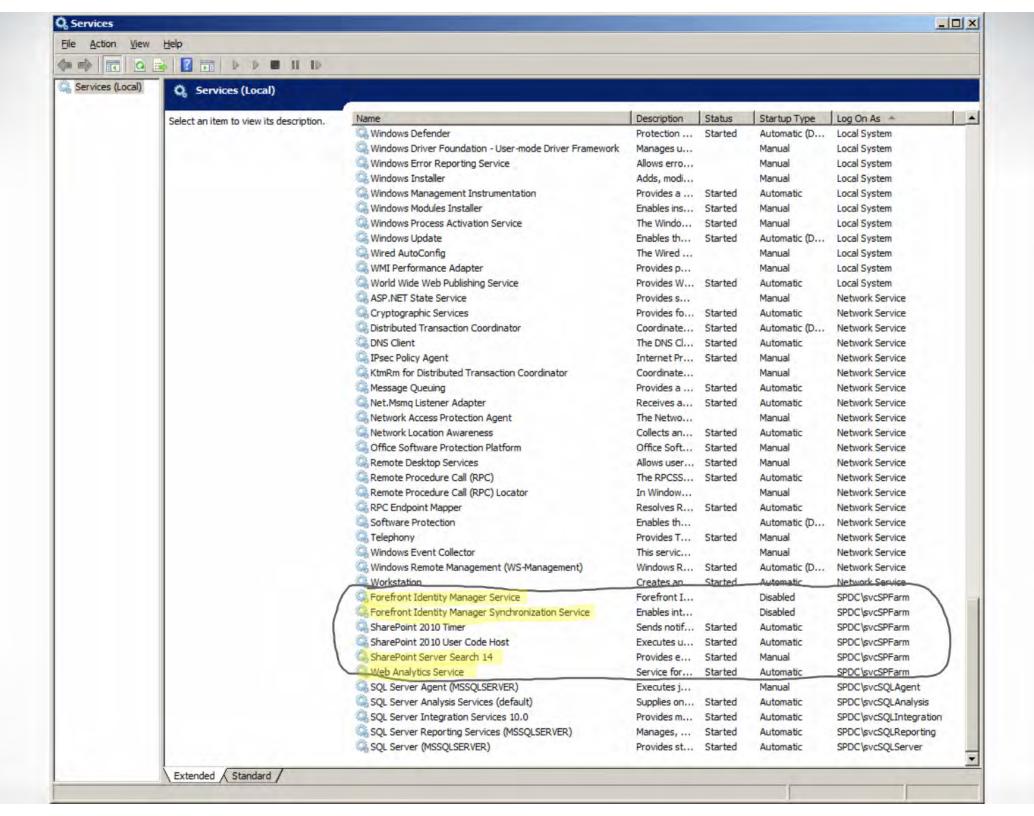


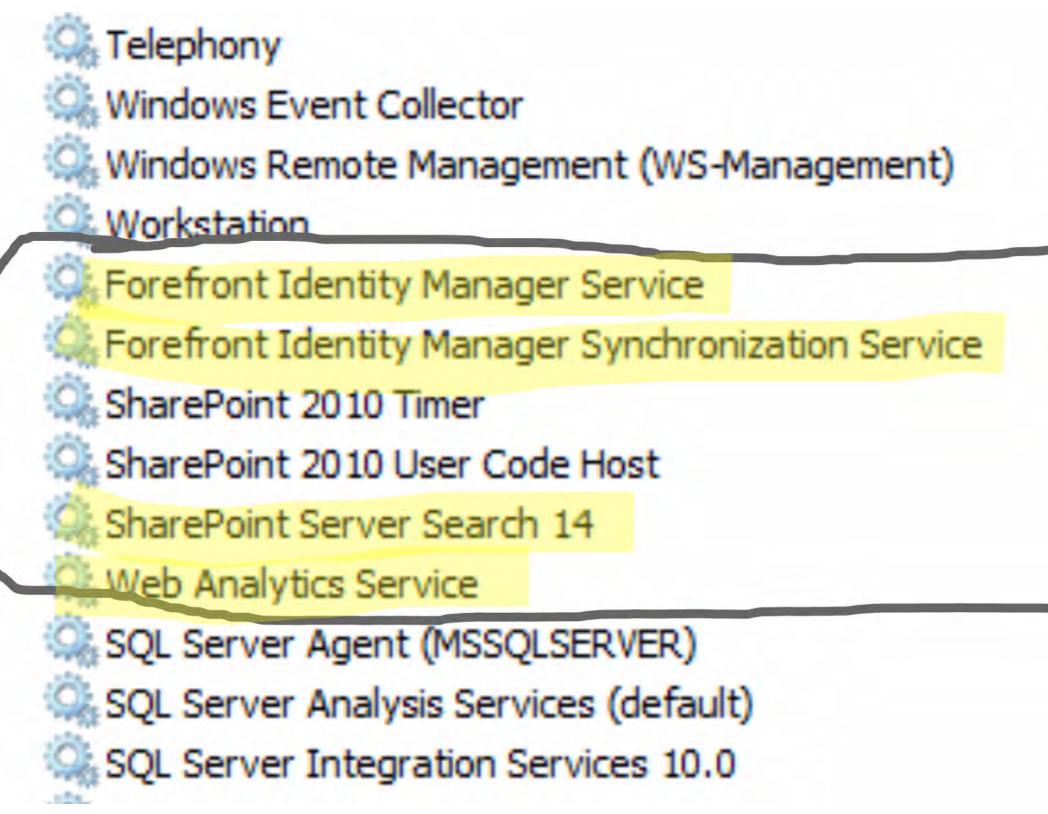


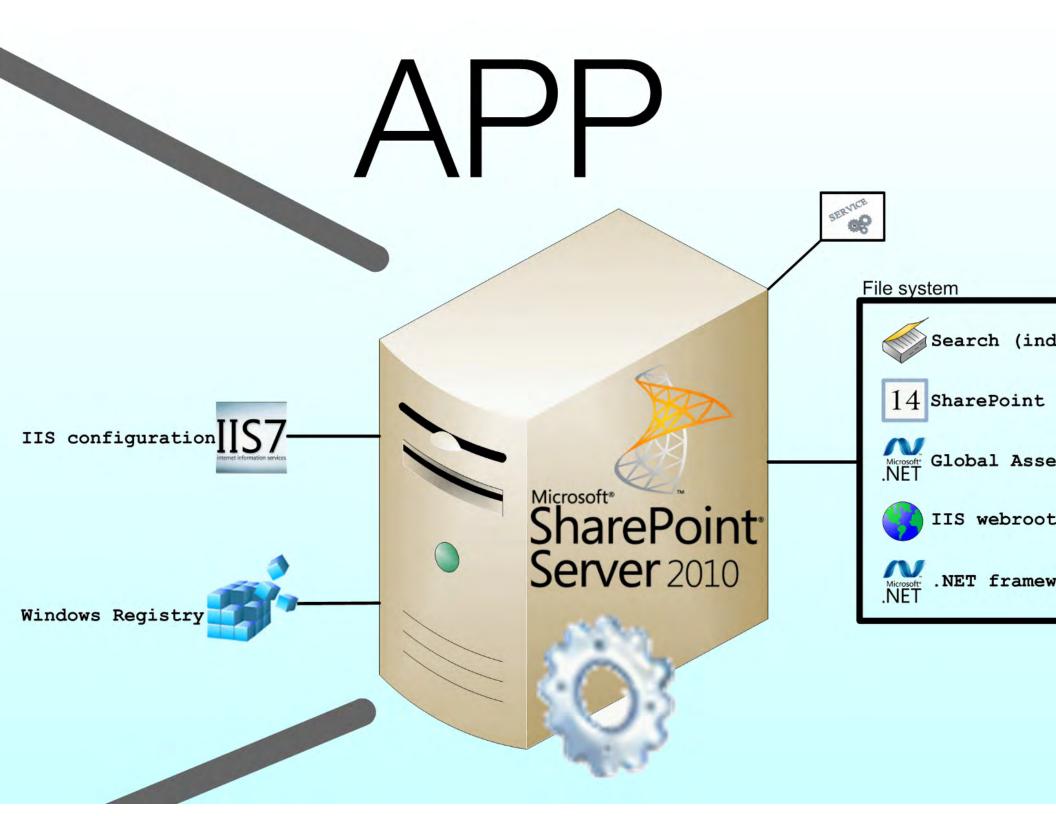




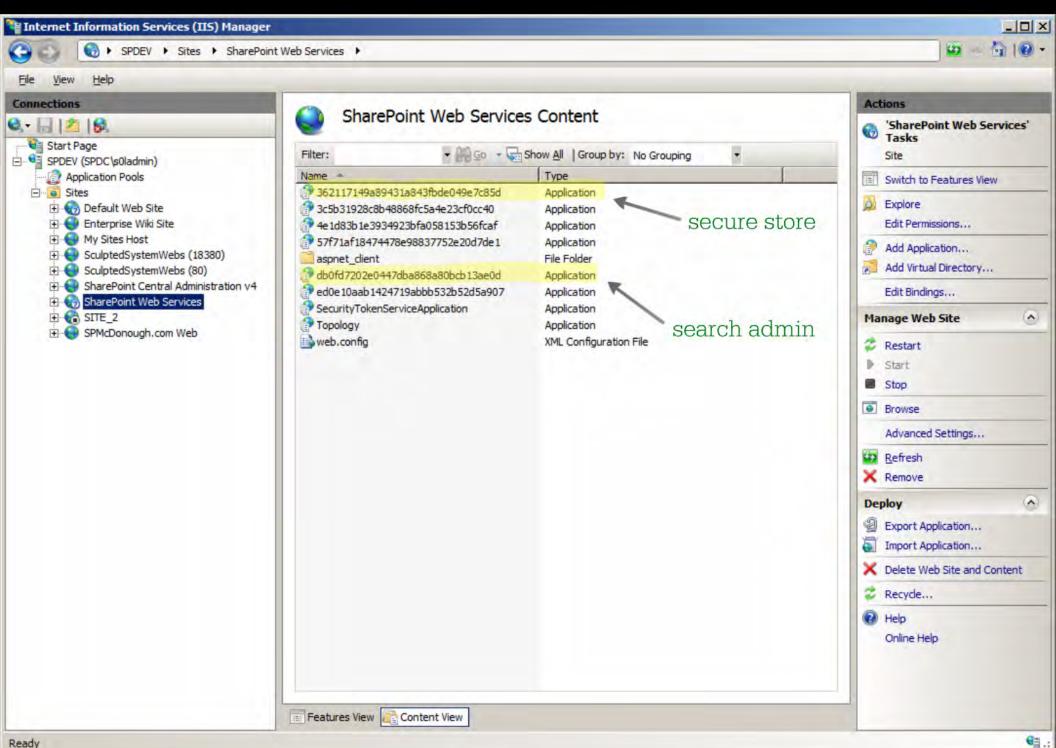
File system

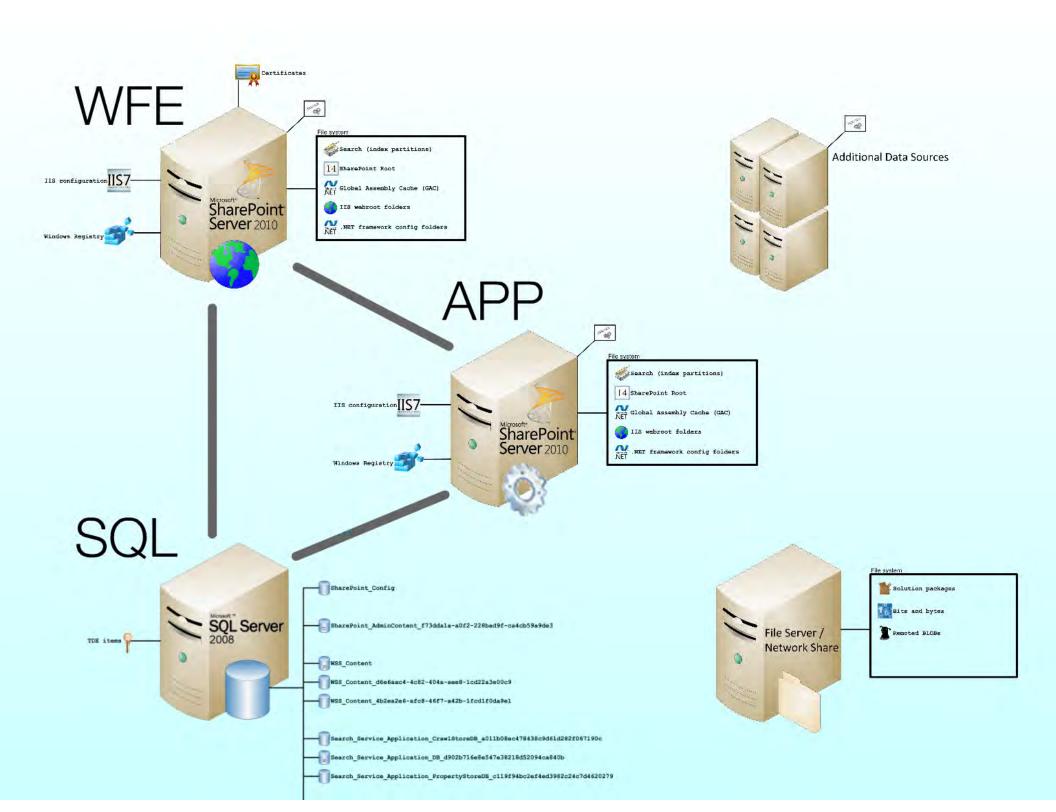






## IIS configuration [57internet information services





#### Protecting them

- Farm backup (ideal)
- Categorically (e.g., SSP backup)
- 3rd party tools

or

 Protect databases and augment with documentation of config/settings



#### Central Administration . Perform a Backup - Step 1 of 2: Select Component to Back Up

Select the items you want to back up. Click Next to continue the backup process.

#### 3

#### Central Administration

Application Management

System Settings

Monitoring

Backup and Restore

Security

Upgrade and Migration

General Application Settings

Configuration Wizards

#### Readiness

No backup or restore in progress. Backup and Restore Job Status

Administration service is running.

#### Select component to back up

Select the top-level component to back up. You can also click the name of a Web application to browse its contents.

Select	Component	Type	Description
	∃Farm	Farm	Content and configuration data for the entire server farm.
_	SP2010_ConfigDB	Configuration Database	Configuration data for the entire server farm,
	☐ InfoPath Forms Services	Server Settings and Content	Administrator-approved content and settings for the server farm.
	Settings	Settings	Settings
	Data Connections	Data Connections	Administrator-approved data connection files.
	Form Templates	Form Templates	Administrator-approved form templates.
		Exempt User Agents	The collection of user agents that receive InfoPath forms instead of Web pages
	☐ SharePoint Server State Service	State Service	Service for storage of temporary state information used by various SharePoint: features.
		State Service Application	reduies.
	☐ Microsoft SharePoint Foundation Web Application	Microsoft SharePoint Foundation Web Application	Collection of Web Applications
	⊞ Enterprise Wiki Site	Web Application	Content and configuration data for this Web application.
	My Sites Host	Web Application	Content and configuration data for this Web application.
	■ SculptedSystemWebs (18380)  ■ SculptedSystemWebs (18380)	Web Application	Content and configuration data for this Web application.
	■ SPMcDonough.com Web	Web Application	Content and configuration data for this Web application.
	■ WSS_Administration ■ SharePoint Central Administration v4	Central Administration Web Application	Collection of Web Applications Content and configuration data for this Web application.
	☐ SharePoint Server State Service Proxy	State Service Proxy	
	State Service Application Proxy	State Service Application Proxy	
	☐ SPUserCodeV4	Microsoft SharePoint Foundation Sandboxed Code Service	Settings for the Sandboxed Code Service,
	[Solution Validators Group.]	Backup Group	Collection of components grouped together for backup and restore.
	Sandboxed Code Load Balancer Provider using Popularit	Sandboxed Code Load Balancer Provider using  yPopularity	
	[Resource Measures Group.] [Execution Tiers Group.] Microsoft SharePoint Server Diagnostics Service	Backup Group Backup Group Microsoft SharePoint Server Diagnostics Service	Collection of components grouped together for backup and restore.  Collection of components grouped together for backup and restore.  Settings for the diagnostics service.
	Global Search Settings	Search object in configuration database	Crawler impact rules for the farm
	Application Registry Service	Application Registry Service	Backwards compatible Business Data Connectivity API.
	Microsoft Office Web Apps Diagnostics Service		Settings for the diagnostics service.
	Microsoft SQL Server Reporting Services Diagnostics Service	Microsoft SQL Server Reporting Services Diagnostics Service	Settings for the diagnostics service.
	Microsoft SharePoint Foundation Diagnostics Service	Microsoft SharePoint Foundation Diagnostics Service	Settings for the diagnostics service.
	☐ Shared Services	Shared Services	Shared Services of the server farm.
	■ Shared Services Applications	Shared Services Applications	Shared Services Applications of the server farm.
	⊞ Shared Services Proxies	Shared Services Proxies	Shared Services Applications of the server farm,

Application Registry Service Microsoft Office Web Apps Diagnostics
Microsoft SQL Server Reporting Service
Microsoft SharePoint Foundation Diagr
☐ Shared Services
■ Shared Services Applications
H Shared Services Proxies

Sandboxed Code Lo
[Resource Measures [Execution Tiers Gro Microsoft SharePoint Serv
Global Search Settings
Application Registry Serv Microsoft Office Web App
Microsoft SQL Server Rep
Microsoft SharePoint Fou
☐ Shared Services

Settings
Data Connections
Form Templates
■ Exempt User Agents
☐ SharePoint Server State Service
☐ State Service Application ☐ Microsoft SharePoint Foundation W
■ Enterprise Wiki Site
■ SculptedSystemWebs (18380)
El SPMcDonough com Web

#### Protecting them

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- 3rd party tools

or

 Protect databases and augment with documentation of config/settings

# Test, test, TEST, III

#### Protecting them

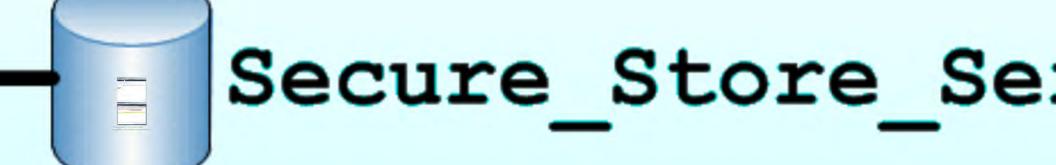
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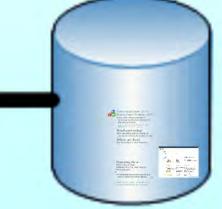
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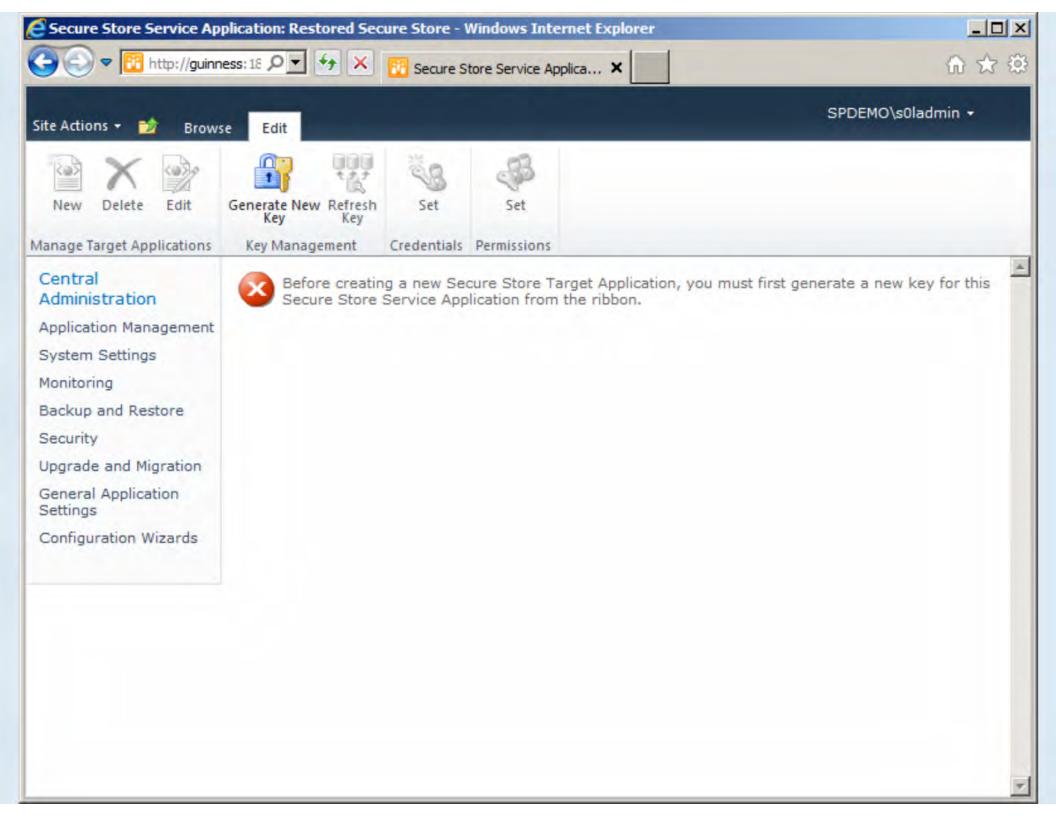
Watch out for omitted config items and required external data. For example ...

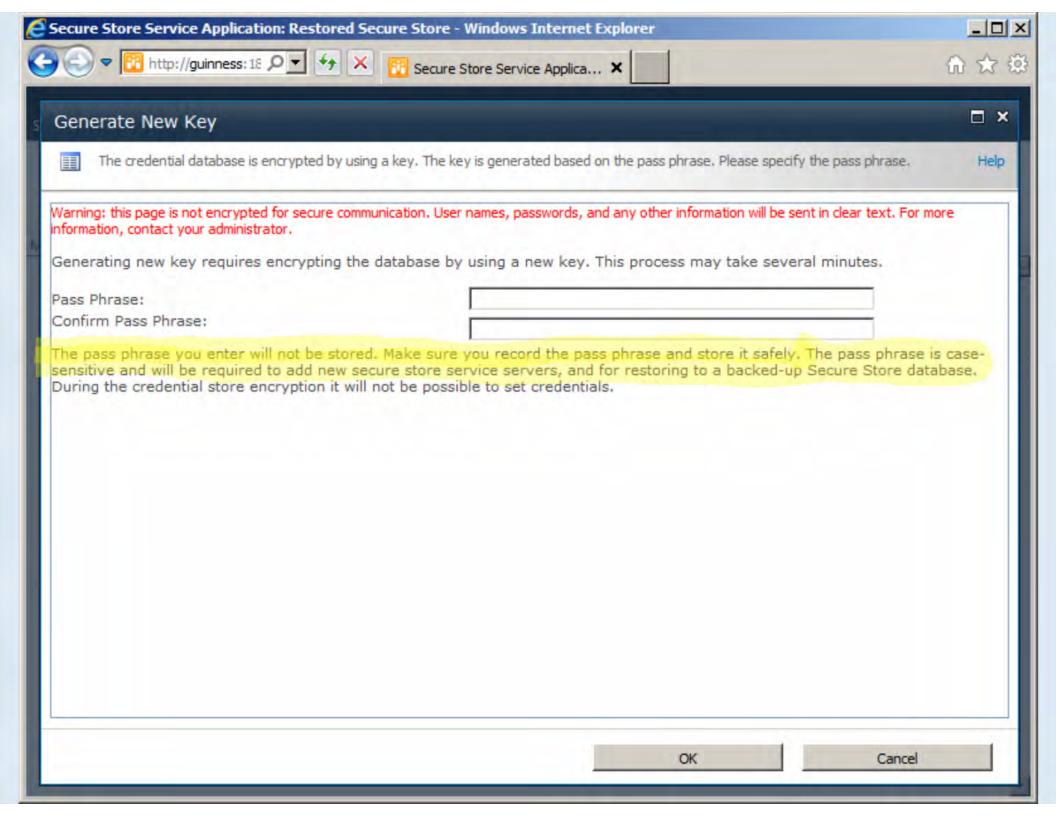


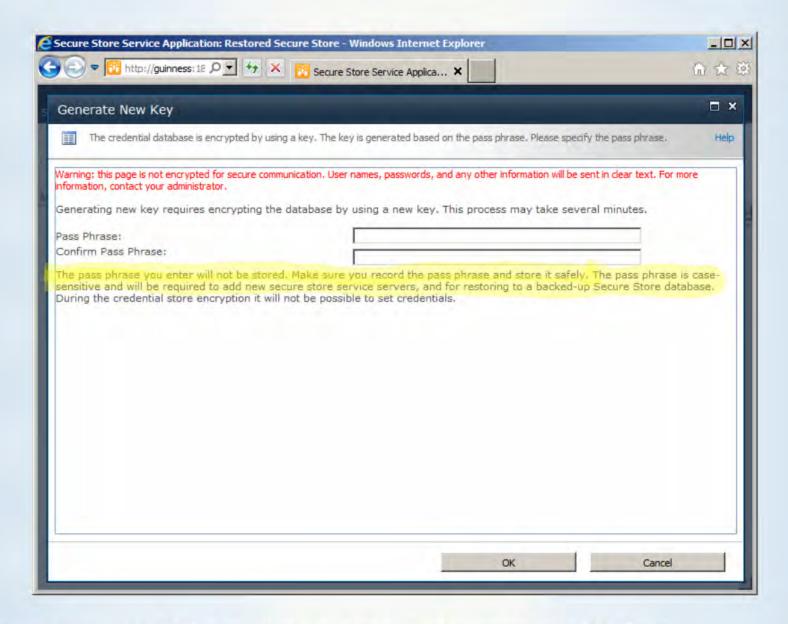




StateService\_fd







Documentation in some form will be required for any protection strategy selected.



- Service application special case (2010)
- Part of an SSP instance (2007)

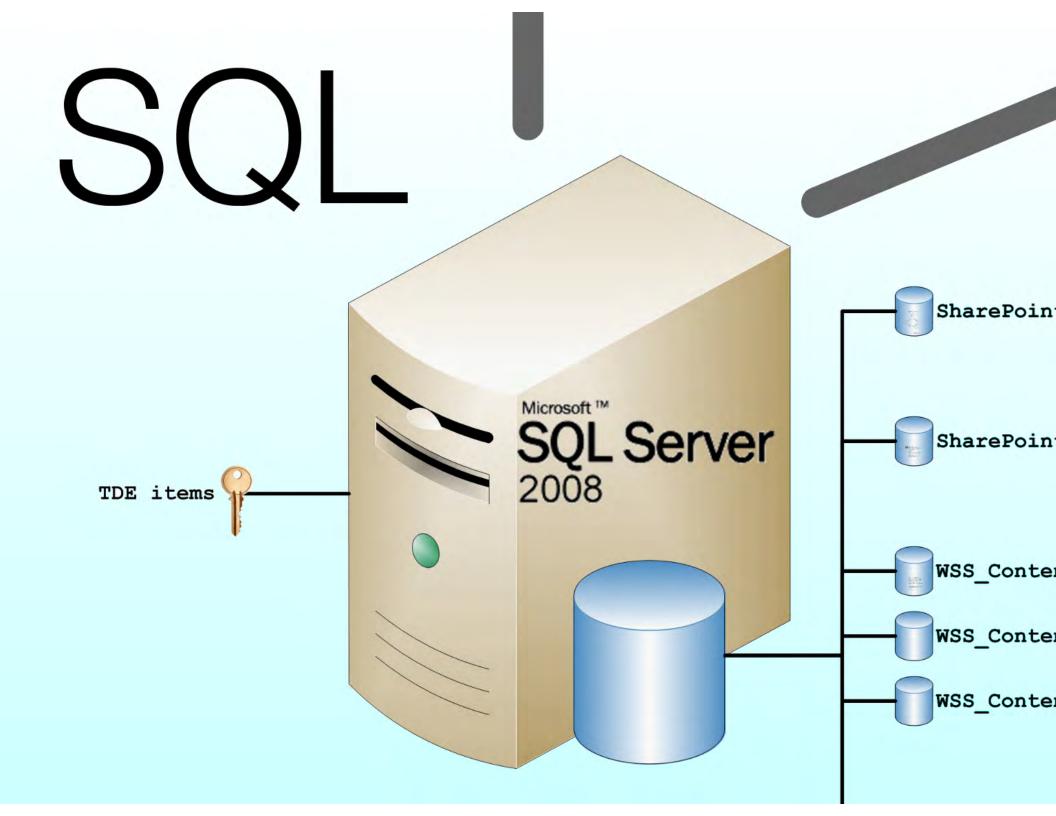


#### Search

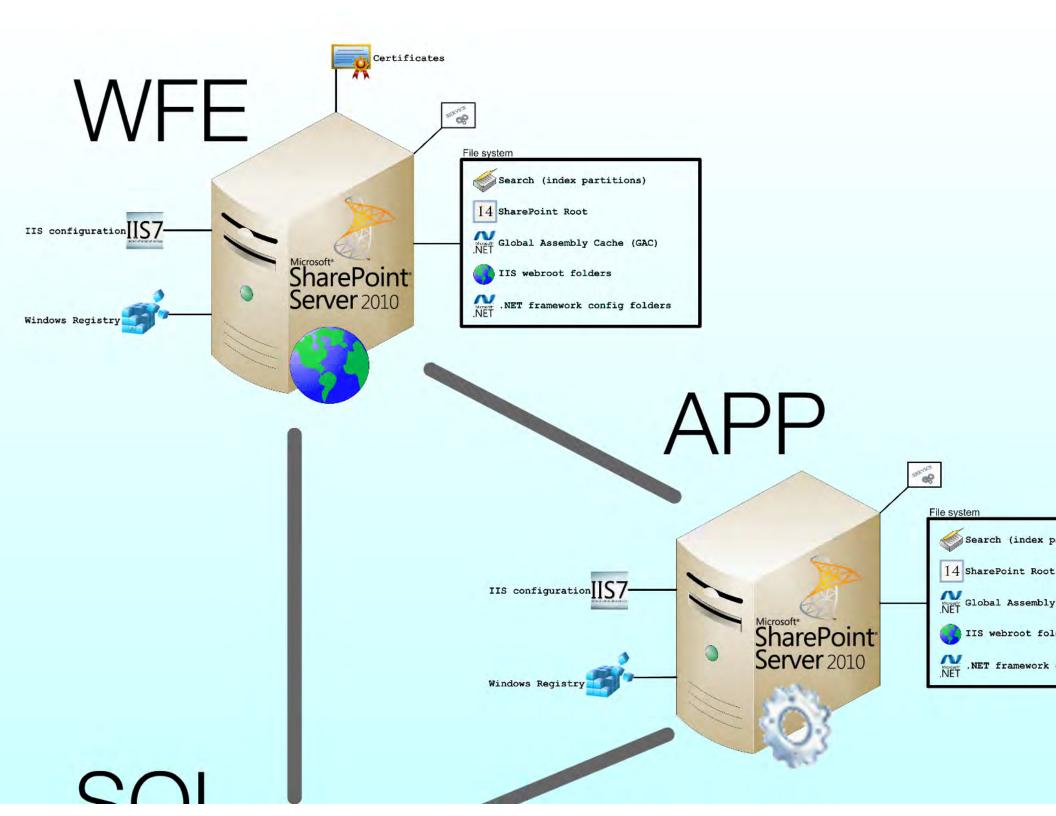
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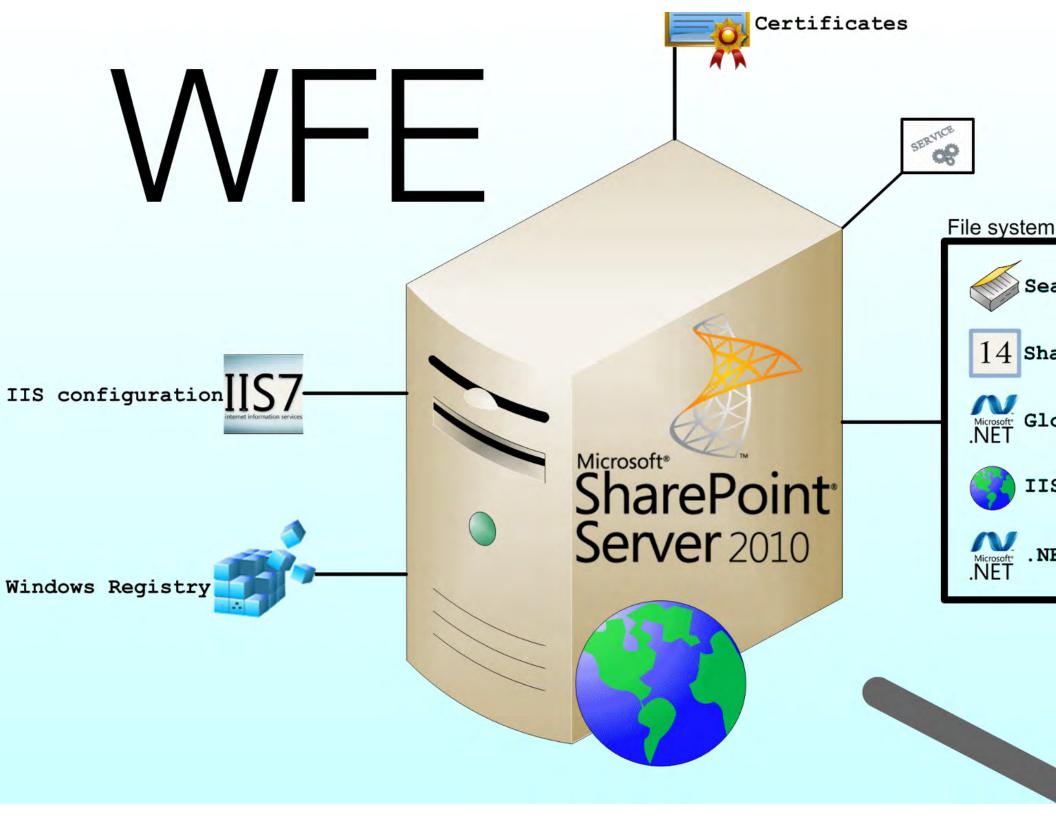
#### Where is it?

- SQL Server houses admin, crawl and property store databases (for 2010)
- File system houses index partition(s)









#### File system



Search (index partitions)



14 SharePoint Root



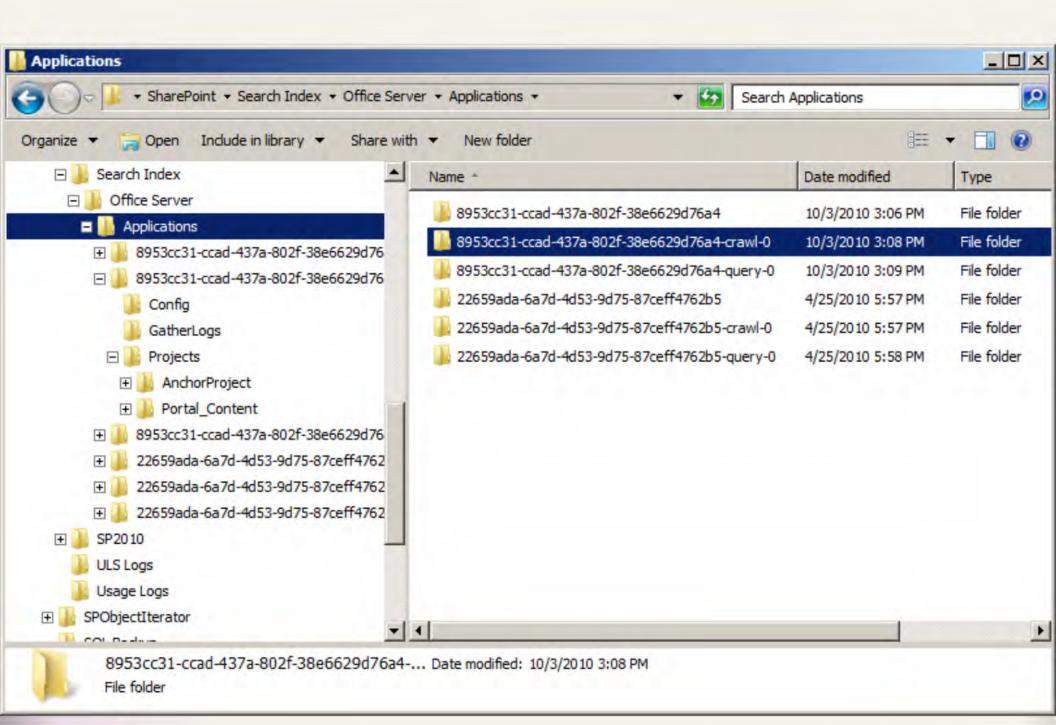
Global Assembly Cache (GAC)



IIS webroot folders



.NET framework config folders





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### MOSS 2007 only has a single search database per SSP



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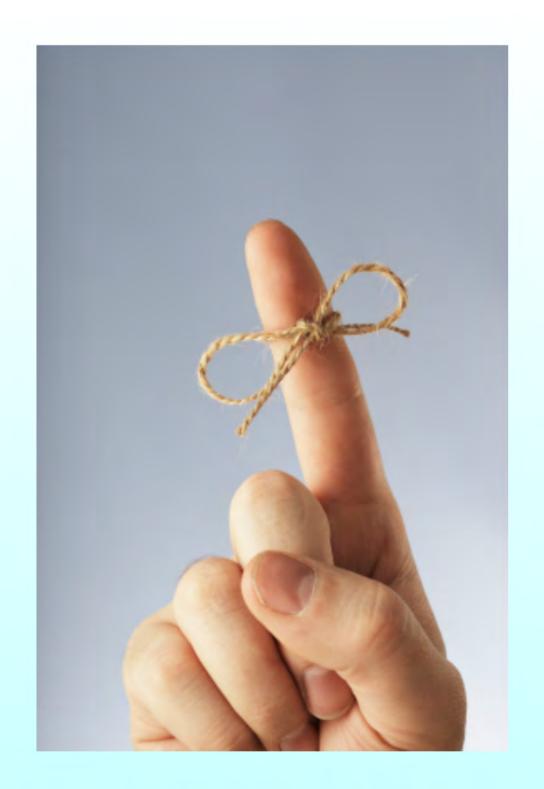
- Synchronization between index partitions and crawl database is critical
- SharePoint backups or a solution that engages the SharePoint VSS writer



#### Core SharePoint targets

aka, "the meat and potatoes"

- Content databases
- Central Admin content DB
- Farm Configuration database
- Service Applications / SSPs
- Search





#### Related targets

"important to remember"

- Solution packages
- SharePoint Root
- IIS Configuration
- Certificates
- IIS web root
- GAC
- Registry
- Bits and bytes



#### Solution packages

 .wsp files that are added to the farm to deploy custom code, Features, etc.

You are packaging your customizations this way ... right?

You are packaging your customizations this way ... right?

If you answered "no," then pay attention ...

# "Centrally managed" vs "December 1: Test"

"Decentralized" customizations

#### Centrally managed

Assets and resources packaged into a single .wsp (cab) file

SharePoint stores customization files in farm solution store (in farm config DB) and knows "what" goes "where"

SharePoint manages deployment and retraction of customization files where needed across farm

During a restore or new farm member addition, SharePoint works its magic to get assets and resources deployed

#### Decentralized

Assets and resources are loose or packaged in another form (e.g., MSI)

SharePoint is unaware of the files that constitute the customization and does not track them in any way

Administrator is entirely responsible for ensuring file and configuration changes happen (usually manually)

Restores and new farm member additions mean more manual administrator intervention

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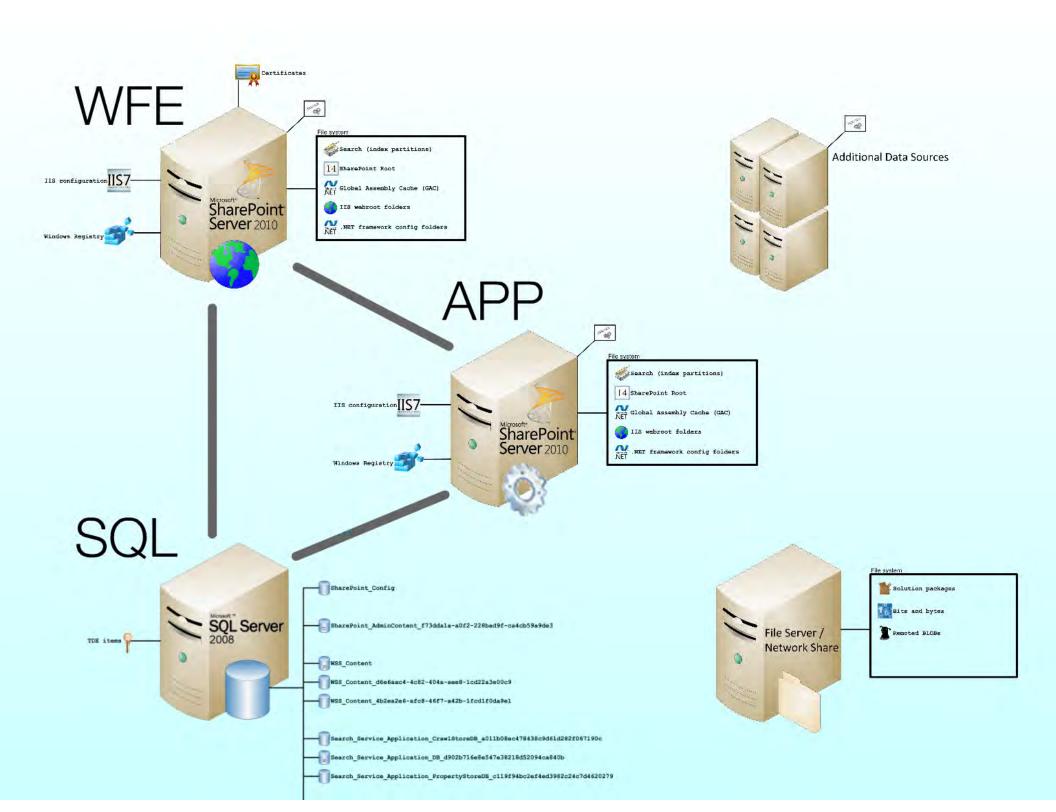
Tracking related backup targets is dramatically easier when centrally managed solutions are used.

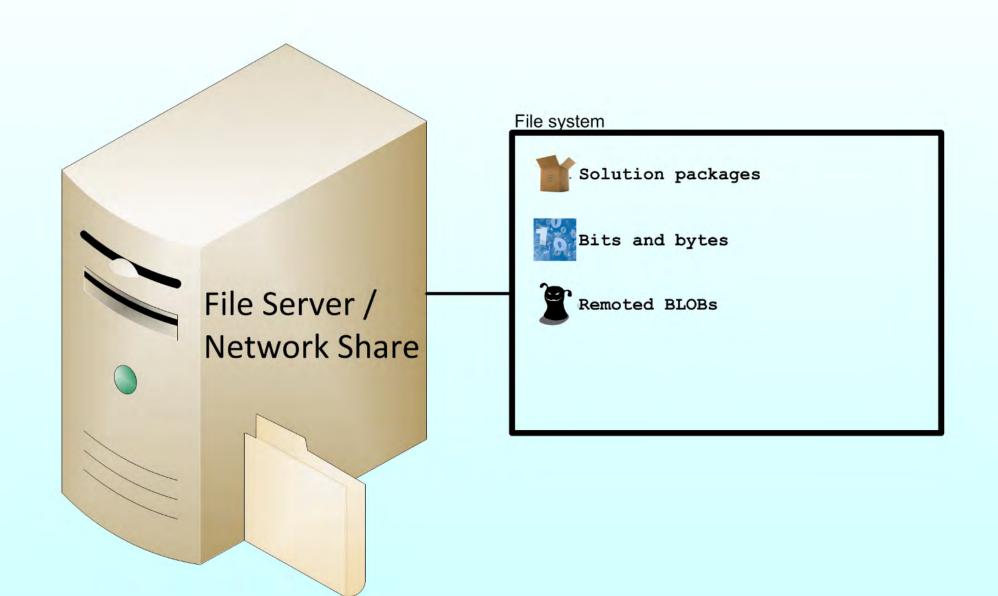


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## Where are they?

Ultimately depends on your processes





## File system



Solution packages



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## Worth protecting?

Absolutely. Backup is critical in most cases



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#### Protection

- For centrally managed solution packages, basic file protection/backup is common
- Configuration-only backup with SP2010



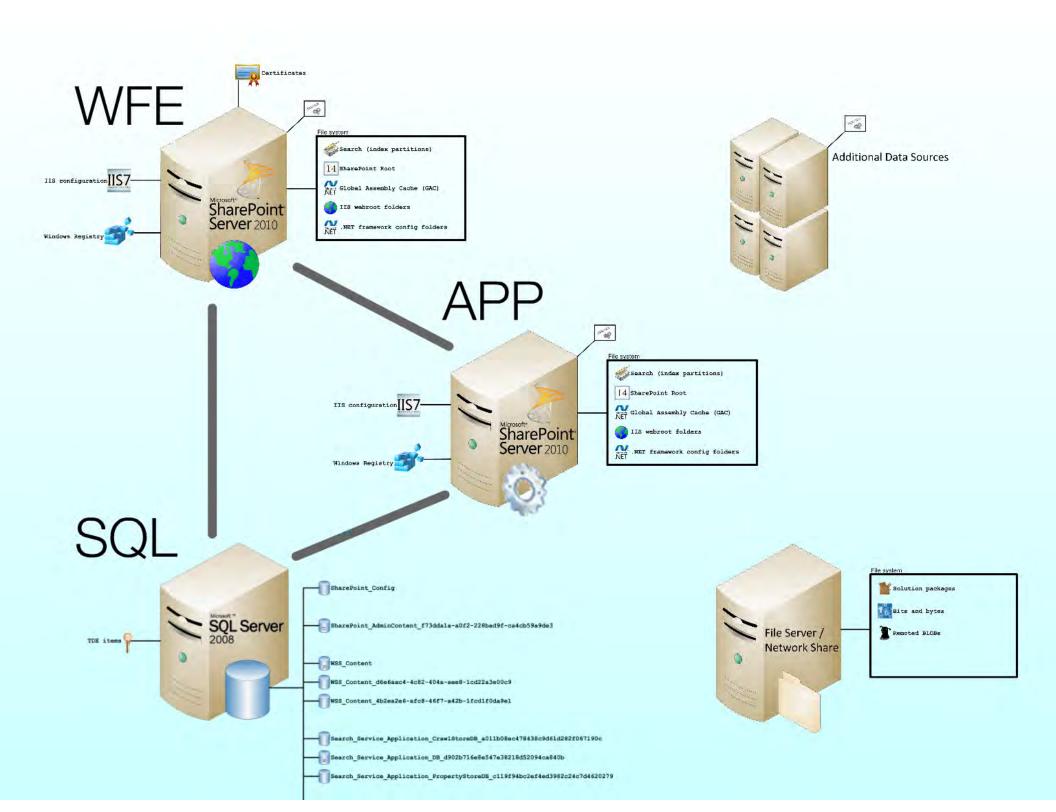
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- Also known as the 12-hive (for 2007)

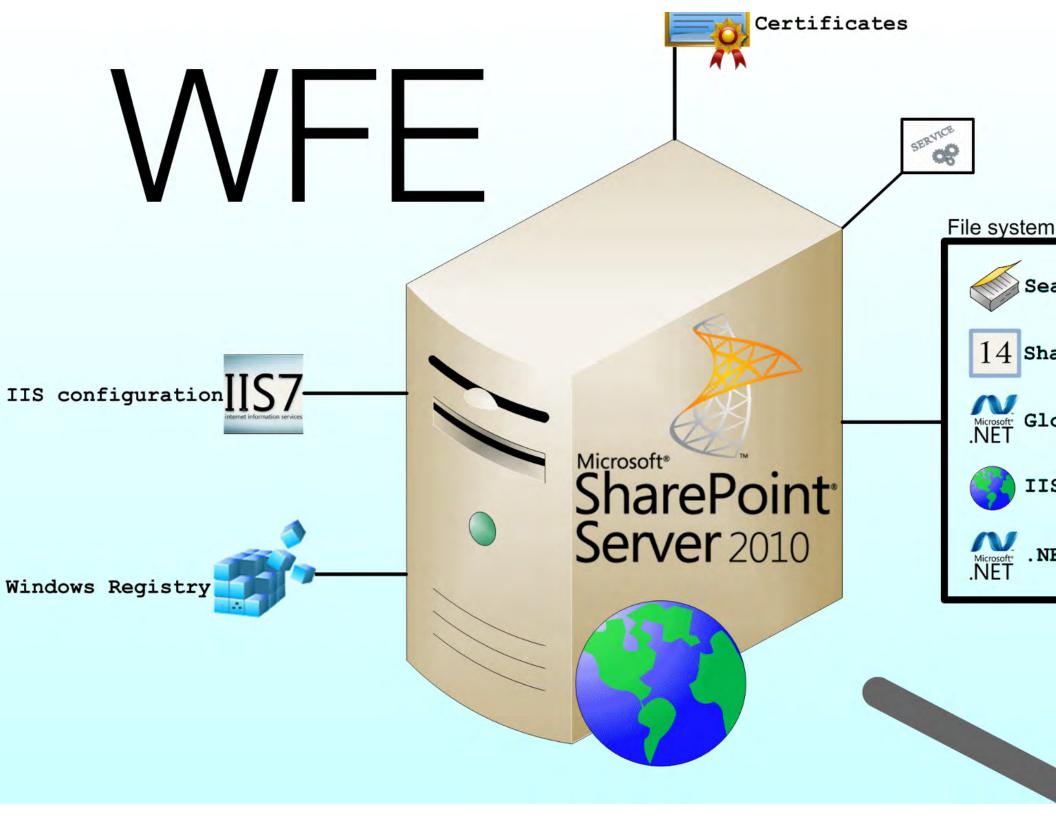


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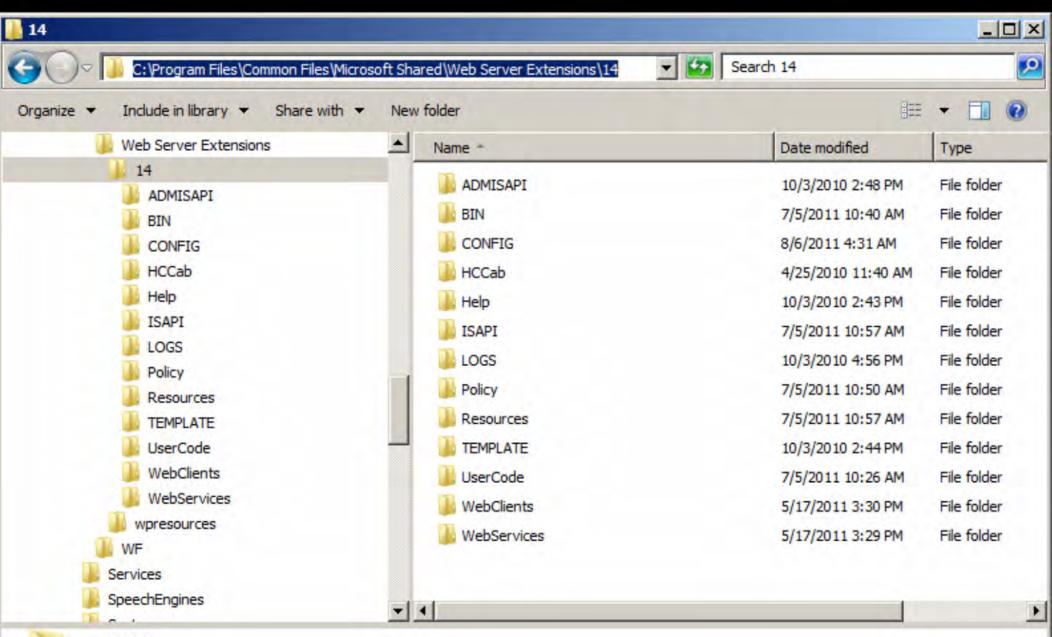
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Clohal Accombly





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- "Yes" for decentralized customizations



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File system backup



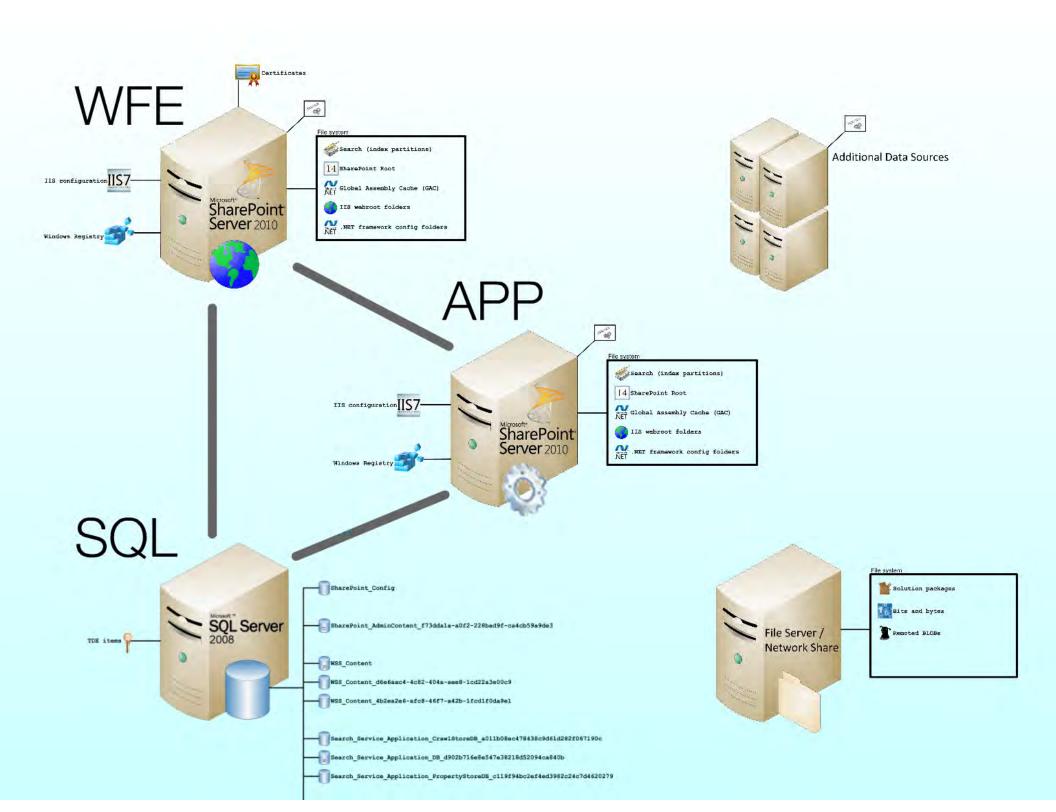
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- Covers app pools, ports, protocols, etc.

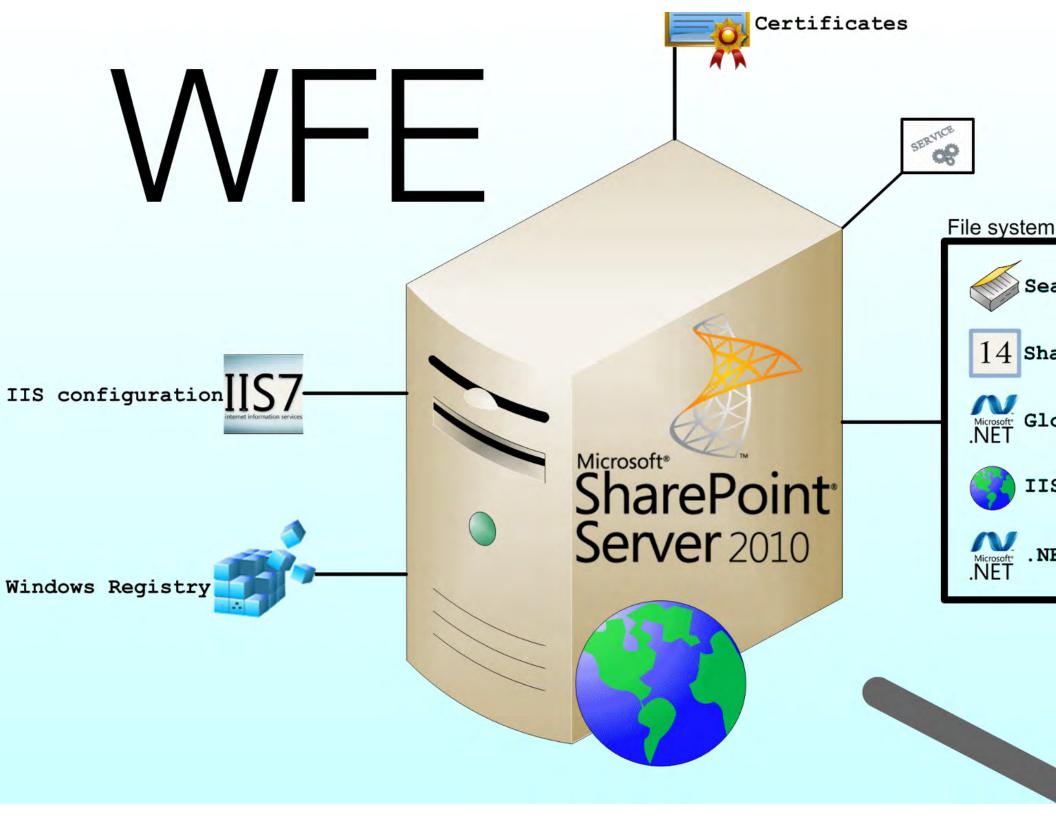


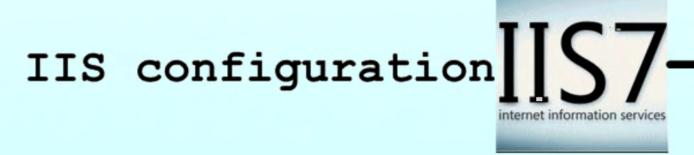
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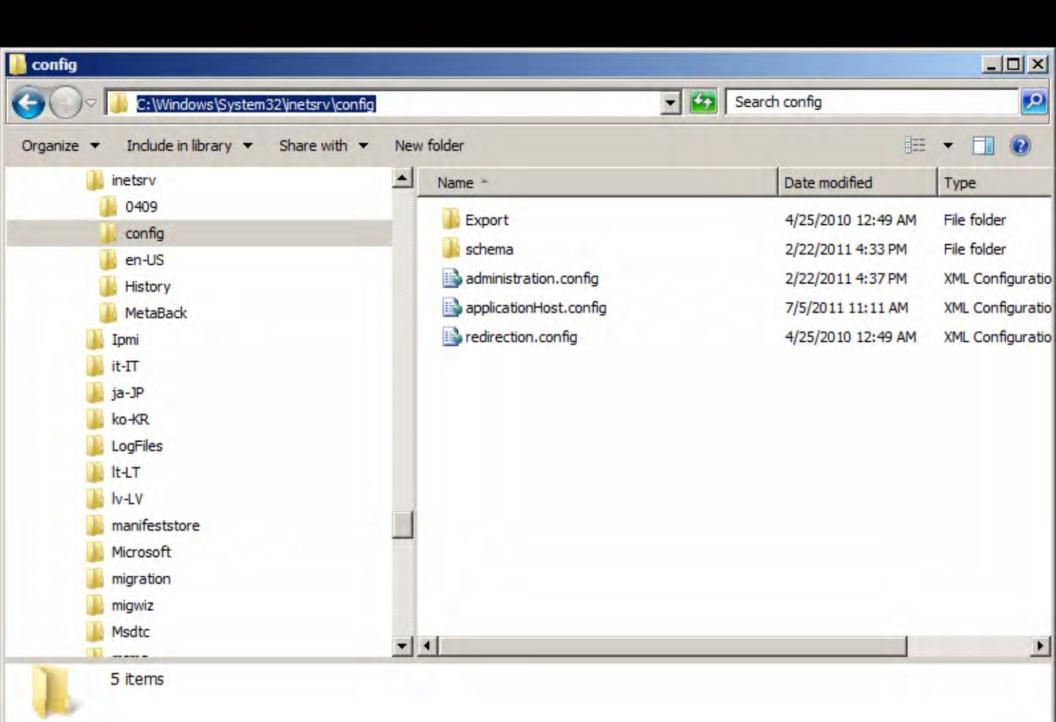
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 C:\Windows\system32\inetsrv by default (IIS6 Metabase and IIS7.x config files)











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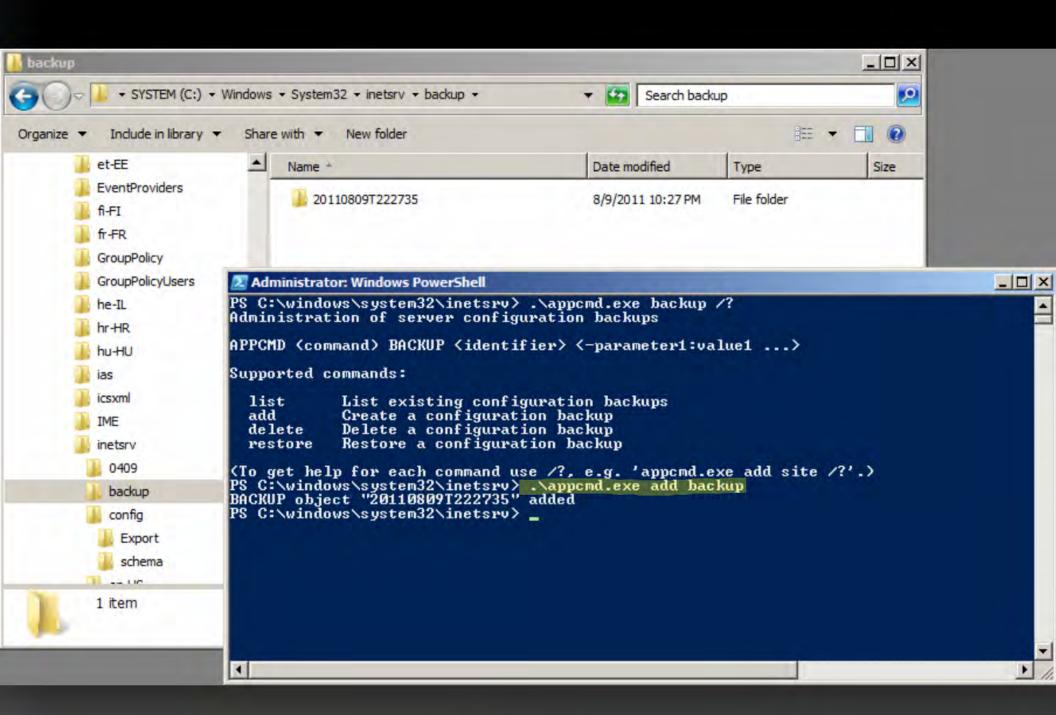
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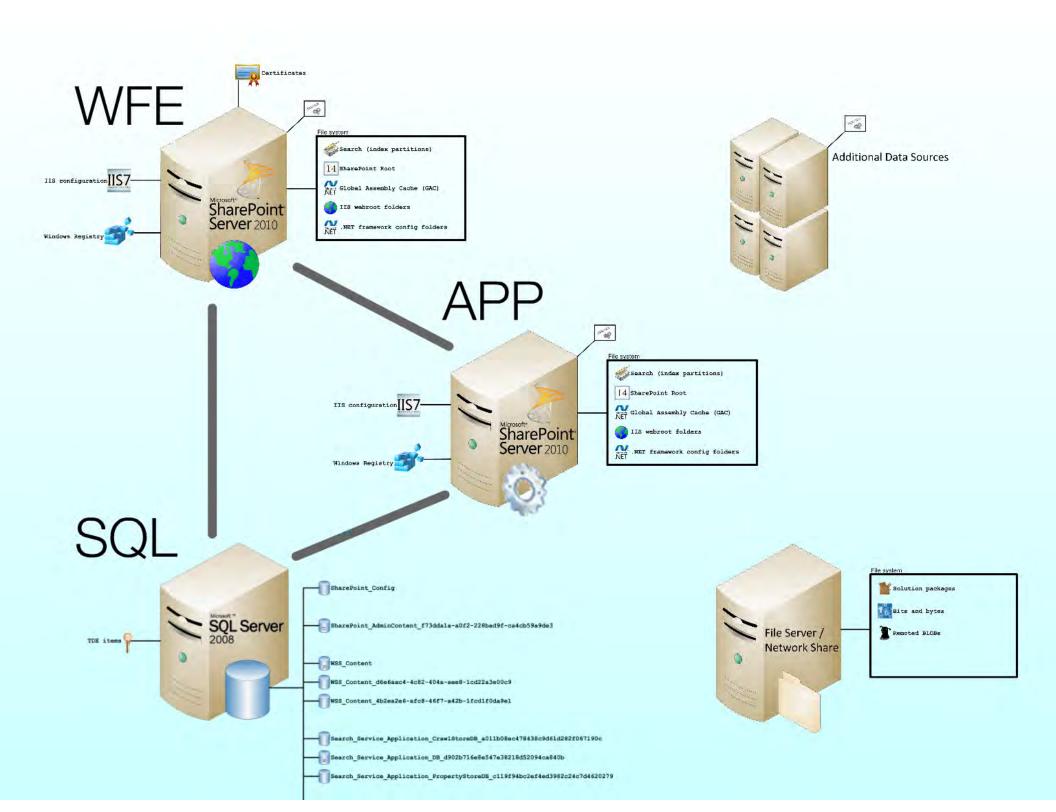
#### Certificates

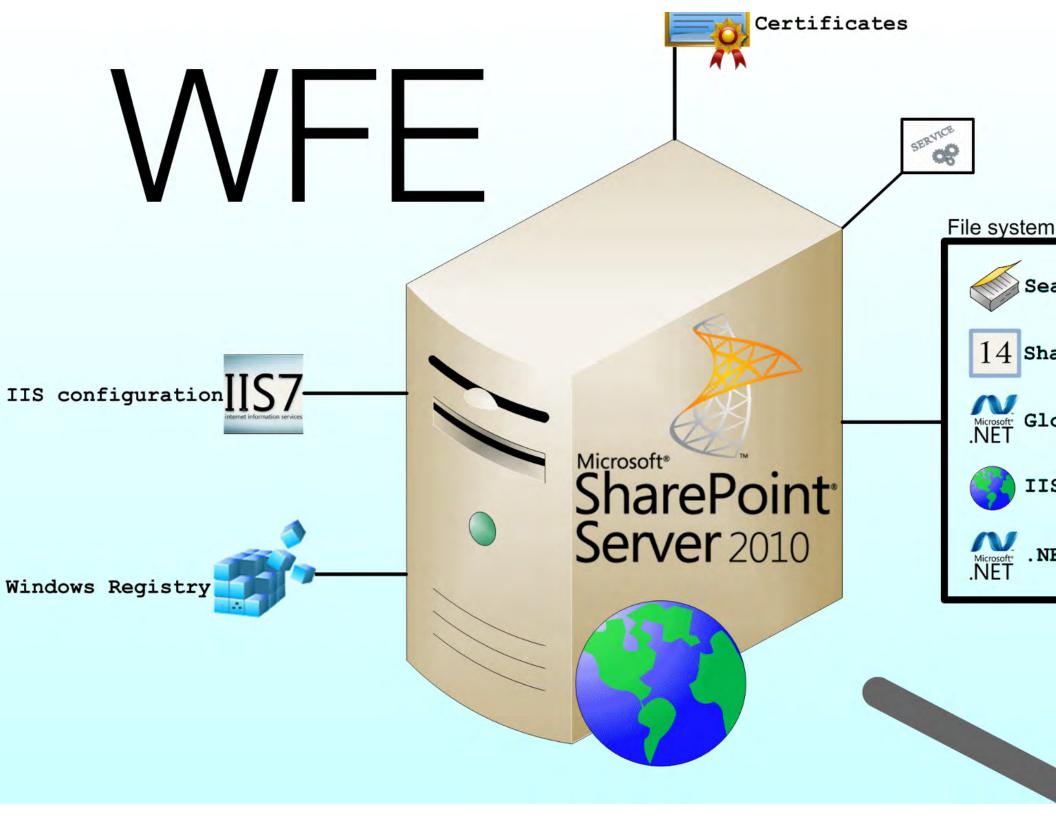


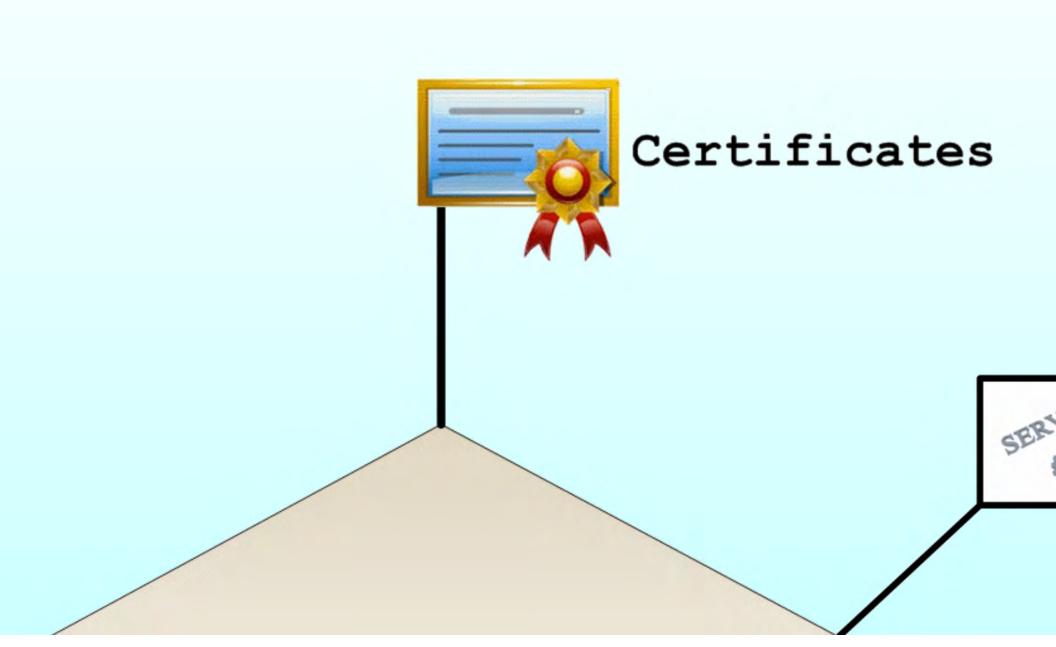
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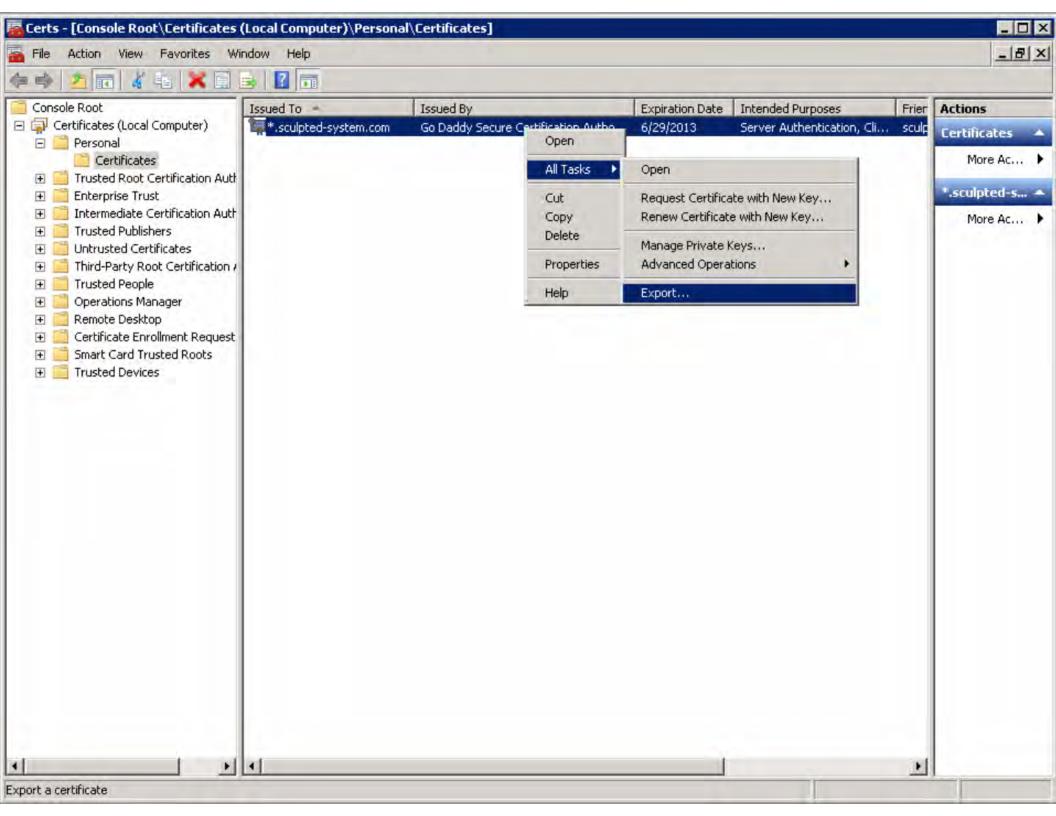
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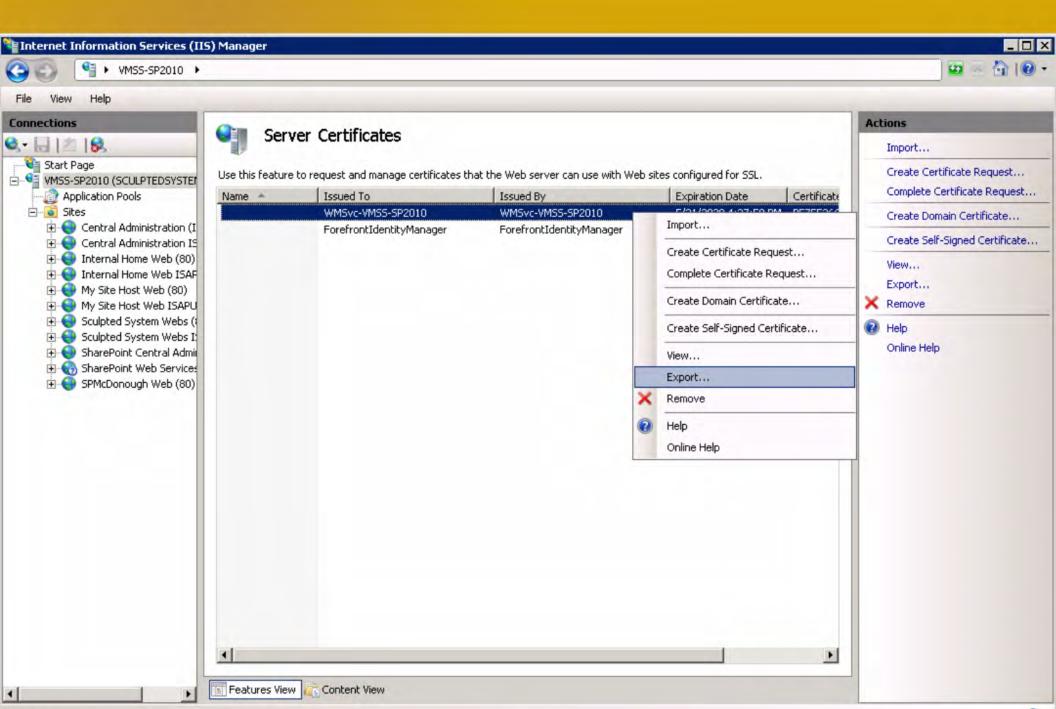
- Local machine certificate store
- Accessible via MMC or IIS Manager











Ready



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Pay attention to where SSL terminates to find certs



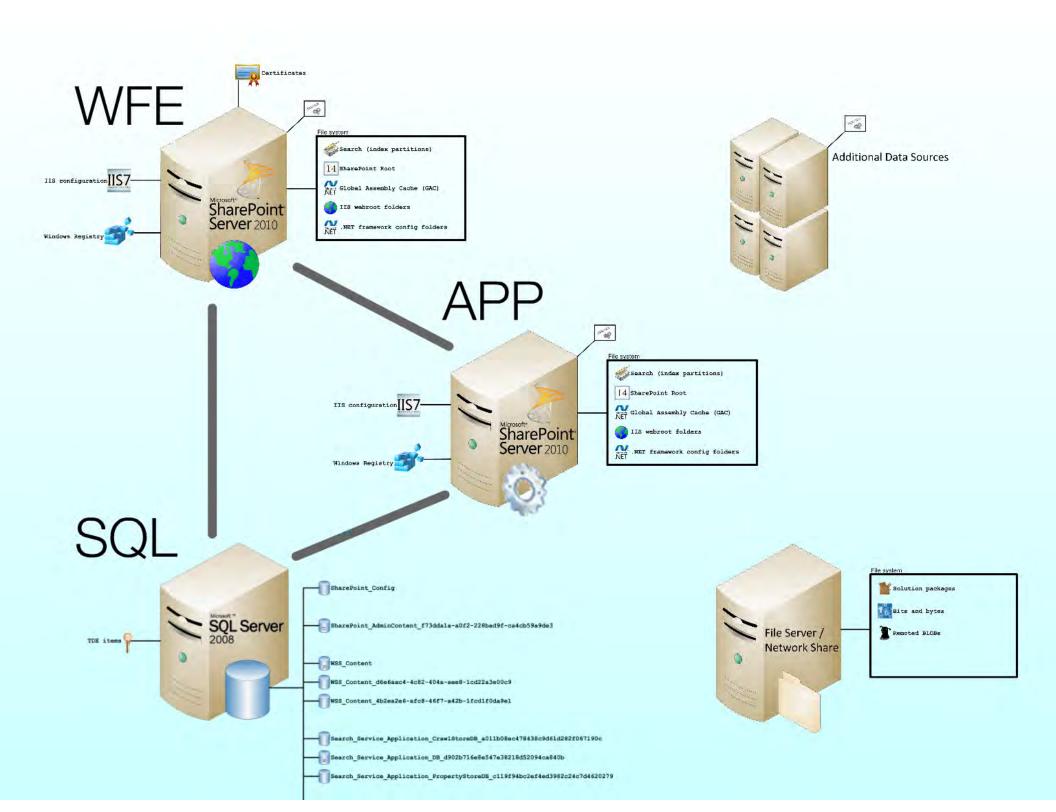
 Web files for each IIS site associated with a SharePoint Web application

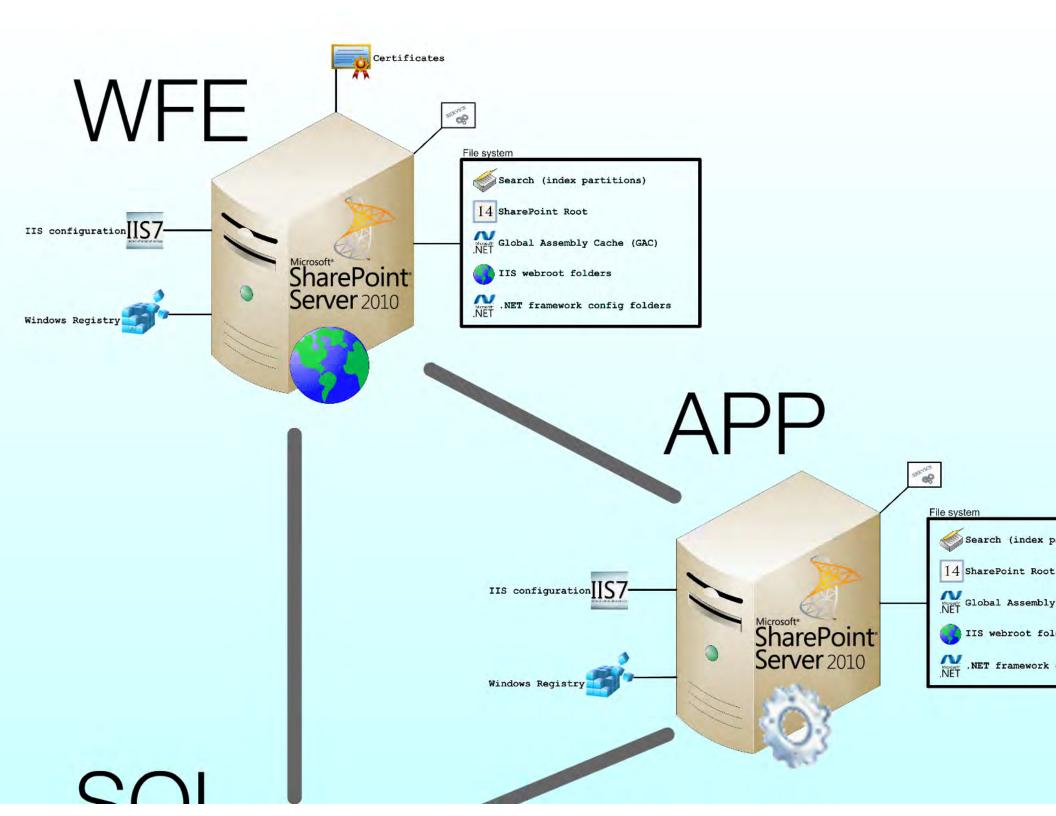


 Web files for each IIS site associated with a SharePoint Web application

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- C:\inetpub\wwwroot\wss\VirtualDirectories
- Other paths possible





#### File system



Search (index partitions)



14 SharePoint Root



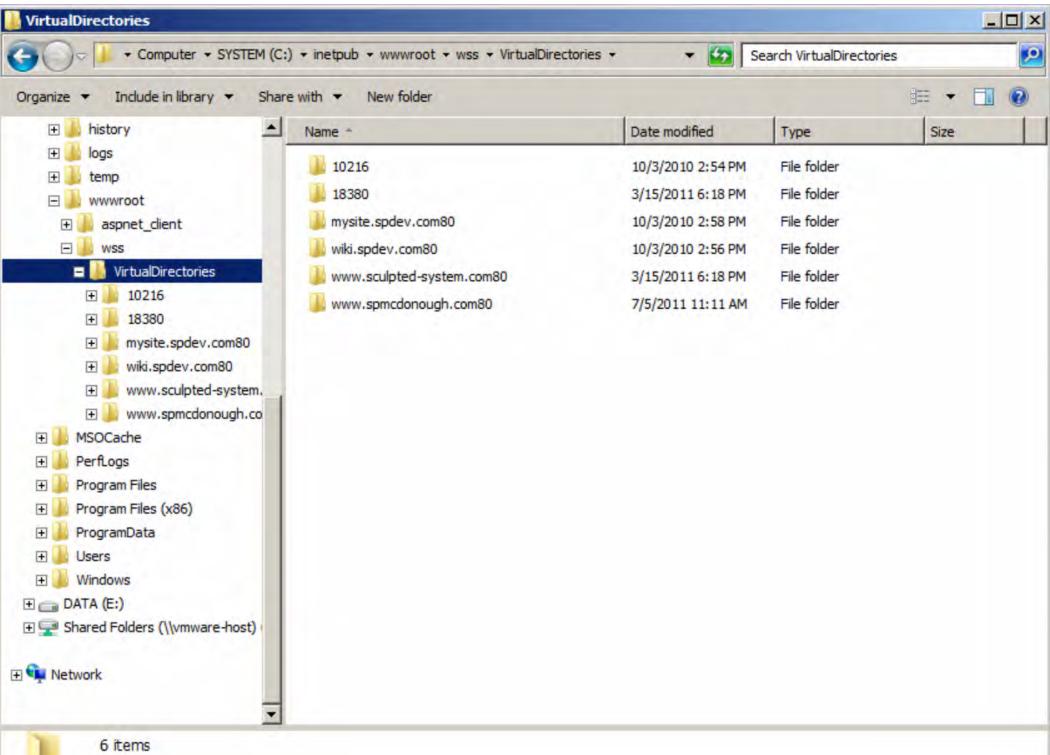
Global Assembly Cache (GAC)



IIS webroot folders



.NET framework config folders





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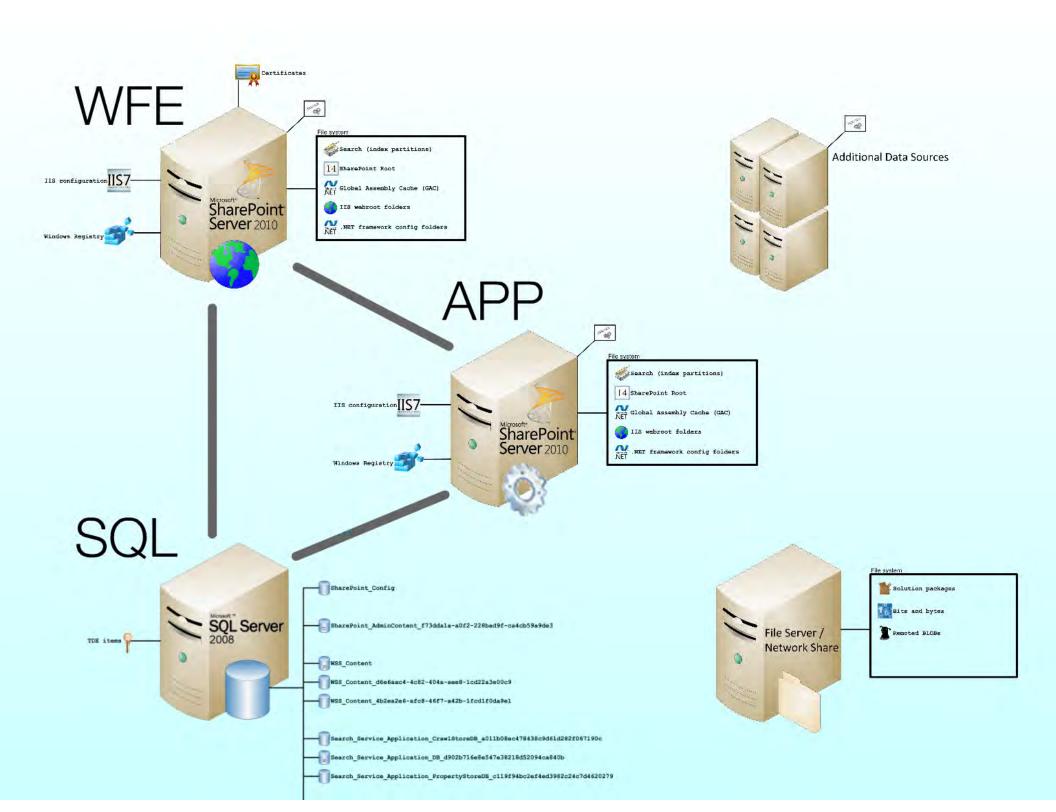
 Microsoft .NET Framework GAC is a repository for shared libraries (DLLs) and native images

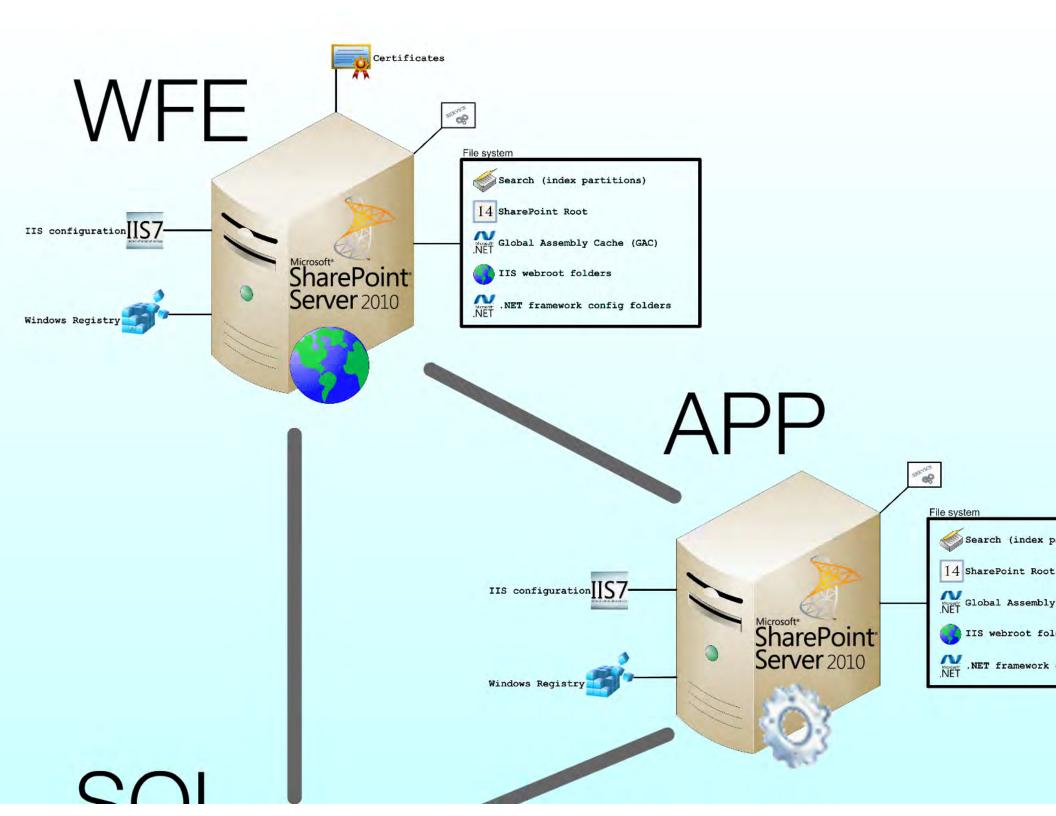


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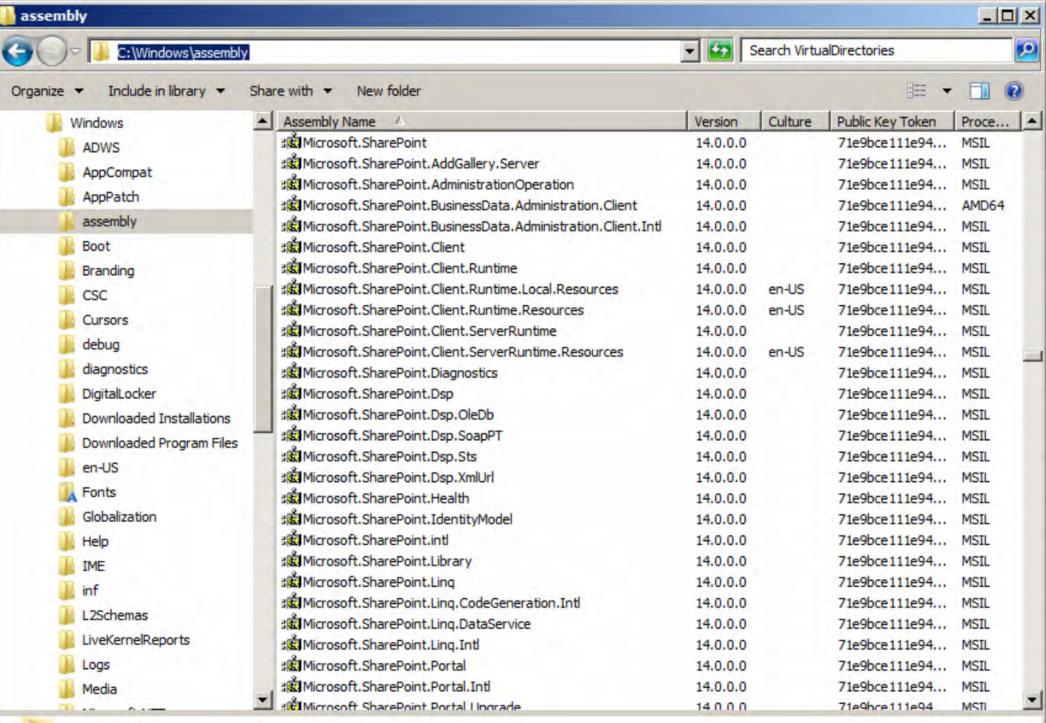
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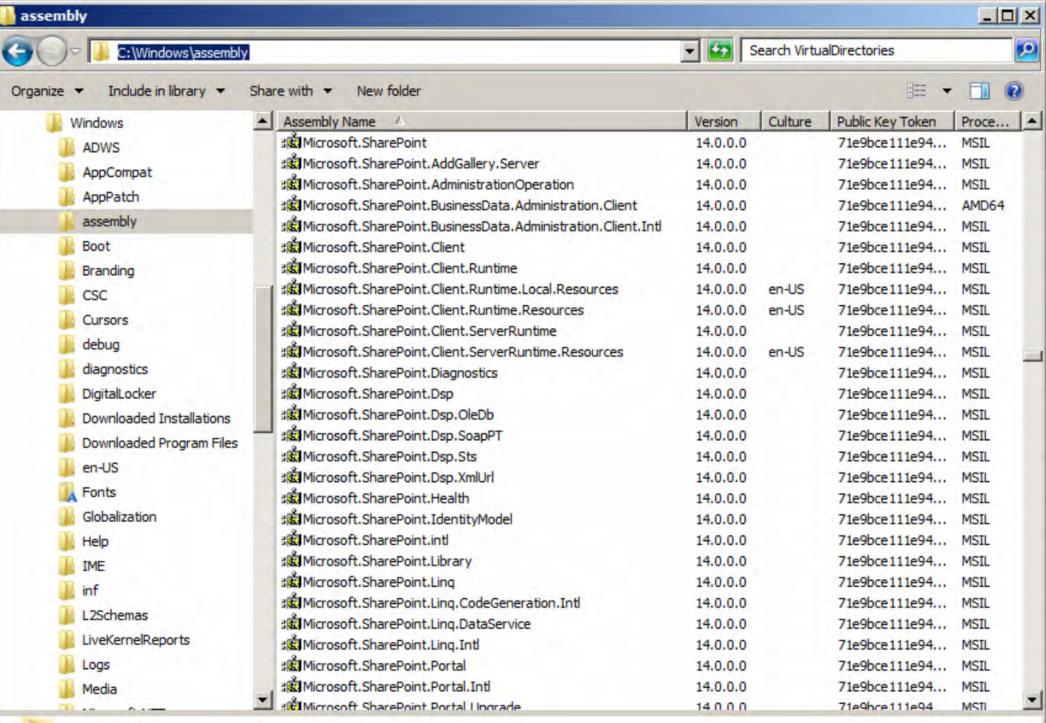
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File system backup\*





PS C:\windows\assembly> dir

Directory: C:\windows\assembly

Mode	LastWriteTime		Length	Name
 d d-r d-r d	3/15/2011 7/1/2011 7/5/2011 8/8/2011 7/5/2011 7/5/2011	6:03 PM 11:49 AM 10:57 AM 5:33 PM 2:57 PM 10:54 AM		GAC GAC_32 GAC_64 GAC_MSIL NativeImages_v2.0.50727_32 NativeImages_v2.0.50727_64
d d d d	7/1/2011 7/1/2011 7/1/2011 8/8/2011 8/8/2011	1:46 PM 1:20 PM 5:30 PM 5:33 PM		NativeImages_v4.0.30319_32 NativeImages_v4.0.30319_64 temp

PS C:\windows\assembly>



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Avoid complete overwrites when restoring

Registry



 Windows Operating System database for system and program information storage

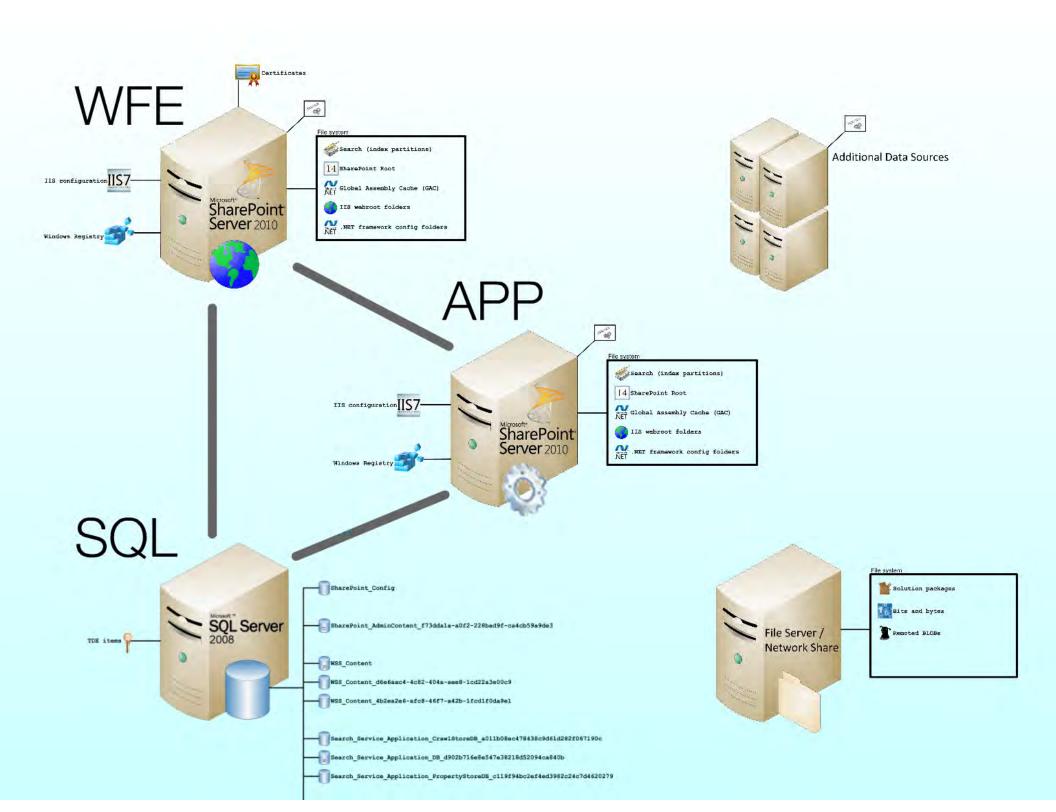
# Registry

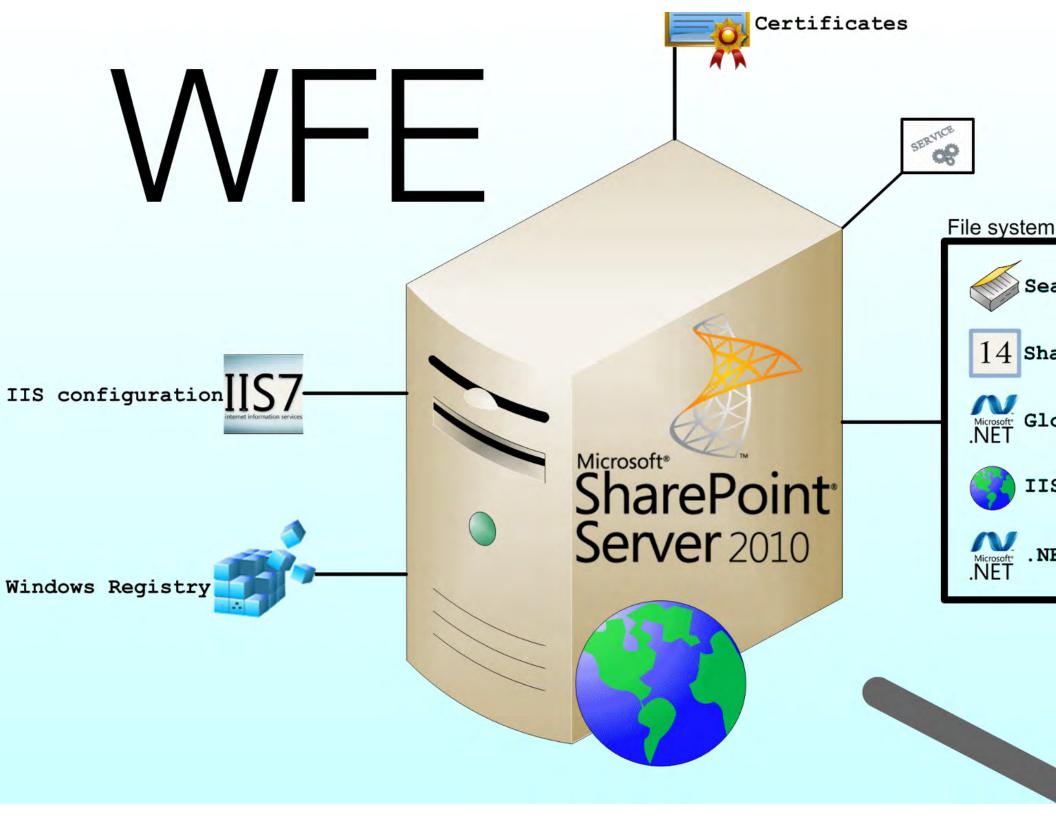


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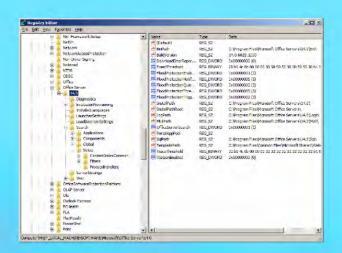


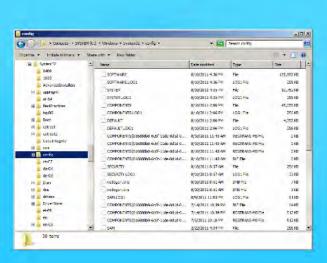


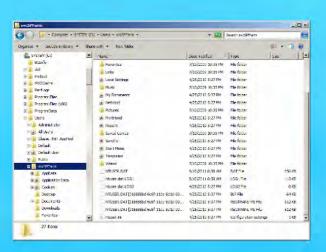


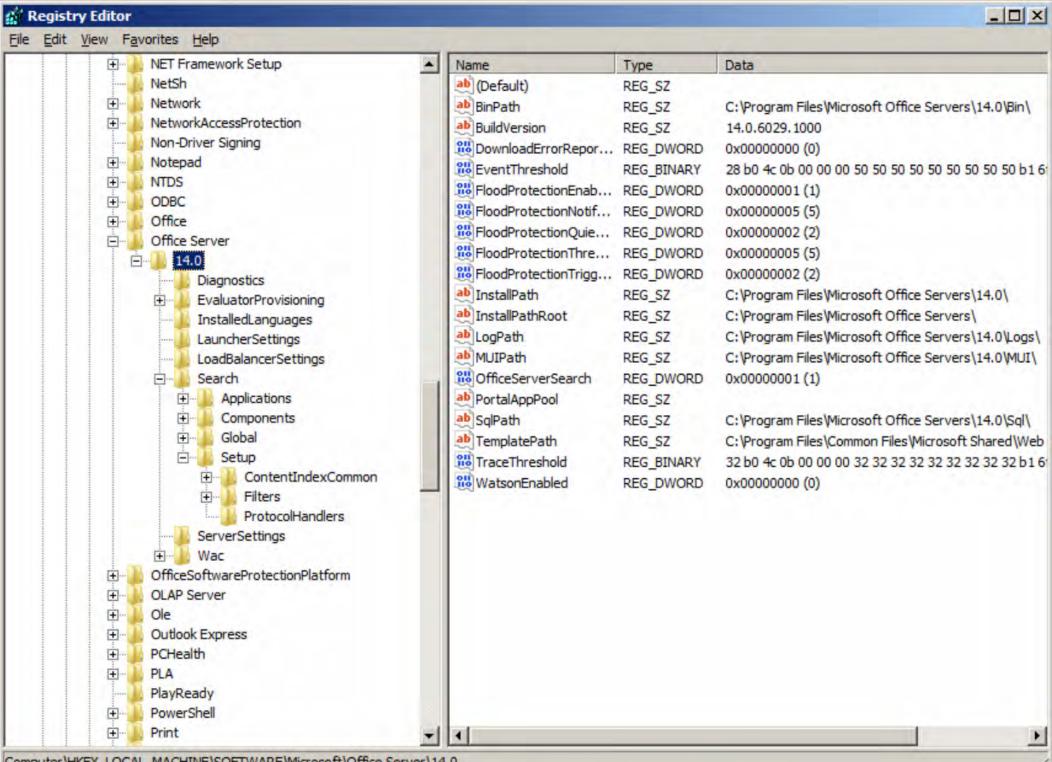


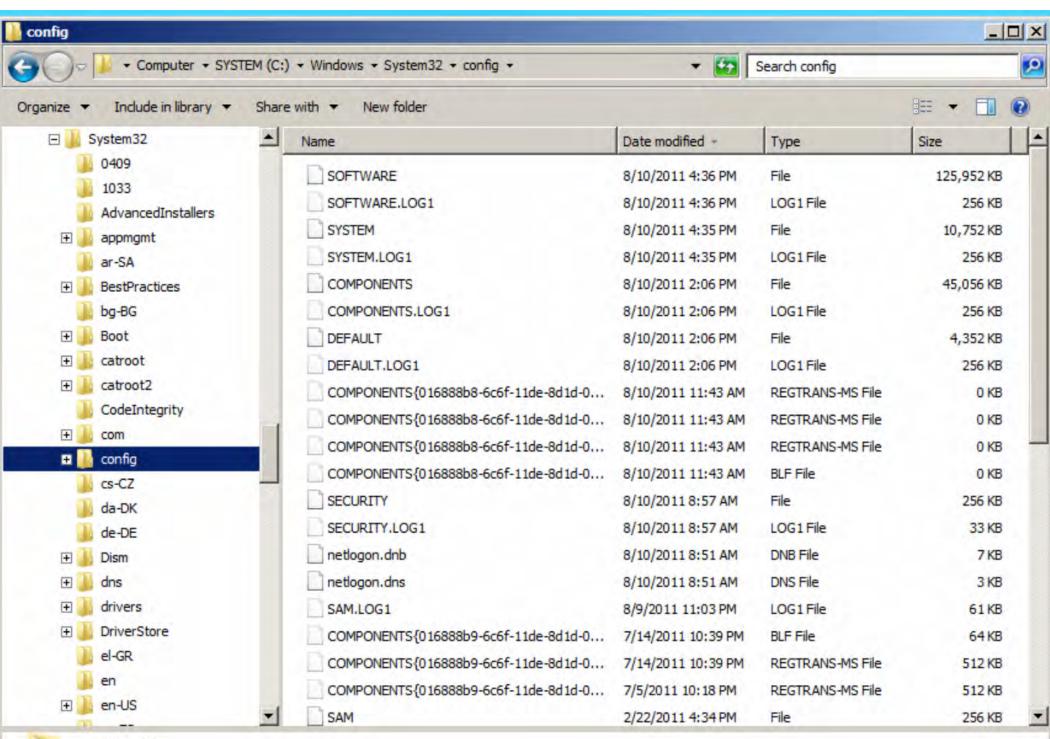


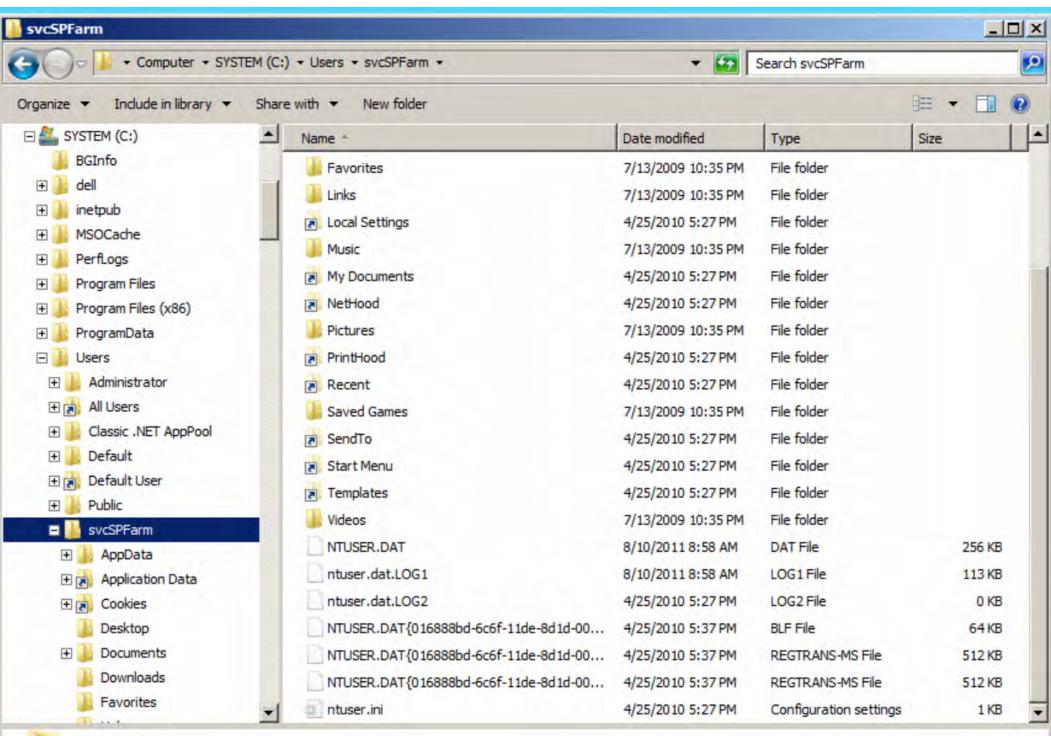












# Registry



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Regedit export, PowerShell, documentation



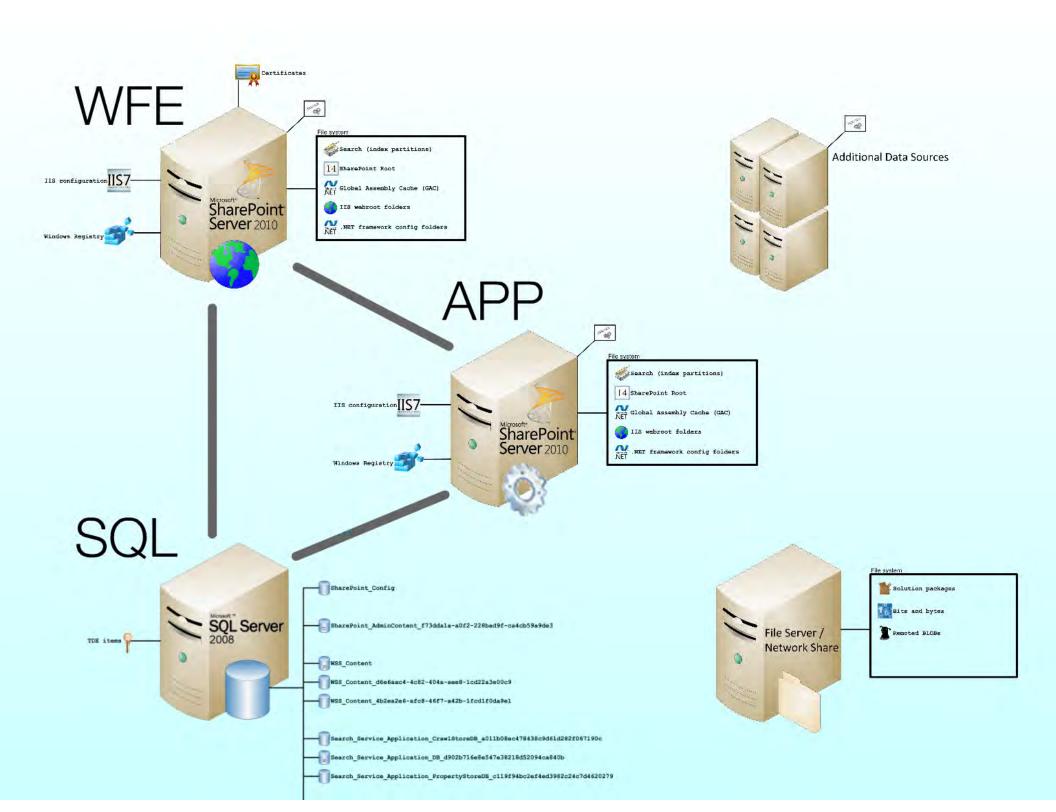
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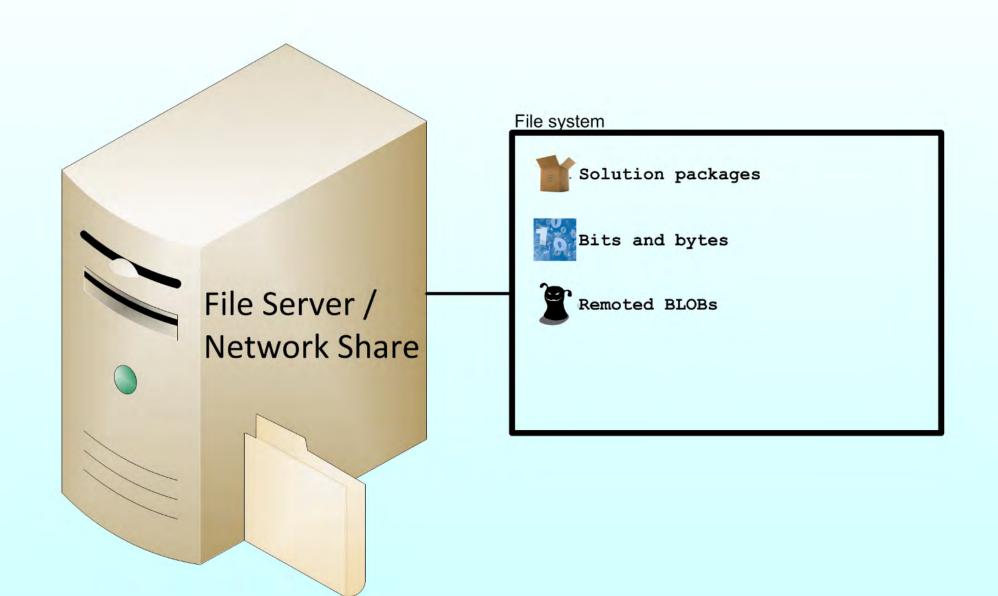


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Bits and bytes



Remoted BLOBs



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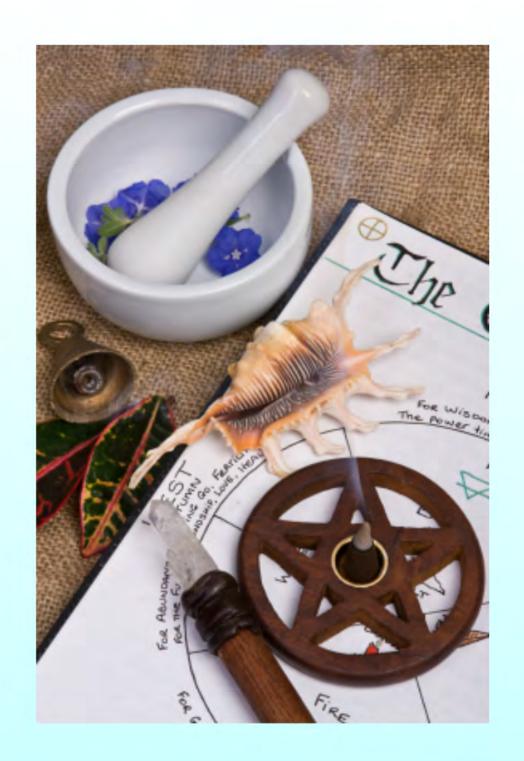
External media/disks, replicated storage



### Related targets

"important to remember"

- Solution packages
- SharePoint Root
- IIS Configuration
- Certificates
- IIS web root
- GAC
- Registry
- Bits and bytes





### Edge cases and esoteric targets

sometimes confused with the dark arts ...

- .NET framework config folders
- Remote BLOB storage (RBS)
- SQL Server TDE
- External data sources
- Single server farm ...



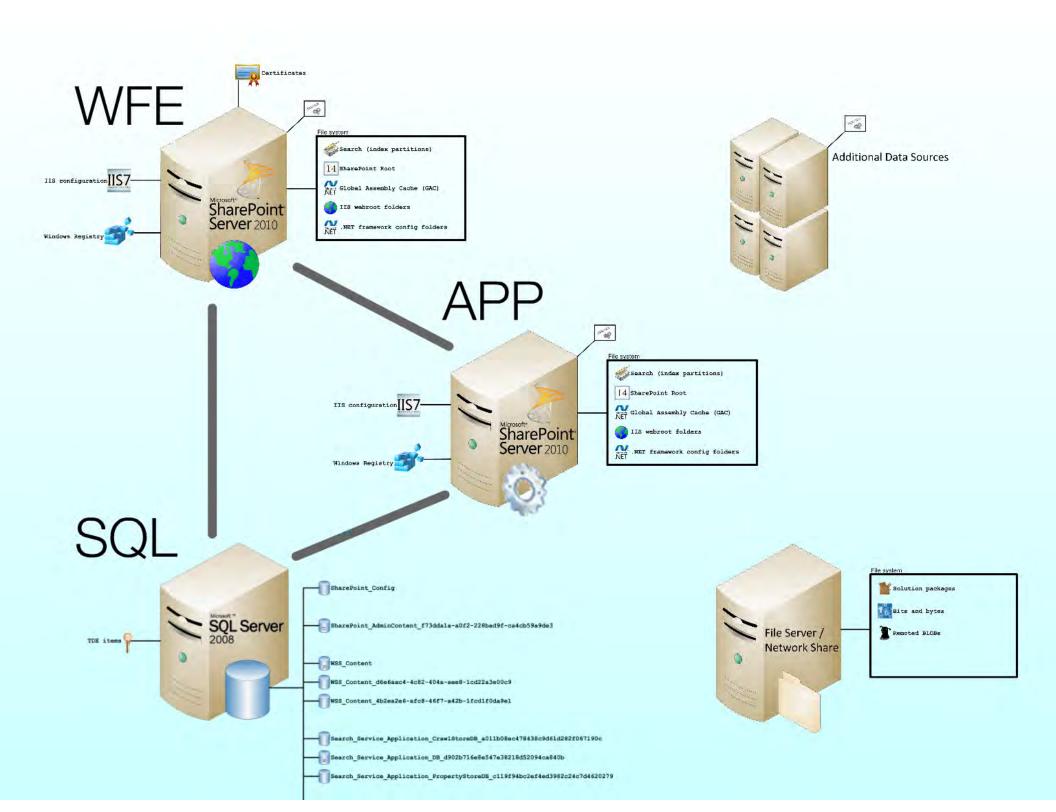
 System-wide configuration files and defaults for .NET applications

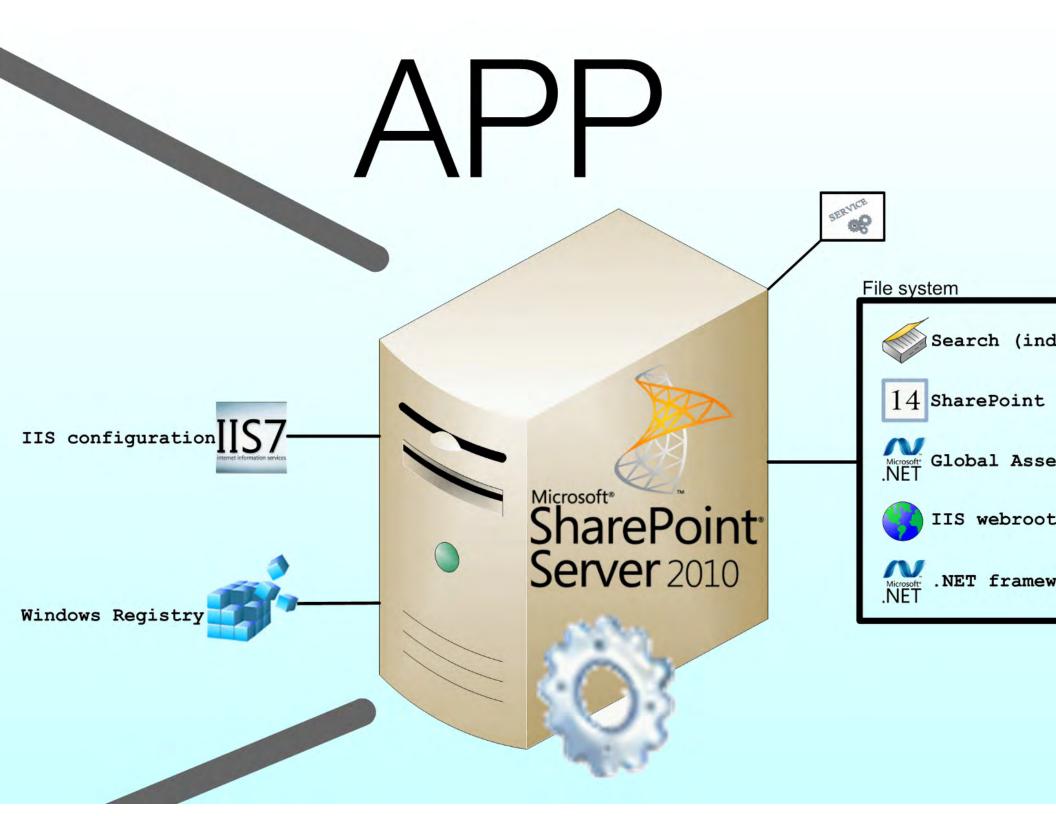


 System-wide configuration files and defaults for .NET applications

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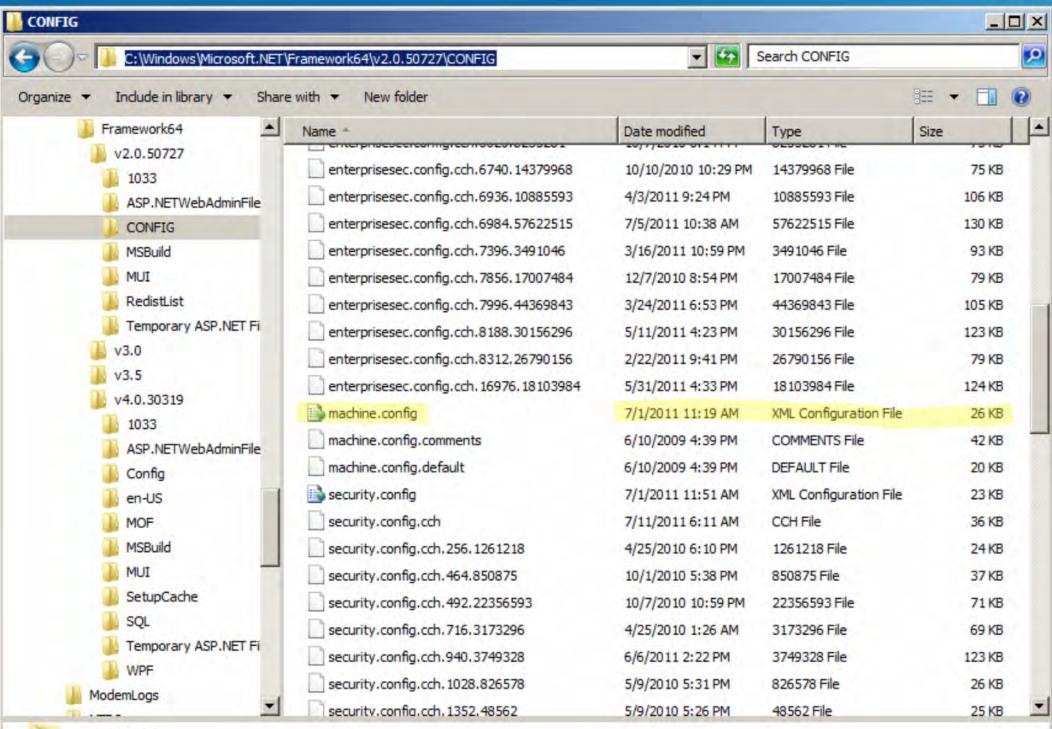




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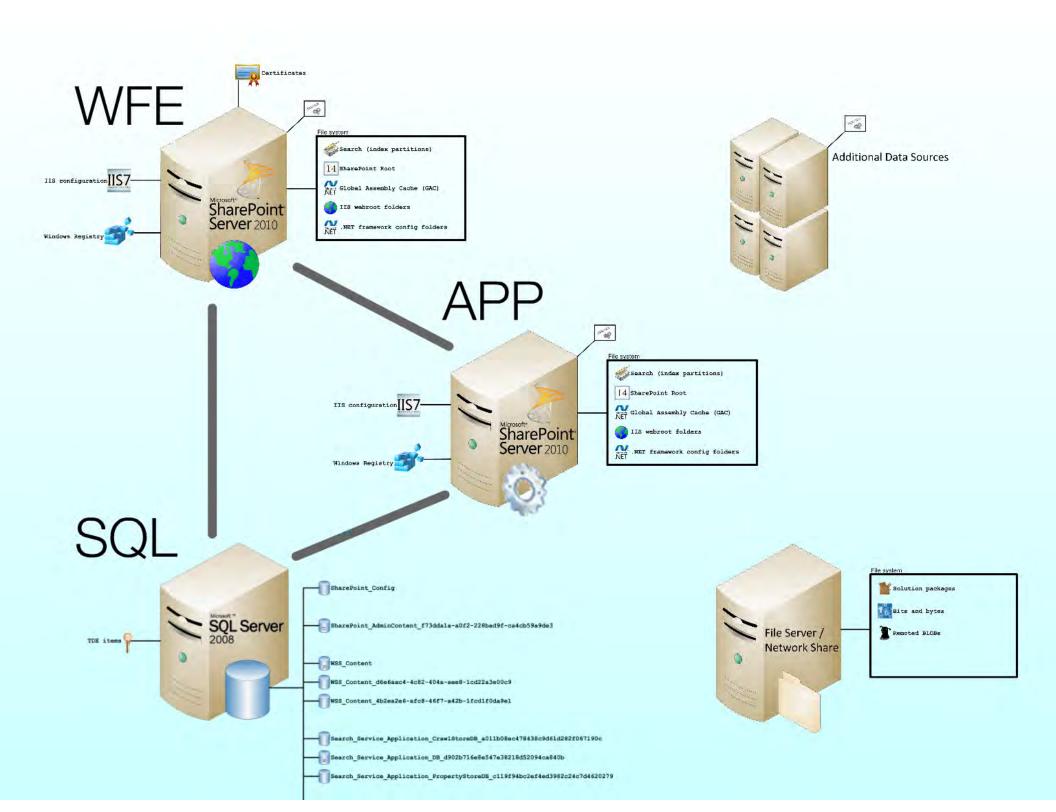
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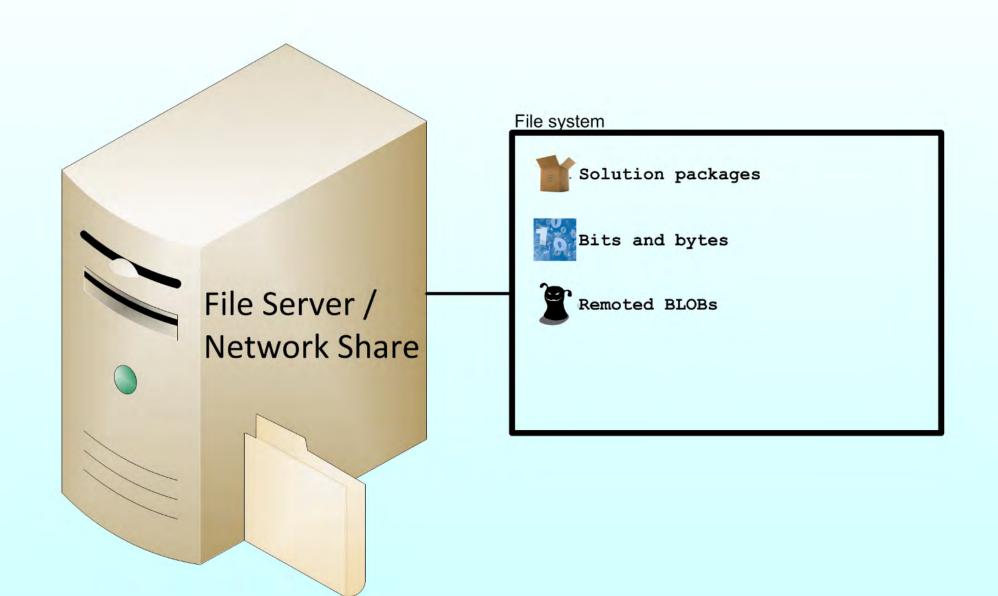
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### Protection

- Check RBS provider guidance.
- For file share RBS storage, backup of RBS store commonly follows content DB backup



### **SQL Server TDE**

- TDE = Transparent Data Encryption
- Real-time encryption/decryption of SQL Server data and log files

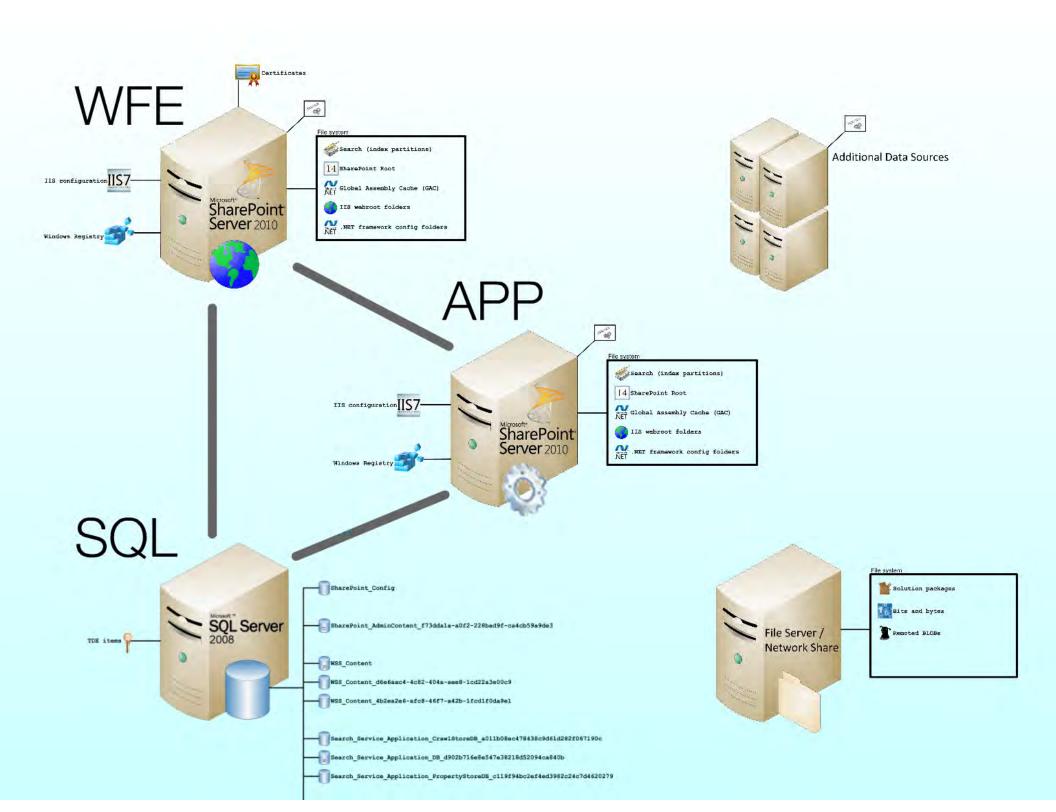


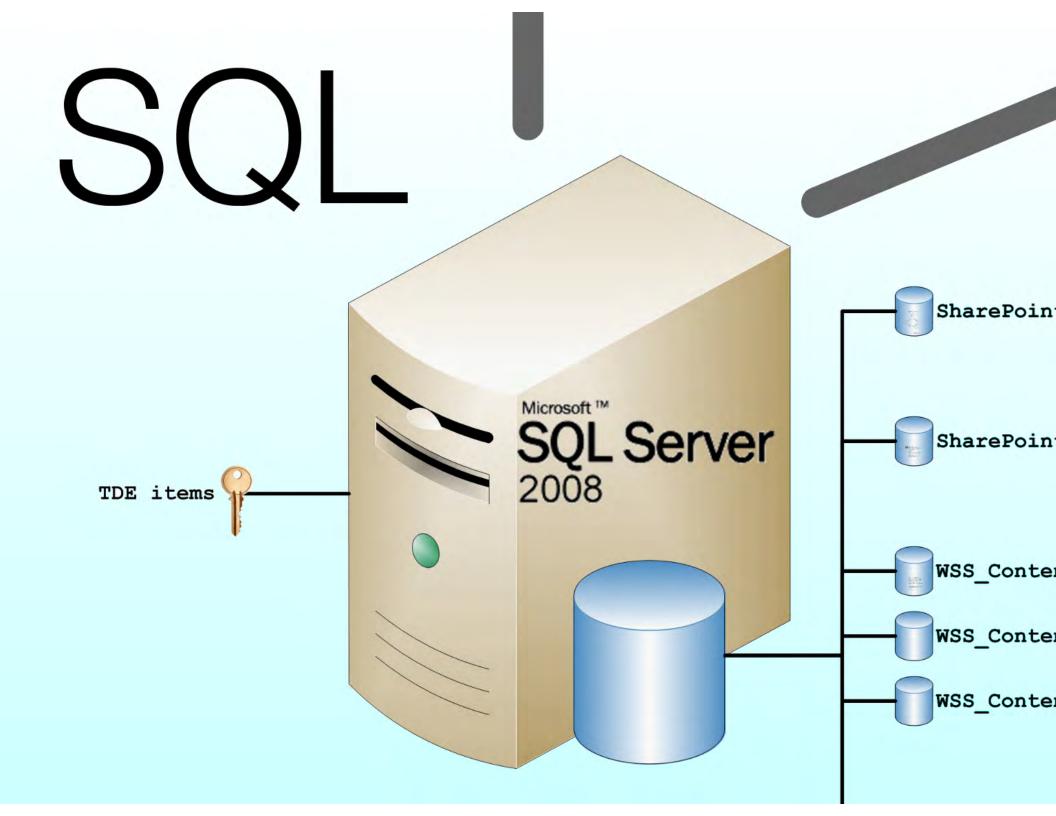
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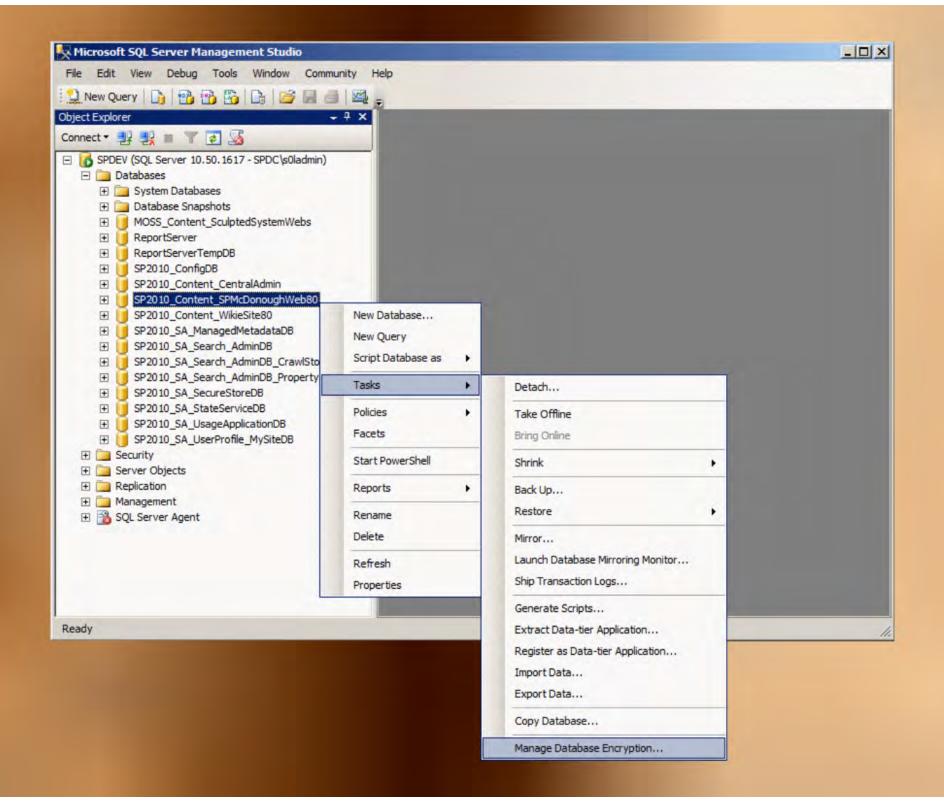
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# TDE items







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### Protection

- Backup of certificate (from master DB) or asymmetric key (from EKM) yields 2 files
- Save files for later recovery or DB transport



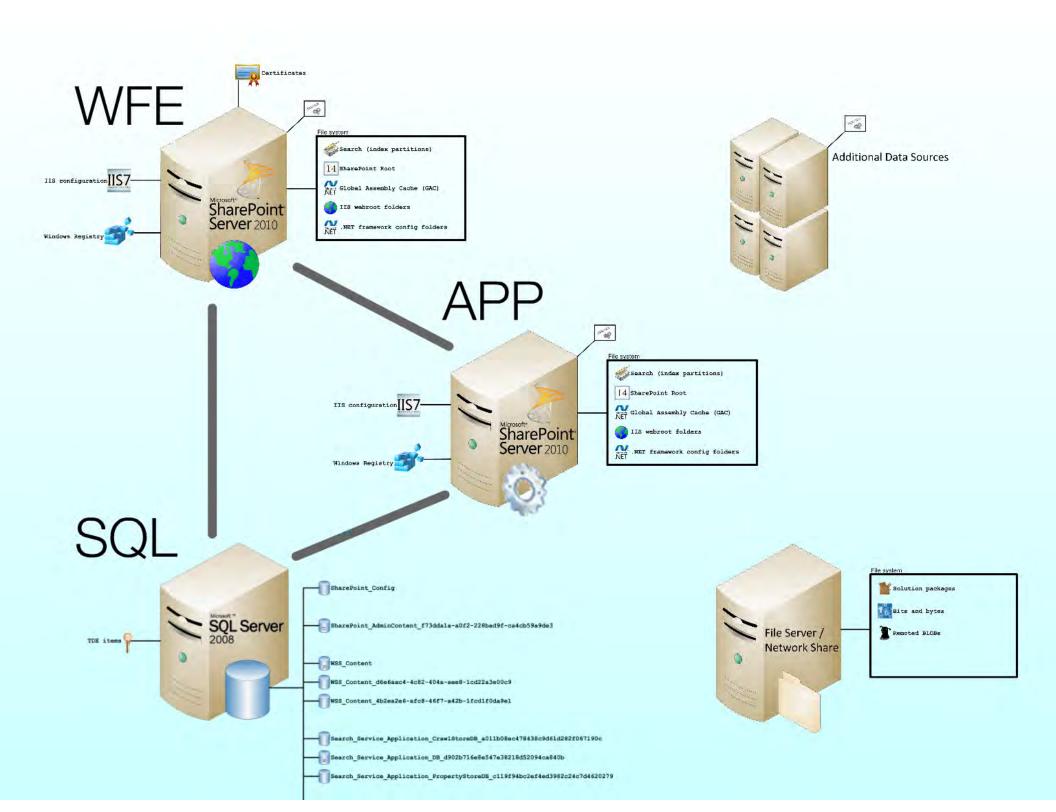
Data that is consumed (and presented)
 by SharePoint but resident elsewhere

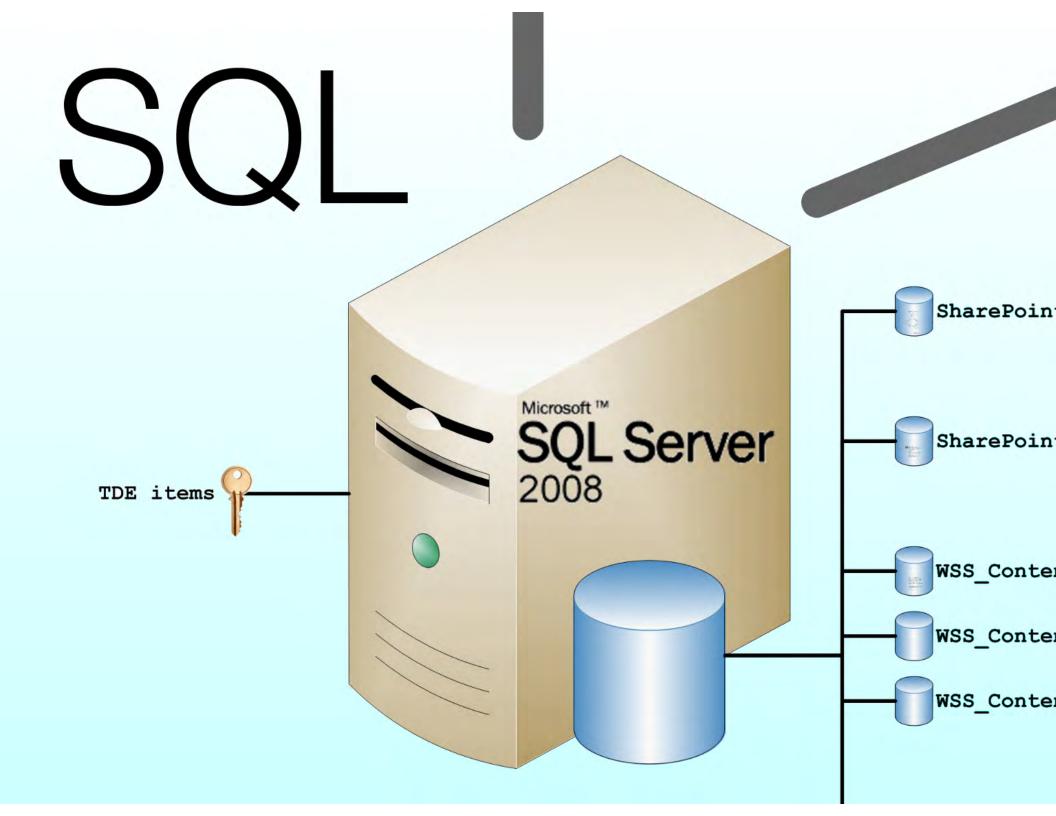


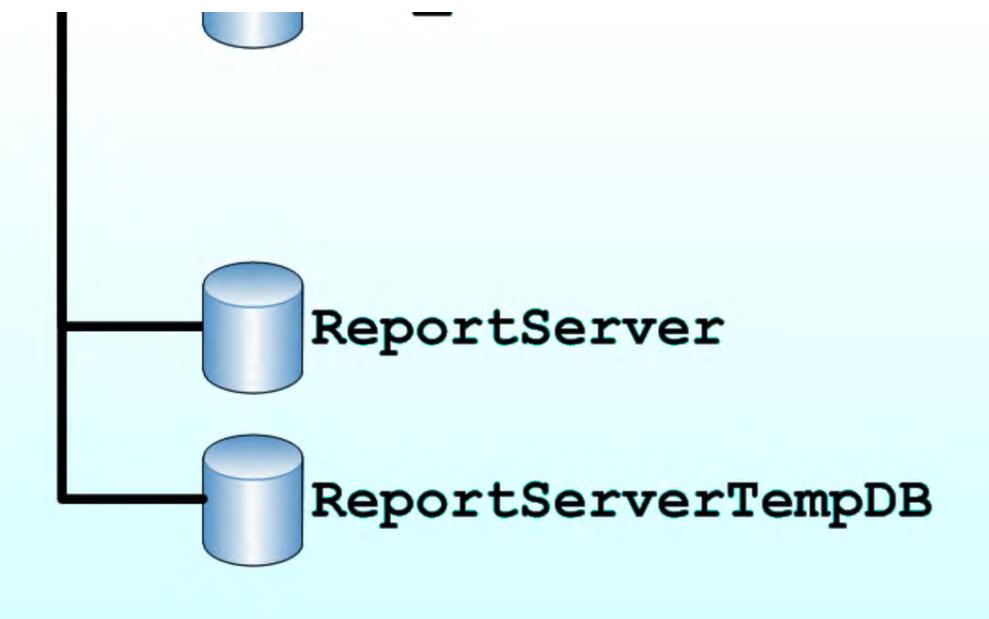
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Varies by data source and platform



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- Content databases
- Central Admin content DB
- Farm Configuration database
- Service Applications / SSPs
- Search



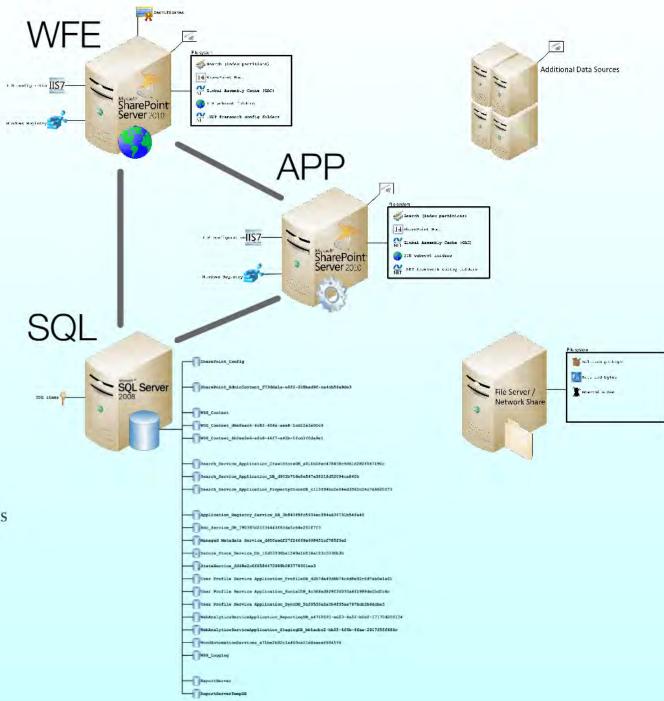
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Drata at ----- (a.a.a.taat) databaaaal

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### Protect your (content) databases!

- Most important targets in your farm
- Critical protection takes minutes. Just invest a little time.

### References

- "Document farm configuration settings (SharePoint Server 2010)"
  - http://tinyurl.com/SPDRFarmDoc2010
- "Overview of SharePoint Foundation and the Volume Shadow Copy Service"
  - http://msdn.microsoft.com/en-us/library/cc264314.aspx
- "Backup and restore customizations (Windows SharePoint Services)"
  - http://technet.microsoft.com/en-us/library/ee216349(office.12).aspx
- "Configuration-Only Backup and Restore in SharePoint 2010"
  - http://SharePointInterface.com/2010/09/10/configuration-only-backupand-restore-in-sharepoint-2010/
- "Overview of Remote BLOB Storage (SharePoint Foundation 2010)"
  - http://technet.microsoft.com/en-us/library/ee748607.aspx
- "Understanding Transparent Data Encryption (TDE)"
  - http://msdn.microsoft.com/en-us/library/bb934049.aspx
- "Plan for backup and recovery (SharePoint Server 2010)"
  - http://technet.microsoft.com/en-us/library/cc261687.aspx
- "Scheduling SQL backups for SharePoint"
  - http://www.toddklindt.com/blog/Lists/Posts/Post.aspx?ID=248

### Finding me

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Linkedln: http://www.linkedin.com/in/smcdonough

Twitter: @spmcdonough



The SharePoint 2007 Disaster Recovery Guide <a href="http://tinyurl.com/SPDRGuide2007">http://tinyurl.com/SPDRGuide2007</a>



The SharePoint 2010 Disaster Recovery Guide http://tinyurl.com/SPDRGuide2010